



**OPERATING STATISTICS**  
**Board Report**  
**MAY 2018**

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
881,259	944,672	-6.7%	Total Bus Revenue Passenger Trips (1)	7,149,417	7,625,904	-6.2%
76,549	67,420	13.5%	Other Bus Passenger Trips (includes East Lake) (2)	592,840	636,070	-6.8%
<b>957,808</b>	<b>1,012,092</b>	<b>-5.4%</b>	<b>Total Fixed Route Passenger Trips (1-2)</b>	<b>7,742,257</b>	<b>8,261,974</b>	<b>-6.3%</b>
28,457	25,224	12.82%	DART Client Trips (3)	215,836	190,671	13.2%
236	907	-74.0%	DART TD Trips (4)	1,894	5,754	-67.1%
3,691	3,245	13.7%	DART PCA Trips (5)	26,541	25,128	5.6%
<b>32,384</b>	<b>29,376</b>	<b>10.2%</b>	<b>Total DART Passenger Trips (3-5)</b>	<b>244,271</b>	<b>221,553</b>	<b>10.3%</b>
<b>990,192</b>	<b>1,041,468</b>	<b>-4.9%</b>	<b>Total Passenger Trips (1-5)</b>	<b>7,986,528</b>	<b>8,483,527</b>	<b>-5.9%</b>
316,202	344,277	-8.2%	TD Discounted Pass Trips	2,502,257	2,743,313	-8.8%
45,427	46,310	-1.9%	UPASS Trips	366,523	388,090	-5.6%
5,449	5,576	-2.3%	Wheelchairs	41,825	42,437	-1.4%
33,087	34,121	-3.0%	Bikes on Buses	258,166	262,414	-1.6%
36,987	38,547	-4.0%	Average Weekday Passenger Trips			
24,385	25,738	-5.3%	Average Saturday Passenger Trips			
13,604	14,872	-8.5%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
606	607	-0.2%	Employees-Budgeted-Full-Time			
753,960	742,905	1.5%	Total Revenue Miles	5,844,392	5,758,854	1.5%
55,403	54,027	2.5%	Total Revenue Hours	431,280	419,437	2.8%
83.7	82.4	1.6%	On-Time Performance	80.6	81.0	-0.5%
36.8	36.6	0.7%	Complaints/100,000 Passenger Trips-PSTA Bus	32.4	32.1	1.1%
15.4	3.4	354.1%	Complaints/100,000 Passenger Trips-DART (less EL)	24.6	13.5	81.9%
3.63	2.95	23.1%	Accidents--Total-Per 100,000 Miles	3.91	4.43	-11.7%
1.52	0.83	83.5%	Accidents--Preventable-Per 100,000 Miles	1.21	1.20	0.7%
22,463	16,943	32.6%	Miles Per Roadcall	20,561	17,193	19.6%
19,332	13,757	40.5%	Miles Per Service Interruption	16,189	13,362	21.2%
1.23	1.32	-6.7%	Bus-Total Passenger Trips / Revenue Mile	1.28	1.38	-7.0%
16.75	18.17	-7.8%	Bus-Total Passenger Trips / Revenue Hour	17.40	18.91	-8.0%

**Ridership Trend Analysis:**

Month		Month
-51,276	<b>Total Passenger Trips</b>	-4.9%
	Proportionate Factors in Trend:	
-5,303	Loss of Jolley Trolley-CMA service	-10.3%
-1,001	St. Petersburg Downtown Trolley	-2.0%
-5,128	Weather (more rain in 2018)	-10.0%
-2,700	One extra day-Pinellas County Schools closed	-5.3%
-37,144	National Trend	-72.4%
-51,276		-100.0% (of -4.9% difference)