



OPERATING STATISTICS

Board Report

FEBRUARY 2018

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
870,748	911,042	-4.4%	Total Bus Revenue Passenger Trips ⁽¹⁾	4,421,693	4,767,948	-7.3%
75,874	67,066	13.1%	Other Bus Passenger Trips (includes East Lake) ⁽²⁾	318,132	359,553	-11.5%
946,622	978,108	-3.2%	Total Fixed Route Passenger Trips ⁽¹⁻²⁾	4,739,825	5,127,501	-7.6%
25,011	21,898	14.22%	DART Client Trips ⁽³⁾	131,352	117,002	12.3%
228	713	-68.0%	DART TD Trips ⁽⁴⁾	1,100	3,128	-64.8%
3,221	3,267	-1.4%	DART PCA Trips ⁽⁵⁾	15,437	15,468	-0.2%
28,460	25,878	10.0%	Total DART Passenger Trips ⁽³⁻⁵⁾	147,889	135,598	9.1%
975,082	1,003,986	-2.9%	Total Passenger Trips ⁽¹⁻⁵⁾	4,887,714	5,263,099	-7.1%
298,134	319,628	-6.7%	TD Discounted Pass Trips	1,554,600	1,730,839	-10.2%
46,011	48,510	-5.2%	UPASS Trips	231,340	246,968	-6.3%
4,907	4,840	1.4%	Wheelchairs	25,614	26,045	-1.7%
30,659	29,782	2.9%	Bikes on Buses	158,628	161,659	-1.9%
40,269	41,175	-2.2%	Average Weekday Passenger Trips			
27,165	26,526	2.4%	Average Saturday Passenger Trips			
15,213	15,203	0.1%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
606	607	-0.2%	Employees-Budgeted-Full-Time			
680,740	674,735	0.9%	Total Revenue Miles	3,597,479	3,541,143	1.6%
50,322	49,008	2.7%	Total Revenue Hours	243,197	257,838	-5.7%
77.1	78.5	-1.8%	On-Time Performance	80.7	81.5	-0.9%
35.7	28.2	26.7%	Complaints/100,000 Passenger Trips-PSTA Bus	32.4	29.6	9.4%
28.1	11.6	142.3%	Complaints/100,000 Passenger Trips-DART ^(less EL)	26.4	15.5	70.1%
4.79	4.81	-0.5%	Accidents--Total-Per 100,000 Miles	4.07	4.43	-8.1%
0.65	1.30	-50.2%	Accidents--Preventable-Per 100,000 Miles	1.23	1.31	-6.4%
25,758	15,088	70.7%	Miles Per Roadcall	20,287	16,899	20.0%
24,312	10,223	137.8%	Miles Per Service Interruption	13,998	12,469	12.3%
1.34	1.40	-4.2%	Bus-Total Passenger Trips / Revenue Mile	1.29	1.40	-8.2%
18.13	19.26	-5.8%	Bus-Total Passenger Trips / Revenue Hour	19.02	19.18	-0.9%

Ridership Trend Analysis:

Month		Month
-28,904	Total Passenger Trips	-2.9%
	Proportionate Factors in Trend:	
-559	Jolley Trolley	-1.9%
-28,345	National Trend	-98.1%
-28,904		-100.0% (of 2.9% difference)