



PINELLAS SUNCOAST TRANSIT AUTHORITY
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**TRANSIT RIDERS ADVISORY COMMITTEE (TRAC) MEETING MINUTES
NOVEMBER 13, 2018**

Committee Chair Lepik-Corrigan called the November 13, 2018 TRAC meeting to order at 4:01 pm. Members present: Richard McDaniel, Gloria Lepik-Corrigan, Kim Rankine, Debra Bjorkquist, Camille Soleil, Elisabeth Olden, Sue Keating, Teresa Dunphy, Mark O'Hara, Dave Kovar, Tim Parietti, Renee Graham and Derek Shavor. Also present were: PSTA staff members and two new TRAC members for 2019: Jovantee Blair and Edwin Klumpp.

Public Comment:

There were no public comments.

Chair Report:

Committee Chair Lepik-Corrigan briefly reported on the topics that were discussed at the October 24th Board meeting, including the approval of a new three year contract between PSTA and the Service Employees International Union (SEIU), and the PSTA's FY 2019 state and legislative priorities.

Forward Pinellas Report:

Mr. Kovar reported that the main item for discussion at the Forward Pinellas Citizens Advisory Committee (CAC) meeting last week was the proposed completion of the Pinellas Trail for North County. He mentioned there is a county meeting tonight on the subject of the Pinellas Trail completion and it is of particular interest to bicyclists, walkers and fitness and nature enthusiasts in Pinellas County.

Action Items:

October 16, 2018 Meeting Minutes – Mr. Schneider made a motion, seconded by Mr. McDaniel, to approve the minutes. Motion passed unanimously.

Elect Chair/Vice-Chair – Bob Lasher, External Affairs Officer, led the election of officers for 2019. Mr. Shavor made a motion, seconded by Ms. Dunphy, to elect Mr. O’Hara as Committee Chairperson. There were no public comments. Motion passed unanimously. Committee Chairperson Lepik-Corrigan made a motion, seconded by Ms. Rankine, to elect Ms. Olden as Vice-Chairperson. There were no public comments. Motion passed unanimously.

2018 Performance Scorecard Update – Patricia Collins, Director of Human Resources, gave an update on the successful completion of the first year of the 2018 Performance Scorecard process. Ms. Collins described the scorecard metrics including the five initiatives that will drive PSTA staff in their department and individual work goals at the agency. The five initiatives are: community support, customer satisfaction, financial stability, employee engagement and commitment to performance. Ms. Collins was pleased to inform the TRAC members that the 2018 Metric Performance score was 97%. She stressed the importance of PSTA listening to its customer base and following through with correcting issues brought to the Agency’s attention as needing improvement. Mr. Blair added that he was pleased to see a bus driver’s report of a rider’s concern handled and corrected in a quick and efficient manner.

Advantage Pinellas Transit Plan Scenarios – Heather Sobush, Planning Director, presented the different options that the Agency, along with Forward Pinellas, will focus on for the 10-year Bus Plan improvements. The objectives are to stabilize and reverse ridership decline and expand mobility options to increase convenience and access to transit for riders. Ms. Sobush explained the strategy will be to reinforce the core routes which carry the most riders, and eliminate/re-direct resources from unproductive routes. TRAC members responded favorably to the preliminary plans and reiterated that it is essential for PSTA to include affected neighborhoods early on in the planning process to keep negativity to a minimum.

Member Comments:

There were no member comments.

Adjournment:

The meeting was adjourned at 5:20 pm. The next TRAC meeting will be held on January 15, 2019 at 4:00 pm.