



OPERATING STATISTICS
Board Report
JANUARY 2019

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
906,227	887,559	2.1%	Total Bus Revenue Passenger Trips ⁽¹⁾	3,558,369	3,576,438	-0.5%
82,679	59,982	37.8%	Other Bus Passenger Trips (includes East Lake) ⁽²⁾	318,740	242,258	31.6%
988,906	947,541	4.4%	Total Fixed Route Passenger Trips ⁽¹⁻²⁾	3,877,109	3,818,696	1.5%
27,726	26,417	5.0%	DART Client Trips ⁽³⁾	110,166	106,341	3.6%
104	183	-43.2%	DART TD Trips ⁽⁴⁾	359	872	-58.8%
3,647	3,163	15.3%	DART PCA Trips ⁽⁵⁾	14,198	12,216	16.2%
31,477	29,763	5.8%	Total DART Passenger Trips ⁽³⁻⁵⁾	124,723	119,429	4.4%
7,757	5,889	31.7%	Total Mobility Programs ⁽⁶⁾	29,845	23,085	29.3%
1,028,140	983,193	4.6%	Total Passenger Trips ⁽¹⁻⁶⁾	4,031,677	3,961,210	1.8%
313,600	301,272	4.1%	TD Discounted Pass Trips	1,272,121	1,256,466	1.2%
52,143	46,977	11.0%	UPASS Trips	204,751	185,329	10.5%
5,139	4,604	11.6%	Wheelchairs	21,717	20,707	4.9%
32,203	31,139	3.4%	Bikes on Buses	128,400	127,969	0.3%
38,907	36,952	5.3%	Average Weekday Passenger Trips			
25,905	24,146	7.3%	Average Saturday Passenger Trips			
13,714	13,557	1.2%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
619	606	2.1%	Employees-Budgeted-Full-Time			
754,121	741,571	1.7%	Total Revenue Miles	2,982,636	2,916,739	2.3%
56,239	54,957	2.3%	Total Revenue Hours	220,257	216,042	2.0%
65.6	67.0	-2.1%	On-Time Performance* (*Earlies excluded.)	65.7	62.7	4.9%
30.2	29.7	1.9%	Complaints/100,000 Passenger Trips-PSTA Bus	34.0	31.3	8.4%
12.7	37.0	-65.6%	Complaints/100,000 Passenger Trips-DART (less EL)	16.0	26.0	-38.2%
4.00	3.69	8.5%	Accidents--Total-Per 100,000 Miles	4.23	3.90	8.3%
1.18	0.71	64.9%	Accidents--Preventable-Per 100,000 Miles	1.04	1.36	-23.5%
19,751	17,881	10.5%	Miles Per Roadcall	16,076	19,327	-16.8%
14,229	14,261	-0.2%	Miles Per Service Interruption	15,296	12,737	20.1%
1.28	1.25	2.1%	Bus-Total Passenger Trips / Revenue Mile	1.26	1.28	-1.3%
17.11	16.86	1.5%	Bus-Total Passenger Trips / Revenue Hour	17.12	17.30	-1.0%

Ridership Trend Analysis:

Month		Month
44,947	Total Passenger Trips	4.6%
	Proportionate Factors in Trend:	
1,714	DART	3.8%
4	East Lake	0.0%
5,357	Jolley Trolley	11.9%
1,868	Mobility Programs	4.2%
2,942	St. Petersburg DT Trolley	6.5%
33,062	Bus (increases due to service changes, weather [warmer in 2019])	73.6%
44,947		100.0% (of 4.6% difference)