



OPERATING STATISTICS
Board Report
APRIL 2012

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,040,452	1,023,543	1.7%	Total Bus Revenue Passenger Trips (1)	7,229,044	6,932,367	4.3%
36,597	32,563	12.4%	Other Bus Passenger Trips (includes East Lake) (2)	260,021	223,995	16.1%
7,525	24,637	-69.5%	Looper Trolley Passenger Trips (3)	50,051	144,404	-65.3%
67,574	21,417	215.5%	Jolley Trolley Passenger Trips (4)	290,765	94,664	207.2%
55	12	358.3%	PSTA Special Event Passenger Trips (5)	55	1,630	-96.6%
1,152,203	1,102,172	4.5%	Total Fixed Route Passenger Trips (1-5)	7,829,936	7,397,060	5.9%
21,863	23,337	-6.3%	DART Client Trips (6)	153,767	157,419	-2.3%
1,092	0	N/A	DART TD Trips (7)	4,405	0	N/A
2,891	2,834	2.0%	DART PCA Trips (8)	19,278	18,479	4.3%
25,846	26,171	-1.2%	Total DART Passenger Trips (6-8)	177,450	175,898	0.9%
1,178,049	1,128,343	4.4%	Total Passenger Trips (1-8)	8,007,386	7,572,958	5.7%
5,970	5,512	8.3%	Wheelchairs	41,919	36,177	15.9%
32,382	31,285	3.5%	Bikes on Buses	212,979	203,804	4.5%
46,476	43,361	7.2%	Average Weekday Passenger Trips			
28,486	28,689	-0.7%	Average Saturday Passenger Trips			
15,003	14,114	6.3%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
548	544	0.7%	Total Employees			
692,630	697,655	-0.7%	Total Revenue Miles	4,964,979	4,898,310	1.4%
48,469	48,317	0.3%	Total Revenue Hours	346,555	339,248	2.2%
91.8	89.6	2.5%	On-Time Performance	89.9	90.3	-0.4%
1.9	0.6	209.5%	Complaints Per 100,000 Passenger Trips	2.0	1.1	84.5%
3.29	3.52	-6.7%	Accidents--Total-Per 100,000 Miles	3.45	3.39	2.0%
0.38	0.75	-49.8%	Accidents--Preventable-Per 100,000 Miles	0.48	0.47	2.2%
6,880	6,020	14.3%	Miles Per Roadcall	8,072	6,874	17.4%
23,271	17,276	34.7%	Miles Per Service Interruption	24,672	20,372	21.1%
1.55	1.51	2.7%	Bus-Total Passenger Trips / Revenue Mile	1.51	1.46	3.2%
22.22	21.86	1.7%	Bus-Total Passenger Trips / Revenue Hour	21.61	21.09	2.5%