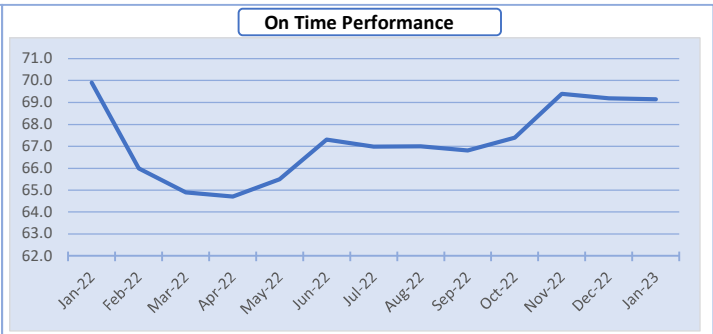
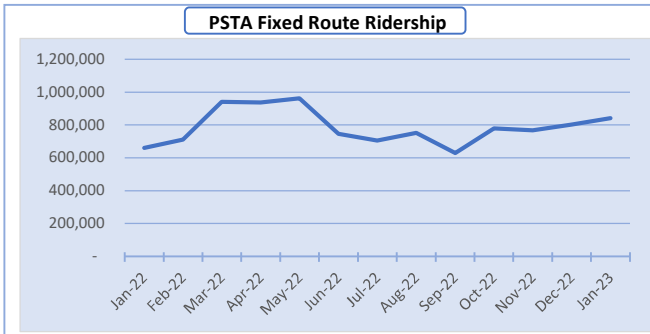




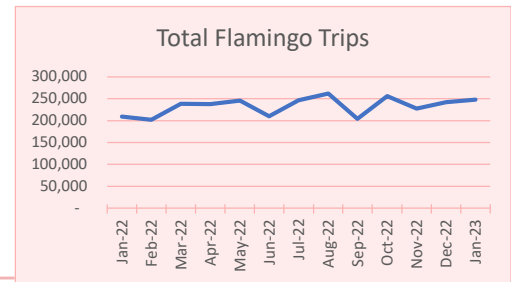
Board Report January 2023

At a Glance
Compared to January of last year, fixed route ridership was 28% higher in January 2023 .



Ridership	This month	Prior year month	% Change	YTD	Prior YTD	% Change
PSTA Local Bus	715,931	634,876	13%	2,799,040	2,556,759	9%
SunRunner	94,382	0	N/A	278,130	0	N/A
Jolley Trolley	25,729	20,487	26%	94,607	86,941	9%
Looper	5,570	3,721	50%	19,497	16,007	22%
Total Fixed Route	841,612	659,084	28%	3,191,274	2,659,707	20%
PSTA Access	34,739	26,393	32%	138,126	109,131	27%
¹ Other Mobility	3,834	2,903	32%	12,771	11,567	10%
Total Passenger Trips	880,185	688,380	28%	3,342,171	2,780,405	20%

Monthly Metrics	This month	Prior year month	% Change
² Flamingo Adoption	33%	32%	5%
³ Avg. Weekday Trips	32,146	26,304	22%
Avg. Saturday Trips	23,818	16,243	47%
Avg. Sunday Trips	15,542	9,566	62%
Fixed Route Complaints/100K trips	27.2	20.9	30%
Access Complaints/100K trips	115.1	79.6	45%
Security Incidents	60	37	62%
⁴ Severe Incidents	6	4	50%



Types of Trips	This month	Prior year month	% Change	YTD	Prior YTD	% Change
Wheelchair	3,692	2,782	33%	17,328	12,621	37%
Bikes	23,589	19,134	23%	97,809	77,830	26%
TD Discount Pass	132,103	115,195	15%	518,173	442,539	17%
UPASS	23,051	18,456	25%	92,644	50,150	85%
Farebox Trips	419,466	312,402	34%	1,604,062	1,282,118	25%
Flamingo App Trips	59,199	43,138	37%	226,732	138,905	63%
Flamingo Card Trips	189,094	166,003	14%	747,403	681,050	10%
Total Flamingo Trips	248,293	209,141	19%	974,135	819,955	19%

PSTA Operating Statistics	This month	Prior year month	% Change	YTD	Prior YTD	% Change
On Time Performance	69.1	69.9	-1%	68.8	69.4	-1%
Total Miles	899,528	786,478	14%	3,537,178	3,202,547	10%
Total Hours	60,022	53,946	11%	236,113	220,535	7%
Miles per Roadcall	28,110	18,290	54%	21,700	20,508	6%
Bus Diesel Fuel Gallons	179,282	172,359	4%	722,418	733,527	-2%
E-Bus Kilowatt Hours	16,474	19,442	-15%	93,088	19,442	379%
Accidents - Total/100K Miles	4.56	4.70	-3%	4.91	4.47	10%
Accidents -preventable/100K Miles	1.45	1.40	3%	1.51	1.28	17%

¹ Other Mobility includes Late Shift, Direct Connect, Healthy Hop and Urgent Day
² Flamingo trips divided by total APC trips
³ Avg trips for each day type is for all modes (bus, contracted service, and PSTA Access)
⁴ Severe incident definition: Events involving physical + verbal + weapon present
 APC data validated and approved by FTA for NTD reporting.
 *Data contained in this report is considered DRAFT until FTA validation and final acceptance of PSTA's annual National Transit Database Report.