

Our mission is to provide a safe, enjoyable and fun experience for all our passengers. Following are AVA's "Rules of the Road." Please take a moment to review them before you board AVA.

- Wait in a safe place, clear of traffic and at least 6 feet away from where AVA stops.
- Allow the passengers on AVA to disembark before boarding
- Take a seat and fasten your seat belt. AVA will not move until all passengers are buckled in.
- Remain seated and keep the doorway clear throughout the trip
- Children must always ride with a parent and stay seated throughout the trip. The minimum age to ride with AVA without parental supervision is 16 years old.
- Do not extend arms or objects in or outside of AVA while doors are in operation.
- Only carry objects that can be held in your lap.
- Always follow directions of AVA's copilot and feel free to interact with them on your ride. They are knowledgeable about the PSTA's AVA pilot.
- Refrain from the use of profane language and obscene gestures
- No tobacco products, alcohol, drugs, or any controlled substance allowed on AVA.
- No eating and drinking while on the AVA but food and drinks are allowed to be transported on AVA. When transporting food please use lids for any liquids and keep food in a closed bag during your ride. Also, whatever comes on to AVA, should leave with you, so please be sure to clean up after yourself.
- No hazardous materials, nuisance items and animals (aside from service or companion animal) allowed on AVA.
- Always respect the rights and safety of others.
- Report any incidents to the copilot on board.
- In the event of an emergency, please remain calm and follow the instructions given to you by the copilot. They have been trained to handle emergency situations and ensure the safety of AVA's passengers.
- Check to make sure that you take all your belongings and any trash items with you when you exit AVA.