



**OPERATING STATISTICS**  
**Board Report**  
**JANUARY 2013**

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,107,431	1,029,712	7.5%	Total Bus Revenue Passenger Trips <sup>(1)</sup>	4,359,139	4,071,335	7.1%
47,577	38,416	23.8%	Other Bus Passenger Trips (includes East Lake) <sup>(2)</sup>	186,236	154,823	20.3%
6,458	6,740	-4.2%	Looper Trolley Passenger Trips <sup>(3)</sup>	21,433	24,013	-10.7%
36,127	35,170	2.7%	Jolley Trolley Passenger Trips <sup>(4)</sup>	144,992	89,354	62.3%
<b>1,197,593</b>	<b>1,110,038</b>	<b>7.9%</b>	<b>Total Fixed Route Passenger Trips <sup>(1-5)</sup></b>	<b>4,711,800</b>	<b>4,339,525</b>	<b>8.6%</b>
22,364	21,695	3.1%	DART Client Trips <sup>(6)</sup>	89,973	87,728	2.6%
900	0	N/A	DART TD Trips <sup>(7)</sup>	3,564	0	N/A
2,711	2,598	4.3%	DART PCA Trips <sup>(8)</sup>	11,416	10,822	5.5%
<b>25,975</b>	<b>24,293</b>	<b>6.9%</b>	<b>Total DART Passenger Trips <sup>(6-8)</sup></b>	<b>104,953</b>	<b>98,550</b>	<b>6.5%</b>
<b>1,223,568</b>	<b>1,134,331</b>	<b>7.9%</b>	<b>Total Passenger Trips <sup>(1-8)</sup></b>	<b>4,816,753</b>	<b>4,438,075</b>	<b>8.5%</b>
5,954	5,938	0.3%	Wheelchairs	23,911	23,732	0.8%
32,120	28,909	11.1%	Bikes on Buses	129,649	117,679	10.2%
45,569	42,493	7.2%	Average Weekday Passenger Trips			
29,295	27,096	8.1%	Average Saturday Passenger Trips			
14,426	13,763	4.8%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
583.5	560	4.2%	Employees-Budgeted			
739,812	720,015	2.7%	Total Revenue Miles	2,877,009	2,861,787	0.5%
52,012	50,266	3.5%	Total Revenue Hours	201,683	199,345	1.2%
82.1	90.7	-9.5%	On-Time Performance*	83.5	89.7	-6.9%
2.1	1.9	9.4%	Complaints Per 100,000 Passenger Trips	2.7	2.1	29.9%
3.89	3.64	6.8%	Accidents--Total-Per 100,000 Miles	3.64	3.67	-0.7%
0.47	0.73	-35.3%	Accidents--Preventable-Per 100,000 Miles	0.46	0.52	-12.4%
6,583	12,489	-47.3%	Miles Per Roadcall	6,583	9,040	-27.2%
11,560	24,242	-52.3%	Miles Per Service Interruption	11,560	24,981	-53.7%
1.56	1.48	5.2%	Bus-Total Passenger Trips / Revenue Mile	1.58	1.48	6.7%
22.21	21.25	4.5%	Bus-Total Passenger Trips / Revenue Hour	22.54	21.20	6.3%

\*Note: FY13 OTP is from Real-Time starting in November.