



PSTA PERFORMANCE MEASURES

Pursuant to Chapter 341.071 Florida Statutes, the Pinellas Suncoast Transit Authority (PSTA) is required to publish a report which provides quantitative data relative to productivity and performance measures established by the Florida Department of Transportation. This report is based upon National Transit Database (NTD) annual reports, which are comprised of operating and financial information.

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This information is also available in Spanish upon request.

| EFFICIENCY CATEGORIES | PRODUCTIVITY INDICATORS | FISCAL YEAR 2022 | FISCAL YEAR 2023 |
|------------------------------------------------------|----------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|
| PASSENGER TRIPS | One-way passenger trips | 101,484 - DR/PT | 106,722 - DR/PT |
| | | 52,028 - DR/TX | 58,701 - DR/TX |
| | | 8,073,968 - MB/DO | 8,534,142 - MB/DO |
| | | Not Reported-RB/DO | 1,058,158 - RB/DO |
| | | 29,578 - DR TN | 44,920 - DR TN |
| | | 391,080 - MB/PT - JT | 407,481 - MB/PT - JT |
| REVENUE MILES | Revenue miles | 993,719 - DR/PT | 1,043,537 - DR/PT |
| | | 401,379 - DR/TX | 426,793 - DR/TX |
| | | 8,754,054 - MB/DO | 8,881,567 - MB/DO |
| | | Not Reported-RB/DO | 466,384 - RB/DO |
| | | 148,870 - DR TN | 286,249 - DR TN |
| | | 474,956 - MB/PT - JT | 452,887 - MB/PT - JT |
| TOTAL OPERATING EXPENSE | Total operating expense | \$9,902,171 - DR/PT | \$9,631,541 - DR/PT |
| | | Not Reported - RB/DO | \$4,455,704 - RB/DO |
| | | \$1,425,028 - DR/TX | \$1,483,308 - DR/TX |
| | | \$80,728,959 - MB/DO | \$91,791,082 - MB/DO |
| | | \$1,064,814 - DR TN | \$1,599,495 - DR TN |
| | | \$4,183,201 - MB/PT - JT | \$4,847,295 - MB/PT - JT |
| OPERATING REVENUE | Total operating revenue | \$267,949 - DR/PT | \$490,849 - DR/PT |
| | | \$ 204,164 - DR/TX | \$ 225,183 - DR/TX |
| | | \$7,458,776 - MB/DO | \$9,909,554 - MB/DO |
| | | Not Reported-RB/DO | \$0 - RB/DO |
| | | \$ 237,617 - DR TN | \$ 241,675 - DR TN |
| | | \$227,348 - MB/PT - JT | \$179,960 - MB/PT - JT |
| VEHICLES OPERATED IN MAXIMUM SERVICE | Peak period vehicles operated | 47 - DR/PT | 42 - DR/PT |
| | | 19 - DR/TX | 19 - DR/TX |
| | | 167 - MB/DO | 179 - MB/DO |
| | | Not Reported-RB/DO | 6 - RB/DO |
| | | 21 - DR TN | 18 - DR TN |
| | | 16 - MB/PT - JT | 9 - MB/PT - JT |
| BASE FARE | Base price of one transit trip | \$4.50 - DR/PT | \$4.50 - DR/PT |
| | | Varies - DR/TX | Varies - DR/TX |
| | | \$2.25-MB/DO | \$2.25-MB/DO |
| | | Not Reported-RB/DO | \$2.25- RB/DO |
| | | \$ 4.50 - DR TN | \$ 4.50 - DR TN |
| | | \$2.25 - MB/PT - JT | \$2.25 - MB/PT - JT |
| REVENUE MILES BETWEEN VEHICLE SYSTEM FAILURES | Revenue miles between system failures Motor Bus & Commuter Bus Directly Operated | 17,793 - MB/DO | 19,520- MB/DO |
| SERVICE AVAILABILITY | Days/hours service is available | DR/PT Mon-Fri 4:15AM to 12:36AM Saturday 4:43AM to 1:23AM Sundays 4:45AM to 11:29PM | DR/PT Mon-Fri 4:15AM to 12:00AM Saturday 4:30AM to 1:15AM Sundays 4:45AM to 11:45PM |
| | | DR/TX Not Reported | DR/TX Not Reported |
| | | MB/DO Mon-Fri 4:15AM to 12:36AM Saturday 4:43AM to 1:23AM Sundays 4:45AM to 11:29PM | MB/DO Mon-Fri 4:15AM to 12:00AM Saturday 4:00AM to 1:15AM Sundays 4:45AM to 11:45PM |
| | | RB/DO Not Reported | RB/DO Mon-Fri 5:15AM to 1:30AM Saturday 5:15AM to 1:30AM Sundays 5:15AM to 1:30AM |
| | | DR/TN Not Reported | DR/TN Not Reported |
| | | MB/PT Mon-Fri 7:00AM to 1:00AM Saturday 8:00AM to 1:00AM Sundays 8:00AM to 1:02AM | MB/PT Mon-Fri 7:00AM to 1:00AM Saturday 8:00AM to 1:00AM Sundays 8:00AM to 1:02AM |
| EFFICIENCY MEASURES | Operating expenses per passenger trip | \$97.57 - DR/PT | \$90.25- DR/PT |
| | | \$27.39 - DR/TX | \$25.27 - DR/TX |
| | | \$10.00 - MB/DO | \$10.76 - MB/DO |
| | | Not Reported-RB/DO | \$4.21 - RB/DO |
| | | \$36.00 - DR TN | \$35.61 - DR TN |
| | | \$10.70 - MB/PT - JT | \$11.90- MB/PT - JT |

* Central Avenue Trolley (CAT) and Suncoast Beach Trolley™™ Extended Night Time hours Friday & Saturday Only.

- DR/PT - Demand Response Purchased Transportation (Access)
- DR/TX - Mobility on Demand Transportation (MOD)/Direct Connect/TD Late Shift
- MB/DO - Motor Bus Directly Operated
- RB/DO - Rapid Bus Transit Directly Operated
- DR/TN - Demand Response Purchase Transportation - Transportation Network Company (started in FY 2021)
- MB/PT - JT - Motor Bus Purchased Transportation - Jolley Trolley

NOTE: Information reported is based on PSTA's NTD report for FY 2022 and FY 2023.