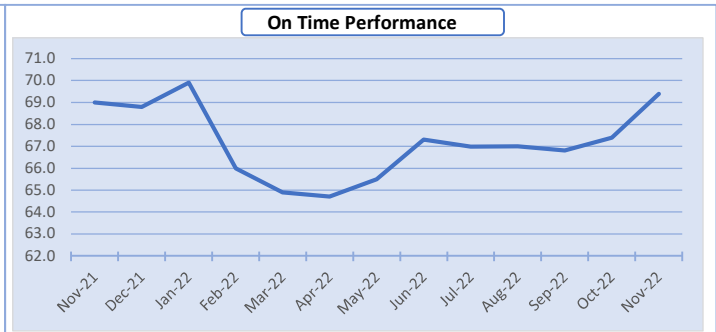
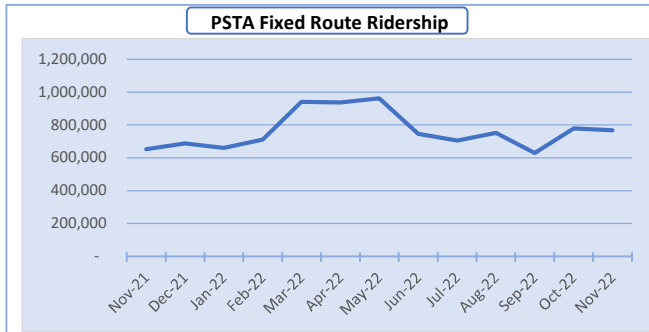




Board Report November 2022

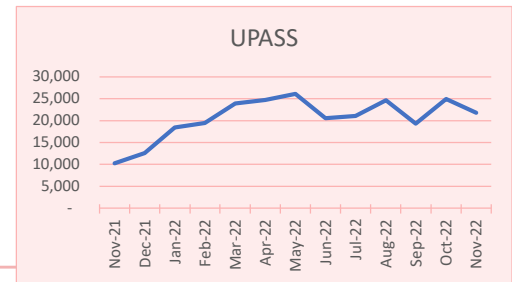
At a Glance

SunRunner ridership was the #1 most productive route on weekdays and Saturdays, and 2nd most productive on Sundays in November.



| Ridership | This month | Prior year month | % Change | YTD | Prior YTD | % Change |
|------------------------------|----------------|------------------|------------|------------------|------------------|------------|
| PSTA Local Bus | 667,374 | 627,789 | 6% | 1,388,483 | 1,260,887 | 10% |
| SunRunner | 73,415 | 0 | N/A | 102,595 | 0 | N/A |
| Jolley Trolley | 21,664 | 20,658 | 5% | 46,551 | 44,247 | 5% |
| Looper | 4,687 | 4,283 | 9% | 9,593 | 8,119 | 18% |
| Total Fixed Route | 767,140 | 652,730 | 18% | 1,547,222 | 1,313,253 | 18% |
| PSTA Access | 33,326 | 27,432 | 21% | 68,638 | 54,743 | 25% |
| ¹ Other Mobility | 3,199 | 2,971 | 8% | 6,507 | 5,628 | 16% |
| Total Passenger Trips | 803,665 | 683,133 | 18% | 1,622,367 | 1,373,624 | 18% |

| Monthly Metrics | This month | Prior year month | % Change |
|-----------------------------------|------------|------------------|----------|
| ² Flamingo Adoption | 33% | 27% | 21% |
| ³ Avg. Weekday Trips | 30,084 | 26,663 | 13% |
| Avg. Saturday Trips | 24,488 | 17,646 | 39% |
| Avg. Sunday Trips | 14,790 | 10,655 | 39% |
| Fixed Route Complaints/100K trips | 31.2 | 23.7 | 31% |
| Access Complaints/100K trips | 72.0 | 62.0 | 16% |
| Security Incidents | 50 | 34 | 47% |
| ⁴ Severe Incidents | 4 | 8 | -50% |



| Types of Trips | This month | Prior year month | % Change | YTD | Prior YTD | % Change |
|-----------------------------|----------------|------------------|-------------|----------------|----------------|-------------|
| Wheelchair | 4,373 | 3,127 | 40% | 9,536 | 6,406 | 49% |
| Bikes | 24,545 | 18,110 | 36% | 51,037 | 38,132 | 34% |
| TD Discount Pass | 120,194 | 103,253 | 16% | 257,537 | 202,927 | 27% |
| UPASS | 21,815 | 10,281 | 112% | 46,745 | 19,155 | 144% |
| Farebox Trips | 385,762 | 315,375 | 22% | 803,801 | 642,996 | 25% |
| Flamingo App Trips | 53,017 | 10,755 | 393% | 111,192 | 52,652 | 111% |
| Flamingo Card Trips | 174,254 | 165,597 | 5% | 372,550 | 339,090 | 10% |
| Total Flamingo Trips | 227,271 | 176,352 | 29% | 483,742 | 391,742 | 23% |

| PSTA Operating Statistics | This month | Prior year month | % Change | YTD | Prior YTD | % Change |
|-----------------------------------|------------|------------------|----------|-----------|-----------|----------|
| On Time Performance | 69.4 | 69.0 | 1% | 68.4 | 69.5 | -2% |
| Total Miles | 865,001 | 780,230 | 11% | 1,727,035 | 1,599,857 | 8% |
| Total Hours | 57,719 | 53,583 | 8% | 115,319 | 110,526 | 4% |
| Miles per Roadcall | 20,116 | 26,008 | -23% | 21,321 | 20,508 | 4% |
| Bus Diesel Fuel Gallons | 177,608 | 175,600 | 1% | 363,172 | 380,173 | -4% |
| E-Bus Kilowatt Hours | 24,042 | 0 | N/A | 49,814 | 0 | N/A |
| Accidents - Total/100K Miles | 5.43 | 4.36 | 25% | 11.23 | 4.37 | 157% |
| Accidents -preventable/100K Miles | 2.08 | 1.54 | 35% | 3.59 | 1.20 | 200% |

¹ Other Mobility includes Late Shift, Direct Connect, Healthy Hop and Urgent Day
² Flamingo trips divided by total APC trips
³ Avg trips for each day type is for all modes (bus, contracted service, and PSTA Access)
⁴ Severe incident definition: Events involving physical + verbal + weapon present