



**OPERATING STATISTICS
Board Report
MARCH 2019**

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
906,383	948,545	-4.4%	Total Bus Revenue Passenger Trips ⁽¹⁾	5,315,606	5,396,449	-1.5%
115,854	95,185	21.7%	Other Bus Passenger Trips (includes East Lake) ⁽²⁾	524,194	413,519	26.8%
1,022,237	1,043,730	-2.1%	Total Fixed Route Passenger Trips ⁽¹⁻²⁾	5,839,800	5,809,968	0.5%
27,604	28,058	-1.6%	DART Client Trips ⁽³⁾	164,192	159,410	3.0%
159	273	-41.8%	DART TD Trips ⁽⁴⁾	620	1,373	-54.8%
3,574	3,537	1.0%	DART PCA Trips ⁽⁵⁾	20,996	18,974	10.7%
31,337	31,868	-1.7%	Total DART Passenger Trips ⁽³⁻⁵⁾	185,808	179,757	3.4%
5,164	6,339	-18.5%	Total Mobility Programs ⁽⁶⁾	25,600	34,693	-26.2%
1,058,738	1,081,937	-2.1%	Total Passenger Trips ⁽¹⁻⁶⁾	6,051,208	6,024,418	0.4%
316,268	327,874	-3.5%	TD Discounted Pass Trips	1,880,002	1,882,474	-0.1%
48,439	44,543	8.7%	UPASS Trips	304,048	275,883	10.2%
5,615	5,410	3.8%	Wheelchairs	32,669	31,024	5.3%
33,138	33,746	-1.8%	Bikes on Buses	191,915	192,374	-0.2%
38,619	39,346	-1.8%	Average Weekday Passenger Trips			
26,309	26,187	0.5%	Average Saturday Passenger Trips			
16,040	15,553	3.1%	Average Sunday Passenger Trips			
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619	606	2.1%	Employees-Budgeted-Full-Time			
756,146	764,999	-1.2%	Total Revenue Miles	4,430,599	4,362,478	1.6%
56,342	55,925	0.7%	Total Revenue Hours	330,170	322,289	2.4%
68.9	63.8	8.0%	On-Time Performance* ^(Earlies excluded.)	66.8	63.0	6.1%
45.9	29.8	54.0%	Complaints/100,000 Passenger Trips-PSTA Bus	37.3	31.8	17.4%
6.4	34.5	-81.5%	Complaints/100,000 Passenger Trips-DART ^(less EL)	15.1	27.8	-45.8%
5.95	3.35	77.6%	Accidents--Total-Per 100,000 Miles	4.52	3.95	14.6%
1.63	0.92	76.7%	Accidents--Preventable-Per 100,000 Miles	1.26	1.17	7.4%
20,397	19,662	3.7%	Miles Per Roadcall	17,606	20,174	-12.7%
14,267	24,677	-42.2%	Miles Per Service Interruption	16,289	15,147	7.5%
1.28	1.30	-1.7%	Bus-Total Passenger Trips / Revenue Mile	1.27	1.29	-1.6%
17.14	17.77	-3.6%	Bus-Total Passenger Trips / Revenue Hour	17.09	17.51	-2.4%

Ridership Trend Analysis:

Month		Month
-23,199	Total Passenger Trips	-2.1%
	Proportionate Factors in Trend:	
-531	DART	2.3%
3	East Lake	0.0%
5,625	Jolley Trolley	-24.2%
-1,175	Mobility Programs	5.1%
5,228	St. Petersburg DT Trolley	-22.5%
-32,349	Bus (1 fewer weekday/national trend)	139.4%
-23,199		100.0% (of -2.1% difference)