



**OPERATING STATISTICS**  
**Board Report**  
**AUGUST 2013**

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,130,135	1,109,082	1.9%	Total Bus Revenue Passenger Trips <sup>(1)</sup>	11,913,555	11,508,578	3.5%
44,239	39,705	11.4%	Other Bus Passenger Trips (includes East Lake) <sup>(2)</sup>	486,039	429,730	13.1%
2,846	4,541	-37.3%	Looper Trolley Passenger Trips <sup>(3)</sup>	61,630	72,642	-15.2%
55,060	70,060	-21.4%	Jolley Trolley Passenger Trips <sup>(4)</sup>	567,250	576,538	-1.6%
<b>1,232,280</b>	<b>1,223,388</b>	<b>0.7%</b>	<b>Total Fixed Route Passenger Trips <sup>(1-5)</sup></b>	<b>13,028,474</b>	<b>12,587,488</b>	<b>3.5%</b>
23,774	22,358	6.3%	DART Client Trips <sup>(6)</sup>	248,635	240,872	3.2%
642	834	-23.0%	DART TD Trips <sup>(7)</sup>	9,111	8,051	13.2%
3,375	2,898	16.5%	DART PCA Trips <sup>(8)</sup>	32,664	30,861	5.8%
<b>27,791</b>	<b>26,090</b>	<b>6.5%</b>	<b>Total DART Passenger Trips <sup>(6-8)</sup></b>	<b>290,410</b>	<b>279,784</b>	<b>3.8%</b>
<b>1,260,071</b>	<b>1,249,478</b>	<b>0.8%</b>	<b>Total Passenger Trips <sup>(1-8)</sup></b>	<b>13,318,884</b>	<b>12,867,272</b>	<b>3.5%</b>
5,454	6,102	-10.6%	Wheelchairs	61,186	65,541	-6.6%
37,165	34,719	7.0%	Bikes on Buses	364,804	344,798	5.8%
45,820	45,478	0.8%	Average Weekday Passenger Trips			
30,619	29,240	4.7%	Average Saturday Passenger Trips			
15,890	15,555	2.2%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
583.5	560	4.2%	Employees-Budgeted			
747,861	737,537	1.4%	Total Revenue Miles	7,955,020	7,822,296	1.7%
52,583	51,595	1.9%	Total Revenue Hours	557,614	546,497	2.0%
84.3	91.0	-7.4%	On-Time Performance*	82.6	90.4	-8.6%
3.2	2.4	31.3%	Complaints Per 100,000 Passenger Trips	3.1	2.2	42.2%
4.20	4.03	4.1%	Accidents--Total-Per 100,000 Miles	3.69	3.60	2.4%
0.70	0.47	48.8%	Accidents--Preventable-Per 100,000 Miles	0.55	0.47	16.7%
9,323	5,856	59.2%	Miles Per Roadcall	9,323	6,934	34.5%
10,533	16,215	-35.0%	Miles Per Service Interruption	10,533	20,595	-48.9%
1.57	1.56	0.7%	Bus-Total Passenger Trips / Revenue Mile	1.56	1.53	1.9%
22.33	22.27	0.3%	Bus-Total Passenger Trips / Revenue Hour	22.24	21.84	1.8%

\*Note: FY13 OTP is from Real-Time starting in November.