



OPERATING STATISTICS
Board Report
JUNE 2019

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
805,593	851,429	-5.4%	Total Bus Revenue Passenger Trips ⁽¹⁾	7,903,772	8,000,846	-1.2%
128,700	89,363	44.0%	Other Bus Passenger Trips ^{(includes East Lake) (2)}	907,266	682,203	33.0%
934,293	940,792	-0.7%	Total Fixed Route Passenger Trips ⁽¹⁻²⁾	8,811,038	8,683,049	1.5%
25,098	26,840	-6.5%	DART Client Trips ⁽³⁾	245,451	242,676	1.1%
39	78	-50.0%	DART TD Trips ⁽⁴⁾	898	1,972	-54.5%
3,292	3,808	-13.6%	DART PCA Trips ⁽⁵⁾	31,492	30,349	3.8%
28,429	30,726	-7.5%	Total DART Passenger Trips ⁽³⁻⁵⁾	277,841	274,997	1.0%
7,251	6,169	17.5%	Total Mobility Programs ⁽⁶⁾	46,000	54,097	-15.0%
969,973	977,687	-0.8%	Total Passenger Trips ⁽¹⁻⁶⁾	9,134,879	9,012,143	1.4%
288,408	302,859	-4.8%	TD Discounted Pass Trips	2,795,544	2,805,116	-0.3%
45,242	42,909	5.4%	UPASS Trips	452,428	409,432	10.5%
4,921	5,180	-5.0%	Wheelchairs	48,716	47,005	3.6%
31,989	33,240	-3.8%	Bikes on Buses	291,871	291,406	0.2%
37,786	37,931	-0.4%	Average Weekday Passenger Trips			
27,218	26,218	3.8%	Average Saturday Passenger Trips			
15,302	15,564	-1.7%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
619	606	2.1%	Employees-Budgeted-Full-Time			
724,304	731,765	-1.0%	Total Revenue Miles	6,665,605	6,576,156	1.4%
53,980	54,035	-0.1%	Total Revenue Hours	496,675	485,315	2.3%
74.1	68.3	8.5%	On-Time Performance* ^(*Earlies excluded.)	68.5	64.3	6.4%
31.9	34.1	-6.6%	Complaints/100,000 Passenger Trips-PSTA Bus	37.2	32.6	14.0%
7.0	19.5	-64.0%	Complaints/100,000 Passenger Trips-DART ^(less EL)	16.9	24.0	-29.5%
5.74	3.98	44.3%	Accidents--Total-Per 100,000 Miles	4.49	3.92	14.5%
1.71	0.84	102.6%	Accidents--Preventable-Per 100,000 Miles	1.26	1.17	8.0%
22,139	15,955	38.8%	Miles Per Roadcall	18,370	19,921	-7.8%
17,666	16,261	8.6%	Miles Per Service Interruption	16,790	16,197	3.7%
1.23	1.24	-0.3%	Bus-Total Passenger Trips / Revenue Mile	1.27	1.28	-0.5%
16.57	16.76	-1.2%	Bus-Total Passenger Trips / Revenue Hour	17.07	17.33	-1.5%

Ridership Trend Analysis:

Month	
-7,714	Total Passenger Trips -0.8%
	Major Factors in Trend:
-15,165	Bus
4,165	Jolley Trolley
4,500	St. Petersburg DT Trolley

(One fewer weekday in 2019.)