



OPERATING STATISTICS
Board Report
SEPTEMBER 2018

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
860,297	758,916	13.4%	Total Bus Revenue Passenger Trips ⁽¹⁾	10,630,790	11,135,130	-4.5%
73,459	49,323	48.9%	Other Bus Passenger Trips (includes East Lake) ⁽²⁾	935,411	943,749	-0.9%
933,756	808,239	15.5%	Total Fixed Route Passenger Trips ⁽¹⁻²⁾	11,566,201	12,078,879	-4.2%
26,420	20,294	30.19%	DART Client Trips ⁽³⁾	324,317	285,123	13.7%
101	679	-85.1%	DART TD Trips ⁽⁴⁾	2,255	8,710	-74.1%
2,802	2,173	28.9%	DART PCA Trips ⁽⁵⁾	40,850	37,027	10.3%
29,323	23,146	26.7%	Total DART Passenger Trips ⁽³⁻⁵⁾	367,422	330,860	11.1%
6,456	4,677	38.0%	Total Mobility Programs ⁽⁶⁾	73,603	39,145	88.0%
969,535	836,062	16.0%	Total Passenger Trips ⁽¹⁻⁶⁾	12,007,226	12,448,884	-3.5%
306,713	265,173	15.7%	TD Discounted Pass Trips	3,743,191	4,004,355	-6.5%
50,458	38,553	30.9%	UPASS Trips	554,993	560,386	-1.0%
5,500	4,640	18.5%	Wheelchairs	63,586	63,113	0.7%
31,456	26,790	17.4%	Bikes on Buses	388,360	386,555	0.5%
39,901	35,340	12.9%	Average Weekday Passenger Trips			
25,119	21,147	18.8%	Average Saturday Passenger Trips			
14,303	14,720	-2.8%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
606	607	-0.2%	Employees-Budgeted-Full-Time			
697,751	662,282	5.4%	Total Revenue Miles	8,772,256	8,635,597	1.6%
51,619	48,702	6.0%	Total Revenue Hours	647,873	630,734	2.7%
68.5	58.0	18.0%	On-Time Performance* ^(Earlies excluded.)	65.2	64.8	0.7%
28.4	28.4	-0.1%	Complaints/100,000 Passenger Trips-PSTA Bus	32.4	32.4	-0.1%
27.3	4.3	534.5%	Complaints/100,000 Passenger Trips-DART ^(less EL)	22.9	14.8	54.5%
4.42	4.13	7.0%	Accidents--Total-Per 100,000 Miles	3.78	4.50	-16.0%
0.76	1.20	-36.9%	Accidents--Preventable-Per 100,000 Miles	1.08	1.27	-15.3%
16,848	17,885	-5.8%	Miles Per Roadcall	19,086	19,590	-2.6%
16,227	2,670	507.7%	Miles Per Service Interruption	16,741	10,041	66.7%
1.30	1.20	8.6%	Bus-Total Passenger Trips / Revenue Mile	1.28	1.34	-4.8%
17.62	16.27	8.3%	Bus-Total Passenger Trips / Revenue Hour	17.28	18.38	-6.0%

Ridership Trend Analysis:

Month		Month
133,473	Total Passenger Trips	16.0%
	Proportionate Factors in Trend:	
7,388	Increase-Jolley Trolley	-5.5%
704	Increase-St. Petersburg DT Trolley	-0.5%
1,779	Increase-Mobility Programs	-1.3%
6,177	Increase-DART	-4.6%
117,425	Weather (no IRMA; significant decrease in rain)	-88.0%
133,473		-100.0% (of 16% difference)