



PINELLAS SUNCOAST TRANSIT AUTHORITY
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FARE POLICY PUBLIC HEARING MINUTES
JUNE 16, 2021

Call to Order:

Cassandra Borchers, Chief Development Officer, called the June 16, 2021 staff public hearing to order at 10:07 am. Present were: Brad Miller, CEO, and PSTA Staff members. Also present were: Board members Josh Shulman, David Allbritton, Vince Cocks, and Deborah Figgs-Sanders.

Fare Policy Presentation:

Ms. Borchers read the staff statement and provided a presentation.

Public Comment:

Ms. Borchers read one public comment received by email, which was addressed by staff prior to the public hearing.

Mitchell McNealy, St. Petersburg resident, asked when the proposed policy would be available to the public, so riders know what to do with the cards. He also mentioned that the computers at the customer service terminals are not working properly and that some of the Customer Service Representatives (CSR), are not cordial.

Adjournment:

The public hearing was closed at 10:15 am.