

PSTA IS A VERY SAFE TRANSIT SYSTEM



We have several state-of-the-art tools in place to help us ensure that your time on a PSTA bus remains secure.

All buses have GPS tracking so we know where every bus is at any given time.



Bus Operators are trained on how to respond and communicate to first responders in the event of an emergency on board or if they witness a crime or emergency situation along their routes.



All buses have audio and video surveillance systems so we record everything that happens inside and outside the bus. PSTA Customer Service Centers are also equipped with surveillance systems.

PSTA CARES about the well-being of its passengers and all of Pinellas County's residents. Community Awareness Results in Everyone's Safety, so trust your instincts when something doesn't feel right or looks out of place.



Pinellas Suncoast Transit Authority

3201 Scherer Drive
St. Petersburg, FL 33716

InfoLine: (727) 540-1900

www.PSTA.net



Community Awareness Results In Everyone's Safety

WHAT IS “SUSPICIOUS ACTIVITY”?

Suspicious activity is a combination of actions and behaviors that appear to be strange, inconsistent or out of the ordinary for your environment. Race, gender or religious affiliations are NOT indicators of suspicious behavior. If you think someone might be acting in a suspicious manner, here some questions to ask yourself:



Where is the person?

- » Do they belong where they are?
- » How long have they been there?

When is the person at the location?

- » Is it after hours?
- » Is it at a time that would be considered unusual?

How does the person appear?

- » Are they wearing a disguise?
- » Are they wearing clothing that is not consistent with the climate?

What is the person doing?

- » Are they loitering for long periods of time?
- » Do they appear to be taking notes, photos, videos or drawings of the area?
- » Are they tampering with doorways or locks, or attempting to access restricted areas?

IF YOU OBSERVE SUSPICIOUS BEHAVIOR

- » **DO** record as many details as possible
- » **DO** notify appropriate authorities as soon as possible
- » **DO NOT** confront the individual or take direct action
- » **DO NOT** reveal your suspicions



DESCRIBING A SUSPICIOUS PERSON

Report the following when describing a suspicious person:

- » **Gender/Ethnicity/Age** – approximately
- » **Height** – in 2-inch blocks, such as 5 feet 4 inches, 5 feet 6 inches, etc.
- » **Weight** – in 10 pound blocks, such as 170 pounds, 180 pounds, etc.
- » **Build** – medium, heavysset, thin, etc.
- » **Hair** – color, length, and any facial hair
- » **Complexion** – light, dark, ruddy, olive
- » **Distinguishing Characteristics** – scars, tattoos, etc.
- » **Clothing** – styles, defects, brands/logos, shirt/pants/shoes/hat, etc.
- » **Weapons** – type, size
- » **Method of Escape** – direction, type of vehicle, etc.

WHAT ARE “SUSPICIOUS OBJECTS”?

Suspicious objects may include bags, boxes or other packages left unattended on buses or platforms, in terminals, bus shelters or the road. Be observant of any exposed wiring, leaks, strange smells or other signs of potential tampering.



IF YOU OBSERVE A SUSPICIOUS OBJECT

- » **DO** evacuate the area to a safe distance
- » **DO** notify authorities as soon as possible
- » **DO NOT** touch or move suspicious objects
- » **DO NOT** use a cell phone or radio in the direct vicinity

HOW TO REPORT SUSPICIOUS ACTIVITY

If you notice suspicious activity or a suspicious object please report it to your Bus Operator or a Customer Service Representative at a PSTA terminal or call the InfoLine at (727) 540-1900. If you feel there is imminent danger, please call 911 immediately.

IMPORTANT PHONE NUMBERS

Emergency 911
PSTA Customer Service (727) 540-1900