



**OPERATING STATISTICS**  
**Board Report**  
**JULY 2018**

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
841,829	881,120	-4.5%	Total Bus Revenue Passenger Trips <sup>(1)</sup>	8,842,675	9,402,293	-6.0%
91,803	94,144	-2.5%	Other Bus Passenger Trips (includes East Lake) <sup>(2)</sup>	774,006	813,811	-4.9%
<b>933,632</b>	<b>975,264</b>	<b>-4.3%</b>	<b>Total Fixed Route Passenger Trips <sup>(1-2)</sup></b>	<b>9,616,681</b>	<b>10,216,104</b>	<b>-5.9%</b>
26,059	23,563	10.59%	DART Client Trips <sup>(3)</sup>	268,735	238,101	12.9%
62	785	-92.1%	DART TD Trips <sup>(4)</sup>	2,034	7,265	-72.0%
3,665	3,292	11.3%	DART PCA Trips <sup>(5)</sup>	34,014	31,741	7.2%
<b>29,786</b>	<b>27,640</b>	<b>7.8%</b>	<b>Total DART Passenger Trips <sup>(3-5)</sup></b>	<b>304,783</b>	<b>277,107</b>	<b>10.0%</b>
<b>6,242</b>	<b>4,396</b>	<b>42.0%</b>	<b>Total Mobility Programs <sup>(6)</sup></b>	<b>60,339</b>	<b>29,520</b>	<b>104.4%</b>
<b>969,660</b>	<b>1,007,300</b>	<b>-3.7%</b>	<b>Total Passenger Trips <sup>(1-6)</sup></b>	<b>9,981,803</b>	<b>10,522,731</b>	<b>-5.1%</b>
302,799	317,595	-4.7%	TD Discounted Pass Trips	3,107,915	3,384,831	-8.2%
42,618	38,670	10.2%	UPASS Trips	452,050	469,491	-3.7%
5,155	5,079	1.5%	Wheelchairs	52,160	52,743	-1.1%
31,448	31,377	0.2%	Bikes on Buses	322,854	325,697	-0.9%
36,982	38,567	-4.1%	Average Weekday Passenger Trips			
24,705	25,836	-4.4%	Average Saturday Passenger Trips			
14,663	14,901	-1.6%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
606	607	-0.2%	Employees-Budgeted-Full-Time			
731,678	719,659	1.7%	Total Revenue Miles	7,307,834	7,212,293	1.3%
54,157	52,993	2.2%	Total Revenue Hours	539,472	526,088	2.5%
84.6	85.5	-1.0%	On-Time Performance	81.3	81.9	-0.7%
35.4	37.3	-5.1%	Complaints/100,000 Passenger Trips-PSTA Bus	32.9	32.7	0.6%
10.1	14.5	-30.5%	Complaints/100,000 Passenger Trips-DART <sup>(less EL)</sup>	22.6	15.2	49.4%
1.44	4.90	-70.5%	Accidents--Total-Per 100,000 Miles	3.67	4.53	-18.9%
0.48	1.84	-73.8%	Accidents--Preventable-Per 100,000 Miles	1.10	1.29	-14.8%
14,318	48,033	-70.2%	Miles Per Roadcall	19,169	19,755	-3.0%
19,775	11,072	78.6%	Miles Per Service Interruption	16,496	13,307	24.0%
1.22	1.27	-3.9%	Bus-Total Passenger Trips / Revenue Mile	1.27	1.36	-6.1%
16.49	17.31	-4.7%	Bus-Total Passenger Trips / Revenue Hour	17.24	18.59	-7.3%

**Ridership Trend Analysis:**

Month		Month
-37,640	<b>Total Passenger Trips</b>	-3.7%
	Proportionate Factors in Trend:	
-31,903	Loss of Jolley Trolley-CMA service	-84.8%
-146	St. Petersburg Downtown Trolley	-0.4%
-3,800	Weather (significant increase in rain this year)	-10.1%
-1,791	National Trend	-4.8%
-37,640		-100.0% (of -3.7% difference)