



**OPERATING STATISTICS**  
**Board Report**  
**NOVEMBER 2014**

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,028,114	1,056,195	-2.7%	Total Bus Revenue Passenger Trips <sup>(1)</sup>	2,250,909	2,237,416	0.6%
56,999	41,774	36.4%	Other Bus Passenger Trips (includes East Lake) <sup>(2)</sup>	106,451	90,158	18.1%
3,608	3,041	18.6%	Looper Trolley Passenger Trips <sup>(3)</sup>	7,120	5,723	24.4%
41,691	21,632	92.7%	Jolley Trolley Passenger Trips <sup>(4)</sup>	87,033	39,856	118.4%
<b>1,130,412</b>	<b>1,122,642</b>	<b>0.7%</b>	<b>Total Fixed Route Passenger Trips <sup>(1-4)</sup></b>	<b>2,451,513</b>	<b>2,373,153</b>	<b>3.3%</b>
21,308	22,213	-4.1%	DART Client Trips <sup>(5)</sup>	45,961	46,700	-1.6%
428	552	-22.5%	DART TD Trips <sup>(6)</sup>	914	1,172	-22.0%
3,035	3,014	0.7%	DART PCA Trips <sup>(7)</sup>	6,444	6,306	2.2%
<b>24,771</b>	<b>25,779</b>	<b>-3.9%</b>	<b>Total DART Passenger Trips <sup>(5-7)</sup></b>	<b>53,319</b>	<b>54,178</b>	<b>-1.6%</b>
<b>1,155,183</b>	<b>1,148,421</b>	<b>0.6%</b>	<b>Total Passenger Trips <sup>(1-7)</sup></b>	<b>2,504,832</b>	<b>2,427,331</b>	<b>3.2%</b>
5,315	5,072	4.8%	Wheelchairs	11,600	11,132	4.2%
32,548	32,919	-1.1%	Bikes on Buses	70,566	69,461	1.6%
47,585	45,209	5.3%	Average Weekday Passenger Trips			
31,906	28,119	13.5%	Average Saturday Passenger Trips			
16,124	14,406	11.9%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
608	592.0	2.6%	Employees-Budgeted			
695,392	704,729	-1.3%	Total Revenue Miles	1,466,213	1,461,988	0.3%
48,539	49,415	-1.8%	Total Revenue Hours	102,408	102,715	-0.3%
82.2	85.0	-3.3%	On-Time Performance	81.5	83.1	-2.0%
21.6	2.4	810.6%	Complaints Per 100,000 Passenger Trips*	24.9	2.4	933.2%
4.01	3.59	11.8%	Accidents--Total-Per 100,000 Miles	3.86	3.70	4.5%
1.25	0.74	68.8%	Accidents--Preventable-Per 100,000 Miles	0.95	0.83	13.9%
8,391	8,680	-3.3%	Miles Per Roadcall	9,455	7,836	20.7%
10,865	8,700	24.9%	Miles Per Service Interruption	9,646	9,618	0.3%
1.56	1.56	0.0%	Bus-Total Passenger Trips / Revenue Mile	1.61	1.59	1.1%
22.35	22.22	0.6%	Bus-Total Passenger Trips / Revenue Hour	23.02	22.66	1.6%