



OPERATING STATISTICS
Board Report
JULY 2017

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
881,120	921,945	-4.4%	Total Bus Revenue Passenger Trips ⁽¹⁾	9,402,293	10,018,406	-6.1%
94,144	134,643	-30.1%	Other Bus Passenger Trips ^{(includes East Lake) (2)}	813,811	926,651	-12.2%
975,264	1,056,588	-7.7%	Total Fixed Route Passenger Trips ⁽¹⁻²⁾	10,216,104	10,945,057	-6.7%
23,563	20,429	15.3%	DART Client Trips ⁽³⁾	238,101	220,709	7.9%
785	326	140.8%	DART TD Trips ⁽⁴⁾	7,265	3,389	114.4%
3,292	2,940	12.0%	DART PCA Trips ⁽⁵⁾	31,741	30,482	4.1%
27,640	23,695	16.6%	Total DART Passenger Trips ⁽³⁻⁵⁾	277,107	254,580	8.8%
1,002,904	1,080,283	-7.2%	Total Passenger Trips ⁽¹⁻⁵⁾	10,493,211	11,199,637	-6.3%
317,595	206,973	53.4%	TD Discounted Pass Trips	3,384,831	2,627,535	28.8%
38,670	149,501	-74.1%	UPASS Trips	469,491	679,707	-30.9%
5,079	4,950	2.6%	Wheelchairs	52,743	54,106	-2.5%
31,377	33,956	-7.6%	Bikes on Buses	325,697	328,176	-0.8%
38,567	41,638	-7.4%	Average Weekday Passenger Trips			
25,836	27,083	-4.6%	Average Saturday Passenger Trips			
14,901	15,648	-4.8%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
607	604	0.5%	Employees-Budgeted-Full-Time			
719,659	717,270	0.3%	Total Revenue Miles	7,212,293	7,299,785	-1.2%
52,993	49,586	6.9%	Total Revenue Hours	526,088	508,613	3.4%
85.5	81.8	4.5%	On-Time Performance	81.9	78.4	4.5%
37.3	37.1	0.5%	Complaints/100,000 Passenger Trips-PSTA Bus	32.7	26.2	24.7%
14.5	109.7	-86.8%	Complaints/100,000 Passenger Trips-DART ^(less EL)	15.2	144.9	-89.5%
4.90	3.92	25.0%	Accidents--Total-Per 100,000 Miles	4.53	4.52	0.1%
1.84	0.49	274.9%	Accidents--Preventable-Per 100,000 Miles	1.29	0.92	40.2%
48,033	13,183	264.4%	Miles Per Roadcall	19,755	11,202	76.4%
11,072	11,569	-4.3%	Miles Per Service Interruption	13,307	9,505	40.0%
1.27	1.34	-4.9%	Bus-Total Passenger Trips / Revenue Mile	1.36	1.42	-4.5%
17.31	19.35	-10.6%	Bus-Total Passenger Trips / Revenue Hour	18.59	20.40	-8.9%

Ridership Trend Analysis:

Issue	Impact
DART ridership up	0.4%
Jolley Trolley down	-3.8%
Looper down	-0.1%
Weather Impact (twice as much rain in 2017)	-1.0%
National Trend	-2.7%
Total	-7.2%