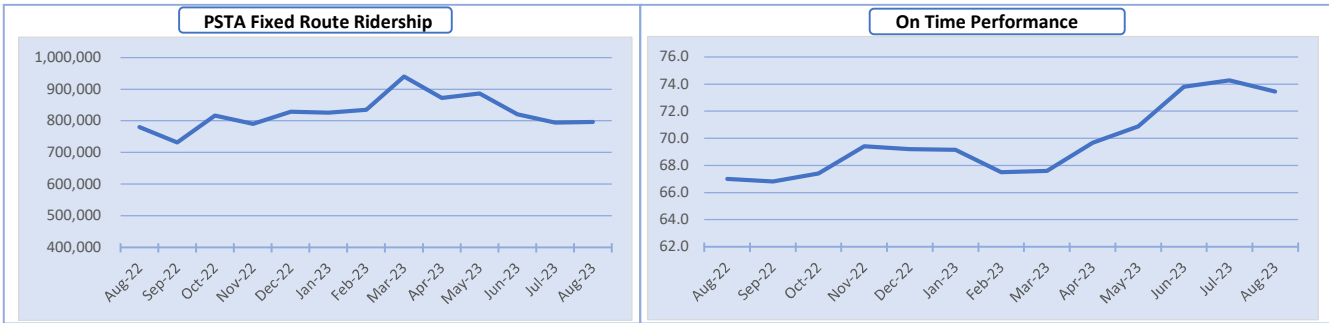




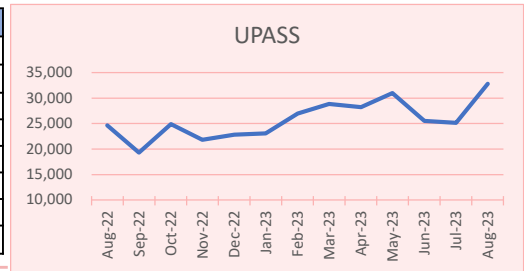
Board Report August 2023

At a Glance
With school back in session, UPASS rebounded to a new two-year high of 32,787.



Ridership	This month	Prior year month	% Change	YTD	Prior YTD	% Change
PSTA Local Bus	674,658	747,446	-10%	7,840,401	7,363,674	6%
SunRunner	91,492	0	N/A	978,145	0	N/A
Jolley Trolley	25,277	29,375	-14%	323,025	318,360	1%
Looper	4,175	3,914	7%	60,744	51,698	17%
Total Fixed Route	795,602	780,735	2%	9,202,315	7,733,732	19%
PSTA Access	39,561	34,282	15%	398,159	326,236	22%
¹ Other Mobility	5,484	3,122	76%	44,750	30,240	48%
Total Passenger Trips	840,647	818,139	3%	9,645,224	8,090,208	19%

Monthly Metrics	This month	Prior year month	% Change
² Flamingo Adoption	35%	34%	4%
³ Avg. Weekday Trips	31,090	28,898	8%
Avg. Saturday Trips	23,499	20,320	16%
Avg. Sunday Trips	15,669	12,541	25%
Fixed Route Complaints/100K trips	32.6	26.5	23%
Access Complaints/100K trips	78.4	72.9	7%
Security Incidents	89	46	93%
⁴ Severe Incidents	7	7	0%



Types of Trips	This month	Prior year month	% Change	YTD	Prior YTD	% Change
Wheelchair	3,344	4,373	-24%	40,645	38,268	6%
Bikes	21,449	27,361	-22%	247,570	245,280	1%
TD Discount Pass	128,412	144,711	-11%	1,437,167	1,373,134	5%
UPASS	32,787	24,644	33%	291,178	210,685	38%
Farebox Trips	367,166	415,886	-12%	4,335,857	3,968,667	9%
Flamingo App Trips	53,765	54,186	-1%	613,332	492,706	24%
Contactless Payment	9,161	0	N/A	49,846	0	N/A
Flamingo Card Trips	183,709	207,863	-12%	2,068,936	1,969,635	5%
Total Flamingo Trips	246,635	262,049	-6%	2,732,114	2,462,341	11%

PSTA Operating Statistics	This month	Prior year month	% Change	YTD	Prior YTD	% Change
On Time Performance	73.4	67.0	10%	70.2	67.3	4%
Total Miles	884,142	885,989	0%	9,732,747	9,106,105	7%
Total Hours	58,746	60,064	-2%	650,801	621,336	5%
Miles per Roadcall	26,792	17,372	54%	22,221	19,649	13%
Bus Diesel Fuel Gallons	202,230	201,388	0%	2,064,170	2,005,341	3%
E-Bus Kilowatt Hours	29,335	29,439	0%	265,209	217,307	22%
Accidents - Total/100K Miles	3.17	7.00	-55%	4.35	4.77	-9%
Accidents - preventable/100K Miles	1.24	2.37	-48%	1.52	1.44	5%

¹ Other Mobility includes Late Shift, Direct Connect, Healthy Hop and Urgent Day
² Flamingo trips divided by total APC trips
³ Avg trips for each day type is for all modes (bus, contracted service, and PSTA Access)
⁴ Severe incident definition: Events involving physical + verbal + weapon present
 APC data validated and approved by FTA for NTD reporting.

*Data contained in this report is considered DRAFT until FTA validation and final acceptance of PSTA's annual National Transit Database Report.