



OPERATING STATISTICS
Board Report
OCTOBER 2014

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,222,795	1,181,221	3.5%	Total Bus Revenue Passenger Trips ⁽¹⁾	1,222,795	1,181,221	3.5%
49,452	48,384	2.2%	Other Bus Passenger Trips (includes East Lake) ⁽²⁾	49,452	48,384	2.2%
3,512	2,682	30.9%	Looper Trolley Passenger Trips ⁽³⁾	3,512	2,682	30.9%
45,342	18,224	148.8%	Jolley Trolley Passenger Trips ⁽⁴⁾	45,342	18,224	148.8%
1,321,101	1,250,511	5.6%	Total Fixed Route Passenger Trips ⁽¹⁻⁴⁾	1,321,101	1,250,511	5.6%
24,653	24,487	0.7%	DART Client Trips ⁽⁵⁾	24,653	24,487	0.7%
486	620	-21.6%	DART TD Trips ⁽⁶⁾	486	620	-21.6%
3,409	3,292	3.6%	DART PCA Trips ⁽⁷⁾	3,409	3,292	3.6%
28,548	28,399	0.5%	Total DART Passenger Trips ⁽⁵⁻⁷⁾	28,548	28,399	0.5%
1,349,649	1,278,910	5.5%	Total Passenger Trips ⁽¹⁻⁷⁾	1,349,649	1,278,910	5.5%
6,285	6,060	3.7%	Wheelchairs	6,285	6,060	3.7%
38,018	36,542	4.0%	Bikes on Buses	38,018	36,542	4.0%
50,165	46,477	7.9%	Average Weekday Passenger Trips			
34,518	30,012	15.0%	Average Saturday Passenger Trips			
18,892	15,210	24.2%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
608	592.0	2.6%	Employees-Budgeted			
770,822	757,259	1.8%	Total Revenue Miles	770,822	757,259	1.8%
53,869	53,300	1.1%	Total Revenue Hours	53,869	53,300	1.1%
80.7	81.3	-0.7%	On-Time Performance	80.7	81.3	-0.7%
27.7	2.4	1052.9%	Complaints Per 100,000 Passenger Trips*	27.7	2.4	1052.9%
3.73	3.79	-1.7%	Accidents--Total-Per 100,000 Miles	3.73	3.79	-1.7%
0.68	0.92	-26.4%	Accidents--Preventable-Per 100,000 Miles	0.68	0.92	-26.4%
10,673	7,187	48.5%	Miles Per Roadcall	10,673	7,187	48.5%
8,759	10,666	-17.9%	Miles Per Service Interruption	8,759	10,666	-17.9%
1.65	1.62	1.9%	Bus-Total Passenger Trips / Revenue Mile	1.65	1.62	1.9%
23.62	23.07	2.4%	Bus-Total Passenger Trips / Revenue Hour	23.62	23.07	2.4%