



OPERATING STATISTICS

Board Report

MAY 2019

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
915,909	881,259	3.9%	Total Bus Revenue Passenger Trips ⁽¹⁾	7,098,179	7,149,417	-0.7%
97,096	76,549	26.8%	Other Bus Passenger Trips ^{(includes East Lake) (2)}	778,566	592,840	31.3%
1,013,005	957,808	5.8%	Total Fixed Route Passenger Trips ⁽¹⁻²⁾	7,876,745	7,742,257	1.7%
28,086	28,457	-1.3%	DART Client Trips ⁽³⁾	220,353	215,836	2.1%
92	236	-61.0%	DART TD Trips ⁽⁴⁾	859	1,894	-54.6%
3,590	3,691	-2.7%	DART PCA Trips ⁽⁵⁾	28,200	26,541	6.3%
31,768	32,384	-1.9%	Total DART Passenger Trips ⁽³⁻⁵⁾	249,412	244,271	2.1%
6,951	5,930	17.2%	Total Mobility Programs ⁽⁶⁾	38,749	46,376	-16.4%
1,051,724	996,122	5.6%	Total Passenger Trips ⁽¹⁻⁶⁾	8,164,906	8,032,904	1.6%
324,188	316,202	2.5%	TD Discounted Pass Trips	2,507,136	2,502,257	0.2%
51,967	45,427	14.4%	UPASS Trips	407,186	366,523	11.1%
5,773	5,449	5.9%	Wheelchairs	43,795	41,825	4.7%
35,232	33,087	6.5%	Bikes on Buses	259,882	258,166	0.7%
39,384	37,621	4.7%	Average Weekday Passenger Trips			
26,760	24,805	7.9%	Average Saturday Passenger Trips			
15,650	13,840	13.1%	Average Sunday Passenger Trips			
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619	606	2.1%	Employees-Budgeted-Full-Time			
759,306	753,960	0.7%	Total Revenue Miles	5,941,301	5,844,392	1.7%
56,399	55,403	1.8%	Total Revenue Hours	442,694	431,280	2.6%
71.0	67.9	4.7%	On-Time Performance* ^(^{Earlies excluded.})	67.8	63.9	6.2%
37.8	36.8	2.6%	Complaints/100,000 Passenger Trips-PSTA Bus	37.8	32.4	16.5%
28.3	15.4	83.5%	Complaints/100,000 Passenger Trips-DART ^(less EL)	18.0	24.6	-26.5%
4.30	3.63	18.4%	Accidents--Total-Per 100,000 Miles	4.34	3.91	10.8%
1.05	1.52	-31.3%	Accidents--Preventable-Per 100,000 Miles	1.21	1.21	-0.1%
22,650	22,463	0.8%	Miles Per Roadcall	17,996	20,561	-12.5%
21,092	19,332	9.1%	Miles Per Service Interruption	16,689	16,189	3.1%
1.29	1.23	4.4%	Bus-Total Passenger Trips / Revenue Mile	1.28	1.28	-0.5%
17.30	16.75	3.3%	Bus-Total Passenger Trips / Revenue Hour	17.13	17.40	-1.5%

Ridership Trend Analysis:

Month	
55,602	Total Passenger Trips +5.6 %
	Major Factors in Trend:
44,285	Bus
5,920	Jolley Trolley
4,987	St. Petersburg DT Trolley

(No change in service days from last year.)