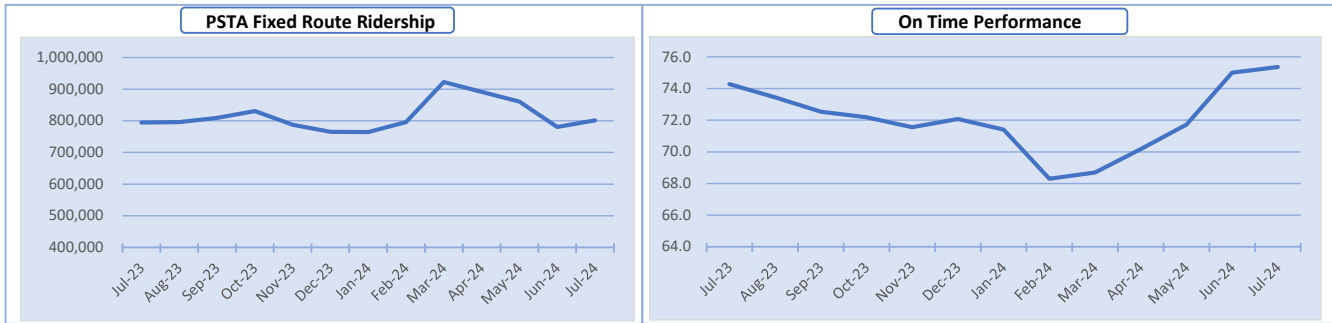




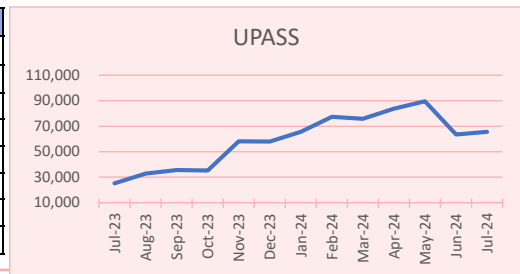
Board Report July 2024

At a Glance
On-Time Performance reached its highest value since April 2020, with 75.4% of bus trips running on time in July 2024.



Ridership	This month	Prior year month	% Change	YTD	Prior YTD	% Change
PSTA Local Bus	695,740	661,677	5%	7,183,645	7,165,743	0%
SunRunner	67,049	98,897	-32%	638,092	875,340	-27%
Jolley Trolley	32,584	28,507	14%	307,666	297,748	3%
Looper	5,832	5,321	10%	69,473	56,569	23%
Total Fixed Route	801,205	794,402	1%	8,198,876	8,395,400	-2%
Vanpool	40,425	N/A	N/A	270,132	N/A	N/A
PSTA Access	44,989	36,703	23%	433,697	358,598	21%
¹ Other Mobility	7,297	5,119	43%	61,965	39,266	58%
Total Passenger Trips	893,916	836,224	7%	8,964,670	8,793,264	2%

Monthly Metrics	This month	Prior year month	% Change
² Flamingo Adoption	56%	36%	57%
³ Avg. Weekday Trips	32,709	31,348	4%
Avg. Saturday Trips	23,346	23,008	1%
Avg. Sunday Trips	16,188	15,705	3%
Fixed Route Complaints/100K trips	20.6	26.6	-23%
Access Complaints/100K trips	60.0	92.6	-35%
Security Incidents	70	63	11%
⁴ Severe Incidents	15	5	200%



Types of Trips	This month	Prior year month	% Change	YTD	Prior YTD	% Change
Wheelchair	3,916	3,308	18%	37,735	37,301	1%
Bikes	21,148	20,633	2%	209,801	226,121	-7%
TD Discount Pass	158,718	126,375	26%	1,470,320	1,308,755	12%
UPASS	65,629	25,170	161%	672,607	258,391	160%
Farebox Trips	248,304	351,697	-29%	2,719,333	3,968,691	-31%
Flamingo App Trips	51,476	55,193	-7%	496,845	559,567	-11%
Contactless Payment	49,273	9,120	440%	412,942	40,685	915%
Flamingo Card Trips	307,953	182,083	69%	2,746,970	1,885,227	46%
Total Flamingo Trips	408,702	246,396	66%	3,656,757	2,485,479	47%

PSTA Operating Statistics	This month	Prior year month	% Change	YTD	Prior YTD	% Change
On Time Performance	75.4	74.3	1%	71.6	69.9	2%
Total Miles	868,038	877,532	-1%	8,676,172	8,848,605	-2%
Total Hours	58,135	58,286	0%	582,285	592,055	-2%
Miles per Roadcall	18,870	32,501	-42%	21,583	22,838	-5%
Bus Diesel Fuel Gallons	193,310	199,061	-3%	1,790,552	1,861,940	-4%
E-Bus Kilowatt Hours	115,988	25,912	348%	540,060	235,874	129%
Accidents - Total/100K Miles	2.65	4.22	-37%	3.61	4.46	-19%
Accidents - preventable/100K Miles	0.58	1.37	-58%	1.12	1.55	-28%

¹ Other Mobility includes Late Shift, Direct Connect, Healthy Hop and Urgent Day
² Flamingo trips divided by total APC trips
³ Avg trips for each day type is for all modes (bus, contracted service, and PSTA Access)
⁴ Severe incident definition: Events involving physical + verbal + weapon present
 APC data validated and approved by FTA for NTD reporting.

*Data contained in this report is considered DRAFT until FTA validation and final acceptance of PSTA's annual National Transit Database Report.