

### **PSTA Path Forward**

PSTA/MPO/PPC Joint Meeting January 22, 2016

Pinellas Suncoast Transit Authority (PSTA) St. Petersburg, Florida















Adopted May 27, 2015 Mission Statement Updated 7/22/15

### **PATH FORWARD**

Mission: PSTA provides safe, convenient, accessible and affordable public transportation services for Pinellas County residents and visitors, and supports economic vitality, thriving communities, and an enhanced quality of life.

### Visionary Service Design: Increase Public Transit Access

- Update the Community Bus Plan as needed to address and embrace changes within the community.
- Make incremental progress towards the planned county-wide high frequency grid.
- Examine a variety of new revenues and delivery alternatives, always with a focus on strategic cost control.



### **Sustainable Capital Program**

- Prioritize bus replacements.
- · Use reserves to purchase buses.
- Seek future year partners to prioritize transit capital funding.
- Advocate for strong federal, state, and local capital funding.



### **Customer-Oriented Service Redesign**

- Focus resources where transit works best.
- Identify transportation alternatives for affected customers.
- Use a data-driven and customer sensitive approach.



### Incremental Expansion

- Seek funding for incremental expansion projects.
- Support pilot projects that fit within the community and PSTA plans.
- Leverage partnership with MPO/Others.



### Provide Effective, Financially Viable Public Transportation that Supports Our Community

- Examine all possible financing options including strategic cost control measures.
- Appropriately maximize revenue sources already available to PSTA.
- Remain committed to sustainable decision-making (financial, environmental, social).
- Proactively seek new external partnership opportunities.



#### Develop a Strong Governance Model for Effective Pinellas Transportation Leadership

- The Executive Committee will assist the Board in developing high-level policy consensus.
- Strengthen existing PSTA Board committees' roles in assisting the full Board.
- Fully participate in collaborative transportation policy and priority setting with other federal, state, and regional partners.
- Policy decisions will support community development, transportation, and land use objectives.



#### **Focus on Customer-Oriented Public Transit Services**

- Continuous improvement of PSTA bus services for both riders and our community.
- Engage the broader community with ongoing communication and outreach.
- Build an inspired workforce that is empowered and accountable for ever-improving customer service.

















# Implementation of Path Forward

- Began 5-year visionary budgeting
- Amenities Program
  - Bus Shelter Deployment Plan
  - Amenities Partnership (Shelter Match Program)
- New fare policy and pricing
- Regional coordination (Fare Collection Contract Feb 2016)
- UPASS Program expansion
- Agency-wide customer service training
- Downtown St. Petersburg Redesign (Feb 2016)
- Transportation Alternatives Pilot (Feb 2016)















# **Implementation Plan**

### Sustainable Capital Program

- Bus Replacement Plan
- Diesel vs Hybrid vs Electric





## Customer Oriented System Redesign



Data Driven Approach

Streamline and Improve Efficiency of Routes

- Oct 2015: Eliminate or Redesign Low Performing Routes
- Feb 2016: Downtown St. Petersburg Redesign
- 2016/2017: System-Wide Streamlining

















# **PSTA Priority Projects**



- 1. Central Avenue Bus Rapid Transit Pilot Project
- 2. Sustainable Bus Replacement
- 3. Clearwater Beach to Tampa International Airport Express Route Pilot
- 4. Tampa Bay Regional Transit Fare Collection
- 5. Tampa Bay Express (TBX) Bus
- 6. Clearwater Intermodal Center









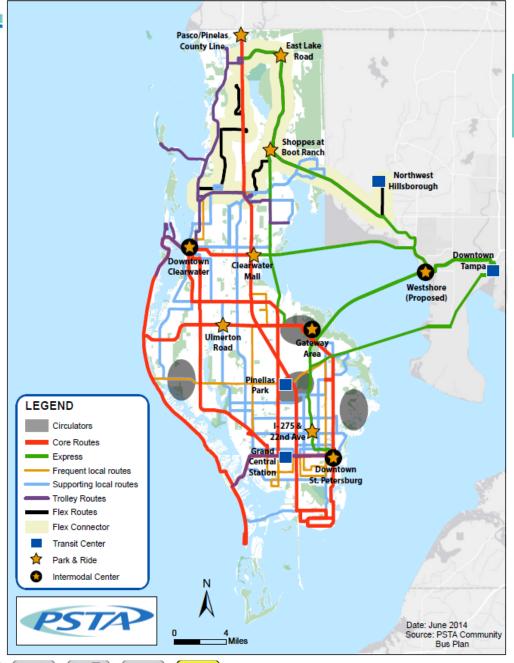






## **Vision Plan**

- Guiding Documents
  - Transit Development Plan (10 year horizon)
  - Community Bus Plan (Long-term Vision)
- Implementation of the 2013 Community Bus Plan
  - High frequency grid network
  - Longer hours of service
  - Community circulators

















# **Key Issues and Projects for 2016**

## 1. 5-year Vision Plan Decisions

- Clear Direction for Bus Fleet Technology
- Funding Bus Replacements
- System Redesign Efforts

## 2. Pilot Project Action

- Central Avenue BRT
- Clearwater Beach to TIA Express
- Tampa Bay Regional Transit Fare Collection













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