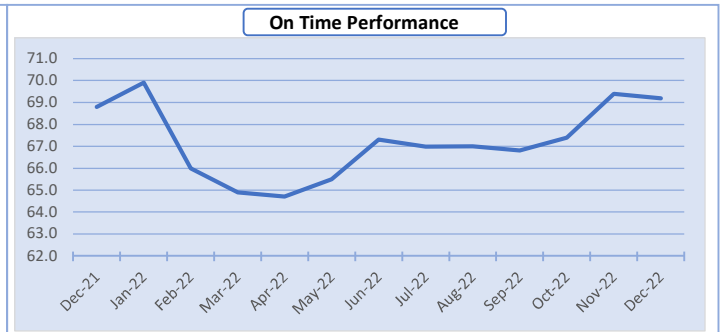
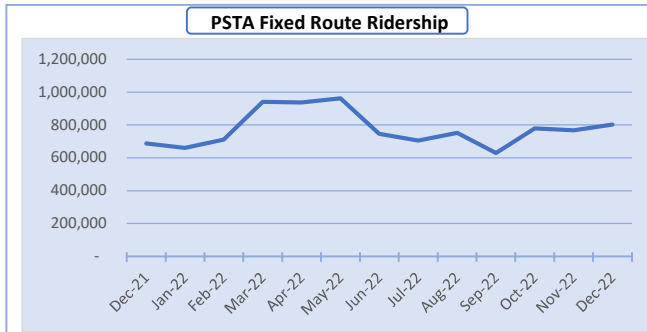




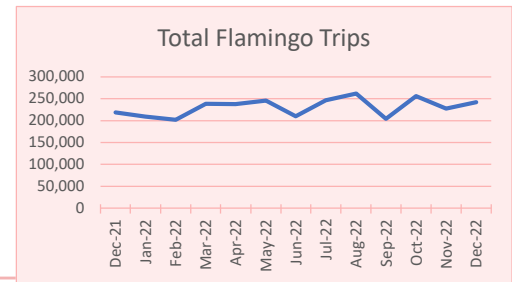
Board Report December 2022

At a Glance
Compared to December of last year, fixed route ridership was 17% higher in December 2022.



Ridership	This month	Prior year month	% Change	YTD	Prior YTD	% Change
PSTA Local Bus	694,626	660,996	5%	2,083,109	1,921,883	8%
SunRunner	81,153	0	N/A	183,748	0	N/A
Jolley Trolley	22,327	22,207	1%	68,878	66,454	4%
Looper	4,334	4,167	4%	13,927	12,286	13%
Total Fixed Route	802,440	687,370	17%	2,349,662	2,000,623	17%
PSTA Access	34,749	27,995	24%	103,387	82,738	25%
¹ Other Mobility	2,430	3,036	-20%	8,937	8,664	3%
Total Passenger Trips	839,619	718,401	17%	2,461,986	2,092,025	18%

Monthly Metrics	This month	Prior year month	% Change
² Flamingo Adoption	34%	32%	5%
³ Avg. Weekday Trips	30,589	26,630	15%
Avg. Saturday Trips	22,470	17,613	28%
Avg. Sunday Trips	13,576	10,731	27%
Fixed Route Complaints/100K trips	33.3	23.9	39%
Access Complaints/100K trips	135.3	67.9	99%
Security Incidents	43	39	10%
⁴ Severe Incidents	5	5	0%



Types of Trips	This month	Prior year month	% Change	YTD	Prior YTD	% Change
Wheelchair	4,100	3,433	19%	13,636	9,839	39%
Bikes	23,183	20,564	13%	74,220	58,696	26%
TD Discount Pass	128,533	124,417	3%	386,070	327,344	18%
UPASS	22,848	12,539	82%	69,593	31,694	120%
Farebox Trips	380,795	326,720	17%	1,184,596	969,716	22%
Flamingo App Trips	56,341	43,115	31%	167,533	95,767	75%
Flamingo Card Trips	185,759	175,957	6%	558,309	515,047	8%
Total Flamingo Trips	242,100	219,072	11%	725,842	610,814	19%

PSTA Operating Statistics	This month	Prior year month	% Change	YTD	Prior YTD	% Change
On Time Performance	69.2	68.8	1%	68.6	69.2	-1%
Total Miles	910,616	816,213	12%	2,637,650	2,416,069	9%
Total Hours	60,772	56,064	8%	176,091	166,589	6%
Miles per Roadcall	18,212	34,009	-46%	20,135	20,508	-2%
Bus Diesel Fuel Gallons	179,964	180,995	-1%	543,136	561,168	-3%
E-Bus Kilowatt Hours	26,800	0	N/A	76,614	0	N/A
Accidents - Total/100K Miles	3.84	4.41	-13%	15.08	4.39	244%
Accidents -preventable/100K Miles	0.99	1.35	-27%	4.58	1.25	267%

¹ Other Mobility includes Late Shift, Direct Connect, Healthy Hop and Urgent Day
² Flamingo trips divided by total APC trips
³ Avg trips for each day type is for all modes (bus, contracted service, and PSTA Access)
⁴ Severe incident definition: Events involving physical + verbal + weapon present