



**OPERATING STATISTICS**  
**Board Report**  
**FEBRUARY 2012**

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,036,116	958,776	8.1%	Total Bus Revenue Passenger Trips <sup>(1)</sup>	5,086,533	4,847,674	4.9%
39,032	30,396	28.4%	Other Bus Passenger Trips (includes East Lake + TD) <sup>(2)</sup>	186,986	159,363	17.3%
8,577	22,664	-62.2%	Looper Trolley Passenger Trips <sup>(3)</sup>	32,590	92,422	-64.7%
51,528	13,977	268.7%	Jolley Trolley Passenger Trips <sup>(4)</sup>	140,882	51,879	171.6%
0	881	-100.0%	PSTA Special Event Passenger Trips <sup>(5)</sup>	0	1,618	-100.0%
<b>1,135,253</b>	<b>1,026,694</b>	<b>10.6%</b>	<b>Total Fixed Route Passenger Trips <sup>(1-5)</sup></b>	<b>5,446,991</b>	<b>5,152,956</b>	<b>5.7%</b>
21,772	21,491	1.3%	DART Client Trips <sup>(6)</sup>	109,500	110,222	-0.7%
2,735	2,563	6.7%	DART PCA Trips <sup>(7)</sup>	13,557	12,908	5.0%
<b>24,507</b>	<b>24,054</b>	<b>1.9%</b>	<b>Total DART Passenger Trips <sup>(6-7)</sup></b>	<b>123,057</b>	<b>123,130</b>	<b>-0.1%</b>
<b>1,159,760</b>	<b>1,050,748</b>	<b>10.4%</b>	<b>Total Passenger Trips <sup>(1-7)</sup></b>	<b>5,570,048</b>	<b>5,276,086</b>	<b>5.6%</b>
5,664	4,814	17.7%	Wheelchairs	29,396	25,253	16.4%
29,854	27,164	9.9%	Bikes on Buses	147,533	142,166	3.8%
45,896	49,486	-7.3%	Average Weekday Passenger Trips			
30,407	27,438	10.8%	Average Saturday Passenger Trips			
15,124	14,010	8.0%	Average Sunday Passenger Trips			
<b>OPERATING STATISTICS</b>						
555	543	2.2%	Total Employees			
682,809	644,365	6.0%	Total Revenue Miles	3,544,595	3,464,642	2.3%
47,784	44,581	7.2%	Total Revenue Hours	247,129	239,851	3.0%
89.4	88.8	0.7%	On-Time Performance	89.6	90.7	-1.2%
1.6	1.5	5.6%	Complaints Per 100,000 Passenger Trips	2.0	1.3	51.8%
3.33	3.27	2.0%	Accidents--Total-Per 100,000 Miles	3.60	3.19	12.9%
0.00	0.68	-100.0%	Accidents--Preventable-Per 100,000 Miles	0.42	0.46	-8.0%
8,969	6,998	28.2%	Miles Per Roadcall	9,026	6,964	29.6%
21,676	24,495	-11.5%	Miles Per Service Interruption	24,268	21,115	14.9%
1.57	1.54	2.3%	Bus-Total Passenger Trips / Revenue Mile	1.49	1.45	2.9%
22.45	22.20	1.1%	Bus-Total Passenger Trips / Revenue Hour	21.33	20.88	2.2%