



OPERATING STATISTICS
Board Report
OCTOBER 2016

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
987,699	1,134,563	-12.9%	Total Bus Revenue Passenger Trips ⁽¹⁾	987,699	1,134,563	-12.9%
37,568	42,441	-11.5%	Other Bus Passenger Trips (includes East Lake) ⁽²⁾	37,568	42,441	-11.5%
4,103	4,342	-5.5%	Looper Trolley Passenger Trips ⁽³⁾	4,103	4,342	-5.5%
36,249	39,969	-9.3%	Jolley Trolley Passenger Trips ⁽⁴⁾	36,249	39,969	-9.3%
1,065,619	1,221,315	-12.7%	Total Fixed Route Passenger Trips ⁽¹⁻⁴⁾	1,065,619	1,221,315	-12.7%
21,970	24,417	-10.0%	DART Client Trips ⁽⁵⁾	21,970	24,417	-10.0%
453	363	24.8%	DART TD Trips ⁽⁶⁾	453	363	24.8%
2,869	3,439	-16.6%	DART PCA Trips ⁽⁷⁾	2,869	3,439	-16.6%
25,292	28,219	-10.4%	Total DART Passenger Trips ⁽⁵⁻⁷⁾	25,292	28,219	-10.4%
1,090,911	1,249,534	-12.7%	Total Passenger Trips ⁽¹⁻⁷⁾	1,090,911	1,249,534	-12.7%
5,469	6,837	-20.0%	Wheelchairs	5,469	6,837	-20.0%
33,431	36,649	-8.8%	Bikes on Buses	33,431	36,649	-8.8%
41,261	45,632	-9.6%	Average Weekday Passenger Trips			
27,186	29,815	-8.8%	Average Saturday Passenger Trips			
14,643	15,903	-7.9%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
607	604	0.5%	Employees-Budgeted-Full-Time			
715,856	754,133	-5.1%	Total Revenue Miles	715,856	754,133	-5.1%
52,012	52,756	-1.4%	Total Revenue Hours	52,012	52,756	-1.4%
82.9	77.9	6.4%	On-Time Performance	82.9	77.9	6.4%
33.4	23.6	41.3%	Complaints/100,000 Passenger Trips-PSTA Bus	33.4	23.6	41.3%
15.8	170.1	N/A	Complaints/100,000 Passenger Trips-DART ^(less EL)	15.8	170.1	N/A
4.66	3.81	22.2%	Accidents--Total-Per 100,000 Miles	4.66	3.81	22.2%
1.59	0.69	130.9%	Accidents--Preventable-Per 100,000 Miles	1.59	0.69	130.9%
19,429	9,948	95.3%	Miles Per Roadcall	19,429	9,948	95.3%
12,133	8,978	35.1%	Miles Per Service Interruption	12,133	8,978	35.1%
1.43	1.56	-8.2%	Bus-Total Passenger Trips / Revenue Mile	1.43	1.56	-8.2%
19.71	22.31	-11.6%	Bus-Total Passenger Trips / Revenue Hour	19.71	22.31	-11.6%