



OPERATING STATISTICS
Board Report
DECEMBER 2015

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,042,880	1,110,921	-6.1%	Total Bus Revenue Passenger Trips ⁽¹⁾	3,178,747	3,361,830	-5.4%
38,094	44,243	-13.9%	Other Bus Passenger Trips (includes East Lake) ⁽²⁾	117,351	150,694	-22.1%
3,259	3,800	-14.2%	Looper Trolley Passenger Trips ⁽³⁾	11,351	10,920	3.9%
41,025	52,488	-21.8%	Jolley Trolley Passenger Trips ⁽⁴⁾	118,036	139,521	-15.4%
1,125,258	1,211,452	-7.1%	Total Fixed Route Passenger Trips ⁽¹⁻⁴⁾	3,425,485	3,662,965	-6.5%
22,719	23,050	-1.4%	DART Client Trips ⁽⁵⁾	69,007	69,011	-0.00006
332	396	-16.2%	DART TD Trips ⁽⁶⁾	1,008	1,310	-23.1%
3,195	3,162	1.0%	DART PCA Trips ⁽⁷⁾	9,688	9,606	0.9%
26,246	26,608	-1.4%	Total DART Passenger Trips ⁽⁵⁻⁷⁾	79,703	79,927	-0.3%
1,151,504	1,238,060	-7.0%	Total Passenger Trips ⁽¹⁻⁷⁾	3,505,188	3,742,892	-6.4%
5,909	5,998	-1.5%	Wheelchairs	17,810	17,598	1.2%
33,232	34,297	-3.1%	Bikes on Buses	102,514	104,863	-2.2%
42,868	47,602	-9.9%	Average Weekday Passenger Trips			
28,265	32,947	-14.2%	Average Saturday Passenger Trips			
14,239	16,320	-12.8%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
604	607	-0.5%	Employees-Budgeted-Full-Time			
739,990	751,760	-1.6%	Total Revenue Miles	2,190,097	2,217,974	-1.3%
51,882	52,516	-1.2%	Total Revenue Hours	153,294	154,924	-1.1%
77.6	81.0	-4.2%	On-Time Performance	78.0	81.3	-4.1%
27.3	19.0	43.6%	Complaints/100,000 Passenger Trips-PSTA Bus	25.4	22.9	11.0%
137.2	N/A	N/A	Complaints/100,000 Passenger Trips-DART (less E	175.7	N/A	N/A
5.19	3.94	31.6%	Accidents--Total-Per 100,000 Miles	4.58	3.89	17.7%
1.30	0.58	123.6%	Accidents--Preventable-Per 100,000 Miles	1.15	0.82	40.8%
15,149	10,652	42.2%	Miles Per Roadcall	11,213	9,829	14.1%
12,131	11,566	4.9%	Miles Per Service Interruption	9,522	10,221	-6.8%
1.46	1.54	-5.1%	Bus-Total Passenger Trips / Revenue Mile	1.50	1.58	-4.8%
20.83	22.00	-5.3%	Bus-Total Passenger Trips / Revenue Hour	21.50	22.67	-5.2%