



OPERATING STATISTICS
Board Report
JULY 2019

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
848,412	841,829	0.8%	Total Bus Revenue Passenger Trips ⁽¹⁾	8,752,184	8,842,675	-1.0%
107,984	91,803	17.6%	Other Bus Passenger Trips ^{(includes East Lake) (2)}	1,015,250	774,006	31.2%
956,396	933,632	2.4%	Total Fixed Route Passenger Trips ⁽¹⁻²⁾	9,767,434	9,616,681	1.6%
25,782	26,059	-1.1%	DART Client Trips ⁽³⁾	271,233	268,735	0.9%
46	62	-25.8%	DART TD Trips ⁽⁴⁾	944	2,034	-53.6%
3,169	3,665	-13.5%	DART PCA Trips ⁽⁵⁾	34,661	34,014	1.9%
28,997	29,786	-2.6%	Total DART Passenger Trips ⁽³⁻⁵⁾	306,838	304,783	0.7%
8,394	6,245	34.4%	Total Mobility Programs ⁽⁶⁾	52,661	60,342	-12.7%
993,787	969,663	2.5%	Total Passenger Trips ⁽¹⁻⁶⁾	10,126,933	9,981,806	1.5%
300,570	302,799	-0.7%	TD Discounted Pass Trips	3,096,114	3,107,915	-0.4%
48,076	42,618	12.8%	UPASS Trips	500,504	452,050	10.7%
4,998	5,155	-3.0%	Wheelchairs	53,714	52,160	3.0%
32,027	31,448	1.8%	Bikes on Buses	323,898	322,854	0.3%
36,791	37,149	-1.0%	Average Weekday Passenger Trips			
25,918	25,107	3.2%	Average Saturday Passenger Trips			
15,679	14,850	5.6%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
619	606	2.1%	Employees-Budgeted-Full-Time			
762,255	731,678	4.2%	Total Revenue Miles	7,427,860	7,307,834	1.6%
56,514	54,157	4.4%	Total Revenue Hours	553,189	539,472	2.5%
72.6	69.9	3.9%	On-Time Performance* ^(Earlies excluded.)	68.9	64.9	6.2%
32.7	35.4	-7.5%	Complaints/100,000 Passenger Trips-PSTA Bus	36.7	32.9	11.7%
10.3	10.1	2.7%	Complaints/100,000 Passenger Trips-DART ^(less EL)	16.3	22.6	-28.0%
5.33	1.44	268.9%	Accidents--Total-Per 100,000 Miles	4.57	3.67	24.6%
0.70	0.48	44.3%	Accidents--Preventable-Per 100,000 Miles	1.20	1.10	9.5%
23,324	14,318	62.9%	Miles Per Roadcall	18,780	19,169	-2.0%
23,820	19,775	20.5%	Miles Per Service Interruption	17,314	16,496	5.0%
1.19	1.22	-2.1%	Bus-Total Passenger Trips / Revenue Mile	1.26	1.27	-0.7%
16.11	16.49	-2.3%	Bus-Total Passenger Trips / Revenue Hour	16.98	17.24	-1.5%

Ridership Trend Analysis:

Month	
24,124	Total Passenger Trips + 2.5%
	Major Factors in Trend:
13,488	Bus
3,993	Jolley Trolley
5,279	St. Petersburg DT Trolley
2,149	Mobility
-789	DART

One additional weekday in July this year.