



**PINELLAS SUNCOAST TRANSIT AUTHORITY  
TITLE VI OF THE CIVIL RIGHTS ACT  
TO ALL PSTA EMPLOYEES AND THE SERVICE COMMUNITY**

As a major provider of public transportation whose employees have extensive daily contact with the public, the Pinellas Suncoast Transit Authority (PSTA) recognizes its responsibility to the community, which it serves and is committed to a policy of nondiscrimination. PSTA works to ensure nondiscriminatory transportation in support of our mission to provide effective, coordinated and integrated multimodal transportation solutions to enhance the social and economic quality of life for all Pinellas County citizens. In compliance with Title VI of the Civil Rights Act of 1964 (Title VI), PSTA prohibits discrimination on the basis of race, color, and national origin in programs that receive federal funding.

The Environmental Justice component of Title VI guarantees fair treatment for all people and provides for PSTA, to identify and address, as appropriate, disproportionately high and adverse effects of its programs, policies, and activities on minority and low-income populations, such as undertaking reasonable steps to ensure that Limited English Proficiency (LEP) persons have meaningful access to the programs, services, and information PSTA provides.

Trish Collins, Director of Human Resources/EEO Officer, has been designated as PSTA's Civil Rights Officer responsible for civil rights compliance and monitoring to ensure nondiscriminatory provision of transit services and programs. In addition, Jacob Labutka is responsible for implementing all aspects of the Title VI Program. However, along with the Chief Executive Officer, All Directors, Managers, and their staff share in the responsibility for making PSTA's Title VI Program a success. Implementation of the Title VI Program is accorded the same priority as compliance with all other legal obligations incurred by PSTA in its financial assistance agreements with DOT.

For more information contact:  
Trish Collins or Jacob Labutka  
Pinellas Suncoast Transit Authority  
3201 Scherer Drive  
St Petersburg, FL 33716  
Title6Coordinator@psta.net  
727-540-1800



**PINELLAS SUNCOAST TRANSIT AUTHORITY  
TITLE VI COMPLAINT FORM**

PSTA WORKS TO ENSURE NONDISCRIMINATORY TRANSPORTATION IN SUPPORT OF OUR MISSION TO PROVIDE EFFECTIVE, COORDINATED AND INTEGRATED MULTIMODAL TRANSPORTATION SOLUTIONS TO ENHANCE THE SOCIAL AND ECONOMIC QUALITY OF LIFE FOR ALL PINELLAS COUNTY CITIZENS. PSTA'S EEO OFFICER IS RESPONSIBLE FOR THE CIVIL RIGHTS COMPLAINT AND MONITORING TO ENSURE NONDISCRIMINATORY PROVISION OF TRANSIT SERVICES AND PROGRAMS.

THE ENVIRONMENTAL JUSTICE COMPONENT OF TITLE VI GUARANTEES FAIR TREATMENT FOR ALL PEOPLE AND PROVIDES FOR PSTA, TO IDENTIFY AND ADDRESS, AS APPROPRIATE, DISPROPORTIONATELY HIGH AND ADVERSE EFFECTS OF ITS PROGRAMS, POLICIES, AND ACTIVITIES ON MINORITY AND LOW INCOME POPULATIONS, SUCH AS UNDERTAKING REASONABLE STEPS TO ENSURE THAT LIMITED ENGLISH PROFICIENCY (LEP) PERSONS HAVE MEANINGFUL ACCESS TO THE PROGRAMS, SERVICES, AND INFORMATION PSTA PROVIDES.

TITLE VI OF THE CIVIL RIGHTS ACT OF 1964 PROHIBITS DISCRIMINATION ON THE BASIS OF RACE, COLOR, OR NATIONAL ORIGIN IN PROGRAMS AND ACTIVITIES RECEIVING FEDERAL FINANCIAL ASSISTANCE. SPECIFICALLY, TITLE VI PROVIDES THAT "NO PERSON IN THE UNITED STATES SHALL, ON THE GROUND OF RACE, COLOR, OR NATIONAL ORIGIN, BE EXCLUDED FROM PARTICIPATION IN, BE DENIED THE BENEFITS OF, OR BE SUBJECTED TO DISCRIMINATION UNDER ANY PROGRAM OR ACTIVITY RECEIVING FEDERAL FINANCIAL ASSISTANCE."

<b>Section I:</b>
Name:
Address:
Telephone (Home):
Telephone (Work):
Email Address:
<b>Section II:</b>
Are you filling this complaint on your own behalf? Check one: <input type="checkbox"/> Yes (If yes, proceed to Section III) <input type="checkbox"/> No
If not, please supply the name and relationship of the person for whom you are complaining:
Please explain why you have filed for a third party:



Please confirm that you have obtained permission from the aggrieved party if you are filing on behalf of a third part. Check one: <input type="checkbox"/> Yes <input type="checkbox"/> No
<b>Section III:</b>
I believe the discrimination I experience was based on (check all that apply): <input type="checkbox"/> Race <input type="checkbox"/> Color <input type="checkbox"/> National Origin
Date of Alleged Discrimination (Month, Day, Year):
Explain as clearly as possible what happened and why you believe you were discriminated against. Describe all person(s) who discriminated against you (if known) as well as names and contact information of any witnesses. If more space is needed, please use the back of this form.
<b>Section IV:</b>
Have you previously filed a Title VI complaint with this agency? Check one: <input type="checkbox"/> Yes <input type="checkbox"/> No
<b>Section V:</b>
Have you filed this complaint with any Federal, State, or local agency, or with any Federal or State court? Check one: <input type="checkbox"/> Yes <input type="checkbox"/> No
If yes, provide agency and/or court and date of filing:

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

Please submit this form in person at the address below, or mail or fax this form to:

Trish Collins, Director of Human Resources/EEO Officer  
Pinellas Suncoast Transit Authority  
3201 Scherer Drive  
St. Petersburg, FL 33716  
Fax: 727-540-1922