



OPERATING STATISTICS
Board Report
SEPTEMBER 2017

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
758,916	960,886	-21.0%	Total Bus Revenue Passenger Trips ⁽¹⁾	11,135,130	11,993,748	-7.2%
49,323	65,274	-24.4%	Other Bus Passenger Trips (includes East Lake) ⁽²⁾	943,749	1,087,434	-13.2%
808,239	1,026,160	-21.2%	Total Fixed Route Passenger Trips ⁽¹⁻²⁾	12,078,879	13,081,182	-7.7%
20,294	20,290	0.02%	DART Client Trips ⁽³⁾	285,123	262,522	8.6%
679	380	78.7%	DART TD Trips ⁽⁴⁾	8,710	4,089	113.0%
2,173	2,889	-24.8%	DART PCA Trips ⁽⁵⁾	37,027	36,430	1.6%
23,146	23,559	-1.8%	Total DART Passenger Trips ⁽³⁻⁵⁾	330,860	303,041	9.2%
831,385	1,049,719	-20.8%	Total Passenger Trips ⁽¹⁻⁵⁾	12,409,739	13,384,223	-7.3%
265,173	337,298	-21.4%	TD Discounted Pass Trips	4,004,355	3,186,955	25.6%
38,553	67,185	-42.6%	UPASS Trips	560,386	935,834	-40.1%
4,640	5,163	-10.1%	Wheelchairs	63,113	64,709	-2.5%
26,790	31,668	-15.4%	Bikes on Buses	386,555	395,120	-2.2%
34,133	40,456	-15.6%	Average Weekday Passenger Trips			
21,147	25,816	-18.1%	Average Saturday Passenger Trips			
14,720	14,876	-1.0%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
607	604	0.5%	Employees-Budgeted-Full-Time			
662,999	718,928	-7.8%	Total Revenue Miles	8,636,313	8,782,696	-1.7%
48,724	49,735	-2.0%	Total Revenue Hours	630,756	611,212	3.2%
82.5	79.6	3.7%	On-Time Performance	82.2	78.7	4.4%
28.4	30.9	-8.1%	Complaints/100,000 Passenger Trips-PSTA Bus	32.4	27.4	18.4%
4.3	89.1	-95.2%	Complaints/100,000 Passenger Trips-DART ^(less EL)	14.8	143.9	-89.7%
4.11	4.74	-13.3%	Accidents--Total-Per 100,000 Miles	4.50	4.60	-2.1%
1.19	1.70	-29.8%	Accidents--Preventable-Per 100,000 Miles	1.27	0.99	28.3%
17,956	12,282	46.2%	Miles Per Roadcall	19,596	11,502	70.4%
2,673	11,060	-75.8%	Miles Per Service Interruption	10,042	9,769	2.8%
1.19	1.39	-14.0%	Bus-Total Passenger Trips / Revenue Mile	1.34	1.42	-5.5%
16.26	21.10	-22.9%	Bus-Total Passenger Trips / Revenue Hour	18.38	20.34	-9.7%

Ridership Trend Analysis:

Month		Month
-218,334	Total Passenger Trips	-20.8%
	Proportionate Factors in Trend:	
-49,113	Hurricane IRMA-PSTA closed 2 days	-22.5%
-44,100	Pinellas County Schools-closed 7 days	-20.2%
-4,550	Other school closings (USF, SPC)	-2.1%
-18,197	Labor Day holiday	-8.3%
-9,584	Jolley Trolley	-4.4%
-921	Looper	-0.4%
-413	DART	-0.2%
-91,456	Weather/National Trend	-41.9%
-218,334		-100.0% (of 20.8% difference)