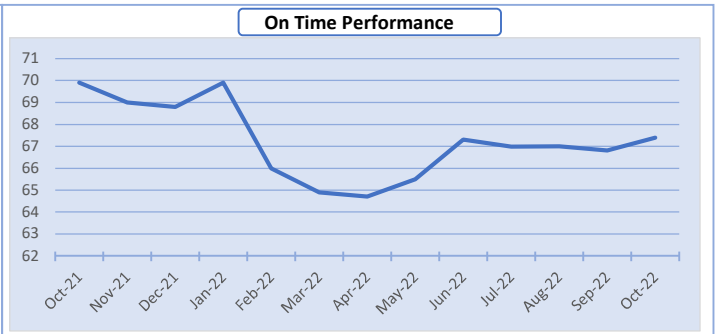
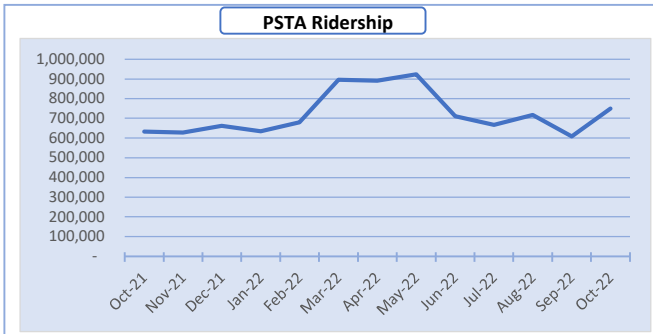




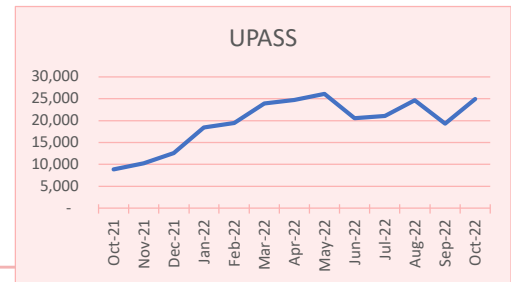
Board Report October 2022

At a Glance
Fixed route Ridership is up 18% compared to October 2021. Access ridership is up 29% this month compared to October 2021.



Ridership	This month	Prior year month	% Change	YTD	Prior YTD	% Change
PSTA Local Bus	721,109	633,098	14%	721,109	633,098	14%
SunRunner	29,180	0	N/A	29,180	0	N/A
Jolley Trolley	24,887	23,589	6%	24,887	23,589	6%
Looper	4,906	3,836	28%	4,906	3,836	28%
Total Fixed Route	780,082	660,523	18%	780,082	660,523	18%
PSTA Access	35,312	27,311	29%	35,312	27,311	29%
¹ Other Mobility	3,308	2,657	25%	3,308	2,657	25%
Total Passenger Trips	818,702	690,491	19%	818,702	690,491	19%

Monthly Metrics	This month	Prior year month	% Change
² Flamingo Adoption	34%	33%	5%
³ Avg. Weekday Trips	30,328	26,179	16%
Avg. Saturday Trips	22,011	16,951	30%
Avg. Sunday Trips	14,353	10,619	35%
Fixed Route Complaints/100K trips	27.0	19.1	41%
Access Complaints/100K trips	107.6	73.2	47%
Security Incidents	36	41	-12%
⁴ Severe Incidents	1	8	-88%



Types of Trips	This month	Prior year month	% Change	YTD	Prior YTD	% Change
Wheelchair	5,163	3,279	57%	5,163	3,279	57%
Bikes	26,492	20,022	32%	26,492	20,022	32%
TD Discount Pass	137,343	99,674	38%	137,343	99,674	38%
UPASS	24,930	8,874	181%	24,930	8,874	181%
Farebox Trips	418,039	327,621	28%	418,039	327,621	28%
Flamingo App trips	58,175	41,897	39%	58,175	41,897	39%
Flamingo Card Trips	198,296	173,493	14%	198,296	173,493	14%
Total Flamingo Trips	256,471	215,390	19%	256,471	215,390	19%

PSTA Operating Statistics	This month	Prior year month	% Change	YTD	Prior YTD	% Change
On Time Performance	67.4	69.9	-4%	67.4	69.9	-4%
Total Miles	862,033	819,627	5%	862,033	819,627	5%
Total Hours	57,600	56,943	1%	57,600	56,943	1%
Miles per Roadcall	22,685	21,016	8%	22,685	20,508	11%
Bus Diesel Fuel Gallons	185,565	204,573	-9%	185,565	204,573	-9%
E-Bus Kilowatt Hours	25,772	0	N/A	25,772	0	N/A
Accidents - Total/100K Miles	5.80	4.39	32%	5.80	4.39	32%
Accidents -preventable/100K Miles	1.51	0.85	77%	1.51	0.85	77%

¹ Other Mobility includes Late Shift, Direct Connect, Healthy Hop and Urgent Day
² Flamingo trips divided by total APC trips
³ Avg trips for each day type is for all modes (bus, contracted service, and PSTA Access)
⁴ Severe incident definition: Events involving physical + verbal + weapon present