



OPERATING STATISTICS
Board Report
JANUARY 2012

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,023,474	960,138	6.6%	Total Bus Revenue Passenger Trips ⁽¹⁾	4,050,420	3,888,898	4.2%
36,886	30,359	21.5%	Other Bus Passenger Trips (includes East Lake) ⁽²⁾	147,954	128,967	14.7%
6,740	19,106	-64.7%	Looper Trolley Passenger Trips ⁽³⁾	24,013	69,758	-65.6%
35,170	9,279	279.0%	Jolley Trolley Passenger Trips ⁽⁴⁾	89,354	37,902	135.8%
0	481	N/A	PSTA Special Event Passenger Trips ⁽⁵⁾	0	737	N/A
1,102,270	1,019,363	8.1%	Total Fixed Route Passenger Trips ⁽¹⁻⁵⁾	4,311,741	4,126,262	4.5%
21,695	21,556	0.6%	DART Client Trips ⁽⁶⁾	87,728	88,731	-1.1%
2,598	2,549	1.9%	DART PCA Trips ⁽⁷⁾	10,822	10,345	4.6%
24,293	24,105	0.8%	Total DART Passenger Trips ⁽⁶⁻⁷⁾	98,550	99,076	-0.5%
1,126,563	1,043,468	8.0%	Total Passenger Trips ⁽¹⁻⁷⁾	4,410,291	4,225,338	4.4%
5,938	4,446	33.6%	Wheelchairs	23,732	20,439	16.1%
28,909	27,584	4.8%	Bikes on Buses	117,679	115,002	2.3%
42,493	42,099	0.9%	Average Weekday Passenger Trips			
27,096	26,524	2.2%	Average Saturday Passenger Trips			
13,763	12,642	8.9%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
556	544	2.2%	Total Employees			
720,015	698,992	3.0%	Total Revenue Miles	2,861,787	2,820,277	1.5%
50,266	48,369	3.9%	Total Revenue Hours	199,345	195,270	2.1%
90.7	91.2	-0.5%	On-Time Performance	89.8	91.2	-1.6%
1.9	1.1	69.9%	Complaints Per 100,000 Passenger Trips	2.1	1.3	59.4%
3.64	4.14	-12.1%	Accidents--Total-Per 100,000 Miles	3.67	3.17	15.5%
0.73	0.75	-3.3%	Accidents--Preventable-Per 100,000 Miles	0.52	0.40	28.4%
12,489	7,516	66.2%	Miles Per Roadcall	9,040	6,956	30.0%
24,242	24,141	0.4%	Miles Per Service Interruption	24,981	20,470	22.0%
1.47	1.42	3.7%	Bus-Total Passenger Trips / Revenue Mile	1.47	1.42	3.3%
21.09	20.47	3.0%	Bus-Total Passenger Trips / Revenue Hour	21.06	20.57	2.4%