



OPERATING STATISTICS
Board Report
MAY 2013

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,104,464	1,087,190	1.6%	Total Bus Revenue Passenger Trips ⁽¹⁾	8,724,687	8,361,321	4.3%
46,883	40,350	16.2%	Other Bus Passenger Trips (includes East Lake) ⁽²⁾	365,163	315,490	15.7%
6,644	6,043	9.9%	Looper Trolley Passenger Trips ⁽³⁾	52,520	56,094	-6.4%
41,311	37,500	10.2%	Jolley Trolley Passenger Trips ⁽⁴⁾	360,452	328,265	9.8%
1,199,302	1,171,083	2.4%	Total Fixed Route Passenger Trips ⁽¹⁻⁵⁾	9,502,822	9,061,170	4.9%
23,918	22,776	5.0%	DART Client Trips ⁽⁶⁾	180,734	176,543	2.4%
928	1,089	-14.8%	DART TD Trips ⁽⁷⁾	6,996	5,494	27.3%
3,097	3,102	-0.2%	DART PCA Trips ⁽⁸⁾	23,174	22,380	3.5%
27,943	26,967	3.6%	Total DART Passenger Trips ⁽⁶⁻⁸⁾	210,904	204,417	3.2%
1,227,245	1,198,050	2.4%	Total Passenger Trips ⁽¹⁻⁸⁾	9,713,726	9,265,587	4.8%
5,835	6,111	-4.5%	Wheelchairs	45,618	48,030	-5.0%
34,895	34,022	2.6%	Bikes on Buses	261,138	247,001	5.7%
45,158	44,649	1.1%	Average Weekday Passenger Trips			
30,073	29,746	1.1%	Average Saturday Passenger Trips			
15,731	14,619	7.6%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
583.5	560	4.2%	Employees-Budgeted			
744,456	718,853	3.6%	Total Revenue Miles	5,768,126	5,683,831	1.5%
52,006	50,311	3.4%	Total Revenue Hours	403,873	396,866	1.8%
82.9	90.5	-8.4%	On-Time Performance*	81.8	90.0	-9.1%
5.5	1.8	204.0%	Complaints Per 100,000 Passenger Trips	3.1	2.0	54.0%
5.38	2.92	84.4%	Accidents--Total-Per 100,000 Miles	3.72	3.39	9.8%
0.70	0.37	89.8%	Accidents--Preventable-Per 100,000 Miles	0.48	0.46	4.8%
5,976	7,606	-21.4%	Miles Per Roadcall	5,976	8,010	-25.4%
10,198	18,254	-44.1%	Miles Per Service Interruption	10,198	23,622	-56.8%
1.55	1.57	-1.5%	Bus-Total Passenger Trips / Revenue Mile	1.58	1.53	3.0%
22.14	22.41	-1.2%	Bus-Total Passenger Trips / Revenue Hour	22.51	21.86	3.0%

*Note: FY13 OTP is from Real-Time starting in November.