



OPERATING STATISTICS
Board Report
JANUARY 2015

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,128,857	1,058,399	6.7%	Total Bus Revenue Passenger Trips ⁽¹⁾	4,490,687	4,356,282	3.1%
43,089	39,611	8.8%	Other Bus Passenger Trips (includes East Lake) ⁽²⁾	193,783	171,745	12.8%
5,578	3,722	49.9%	Looper Trolley Passenger Trips ⁽³⁾	16,498	12,774	29.2%
55,123	29,655	85.9%	Jolley Trolley Passenger Trips ⁽⁴⁾	194,644	102,941	89.1%
1,232,647	1,131,387	9.0%	Total Fixed Route Passenger Trips ⁽¹⁻⁴⁾	4,895,612	4,643,742	5.4%
22,602	23,247	-2.8%	DART Client Trips ⁽⁵⁾	91,613	92,240	-0.68%
389	596	-34.7%	DART TD Trips ⁽⁶⁾	1,699	2,327	-27.0%
2,993	3,075	-2.7%	DART PCA Trips ⁽⁷⁾	12,599	12,489	0.9%
25,984	26,918	-3.5%	Total DART Passenger Trips ⁽⁵⁻⁷⁾	105,911	107,056	-1.1%
1,258,631	1,158,305	8.7%	Total Passenger Trips ⁽¹⁻⁷⁾	5,001,523	4,750,798	5.3%
5,260	4,601	14.3%	Wheelchairs	22,858	21,213	7.8%
35,093	30,941	13.4%	Bikes on Buses	139,956	132,979	5.2%
48,676	42,938	13.4%	Average Weekday Passenger Trips			
33,909	28,546	18.8%	Average Saturday Passenger Trips			
17,967	14,566	23.3%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
608	592.0	2.6%	Employees-Budgeted			
743,020	744,543	-0.2%	Total Revenue Miles	2,960,994	2,928,771	1.1%
51,903	52,108	-0.4%	Total Revenue Hours	206,827	205,481	0.7%
81.0	85.2	-5.0%	On-Time Performance	81.2	83.8	-3.1%
16.6	2.7	513.1%	Complaints Per 100,000 Passenger Trips*	21.3	2.7	689.9%
3.64	4.45	-18.3%	Accidents--Total-Per 100,000 Miles	3.83	3.78	1.2%
1.52	1.29	18.2%	Accidents--Preventable-Per 100,000 Miles	1.00	0.95	5.3%
9,579	10,161	-5.7%	Miles Per Roadcall	9,765	9,026	8.2%
16,512	11,633	41.9%	Miles Per Service Interruption	11,302	10,134	11.5%
1.58	1.47	7.3%	Bus-Total Passenger Trips / Revenue Mile	1.58	1.55	2.1%
22.58	21.07	7.2%	Bus-Total Passenger Trips / Revenue Hour	22.65	22.03	2.8%

*Note: Starting March 2014, complaint number will be total complaints reported (vs. valid).