



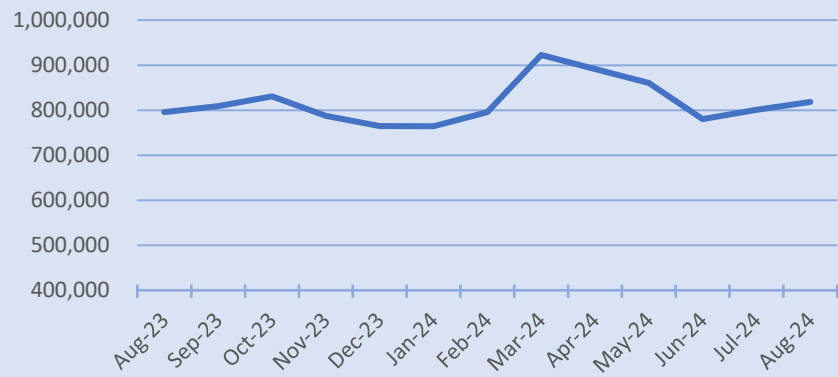
Board Report

August 2024

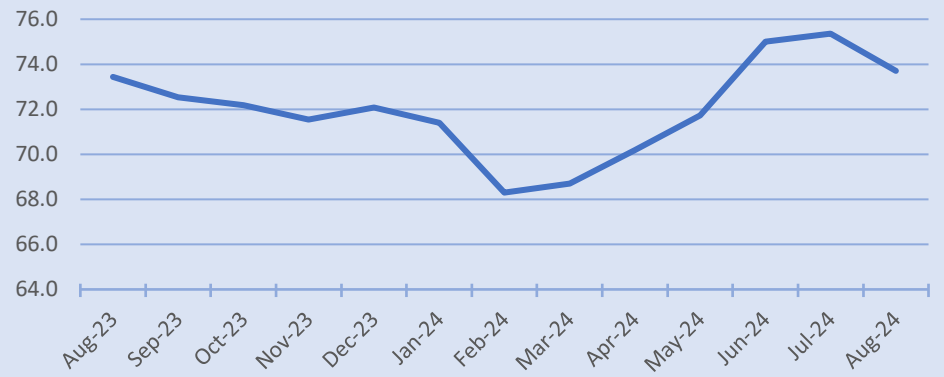
At a Glance

With school back in session, UPASS ridership increased 33.7% from July 2024 for a total of 87,763 rides in August.

PSTA Fixed Route Ridership



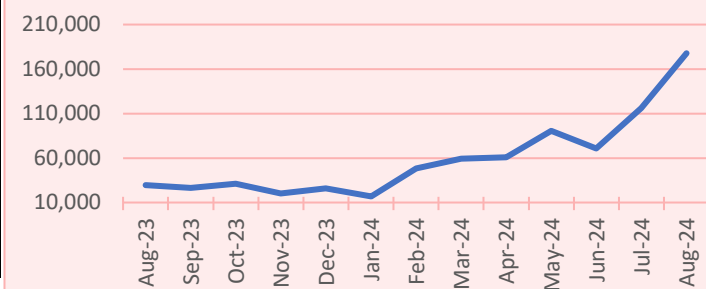
On Time Performance



| Ridership | This month | Prior year month | % Change | YTD | Prior YTD | % Change |
|-----------------------------|------------|------------------|----------|-----------|-----------|----------|
| PSTA Local Bus | 725,298 | 674,658 | 8% | 7,908,943 | 7,840,401 | 1% |
| SunRunner | 63,026 | 91,492 | -31% | 701,118 | 966,832 | -27% |
| Jolley Trolley | 25,499 | 25,277 | 1% | 333,165 | 323,025 | 3% |
| Looper | 4,523 | 4,175 | 8% | 73,996 | 60,744 | 22% |
| Total Fixed Route | 818,346 | 795,602 | 3% | 9,017,222 | 9,191,002 | -2% |
| Vanpool | 40,275 | N/A | N/A | 310,407 | N/A | N/A |
| PSTA Access | 47,217 | 39,561 | 19% | 480,914 | 398,159 | 21% |
| ¹ Other Mobility | 7,731 | 5,484 | 41% | 69,696 | 44,750 | 56% |
| Total Passenger Trips | 913,569 | 840,647 | 9% | 9,878,239 | 9,633,911 | 3% |

| Monthly Metrics | This month | Prior year month | % Change |
|-----------------------------------|------------|------------------|----------|
| ² Flamingo Adoption | 55% | 35% | 57% |
| ³ Avg. Weekday Trips | 33,401 | 31,090 | 7% |
| Avg. Saturday Trips | 24,150 | 23,499 | 3% |
| Avg. Sunday Trips | 14,501 | 15,669 | -7% |
| Fixed Route Complaints/100K trips | 19.9 | 32.6 | -39% |
| Access Complaints/100K trips | 29.7 | 78.4 | -62% |
| Security Incidents | 71 | 89 | -20% |
| ⁴ Severe Incidents | 7 | 7 | 0% |

E-bus Kilowatt Hours



| Types of Trips | This month | Prior year month | % Change | YTD | Prior YTD | % Change |
|----------------------|------------|------------------|----------|-----------|-----------|----------|
| Wheelchair | 3,903 | 3,344 | 17% | 41,638 | 40,645 | 2% |
| Bikes | 20,593 | 21,449 | -4% | 230,394 | 247,570 | -7% |
| TD Discount Pass | 161,149 | 128,412 | 25% | 1,631,469 | 1,437,167 | 14% |
| UPASS | 87,763 | 32,787 | 168% | 760,370 | 291,178 | 161% |
| Farebox Trips | 267,200 | 367,166 | -27% | 2,986,533 | 4,335,857 | -31% |
| Flamingo App Trips | 50,853 | 53,765 | -5% | 547,698 | 613,332 | -11% |
| Contactless Payment | 51,596 | 9,161 | 463% | 464,538 | 49,846 | 832% |
| Flamingo Card Trips | 313,420 | 183,709 | 71% | 3,060,390 | 2,068,936 | 48% |
| Total Flamingo Trips | 415,869 | 246,635 | 69% | 4,072,626 | 2,732,114 | 49% |

| PSTA Operating Statistics | This month | Prior year month | % Change | YTD | Prior YTD | % Change |
|-----------------------------------|------------|------------------|----------|-----------|-----------|----------|
| On Time Performance | 73.7 | 73.4 | 0% | 71.8 | 70.2 | 2% |
| Total Miles | 877,610 | 884,142 | -1% | 9,553,782 | 9,732,747 | -2% |
| Total Hours | 58,776 | 58,746 | 0% | 641,061 | 650,801 | -1% |
| Miles per Roadcall | 16,252 | 26,792 | -39% | 20,951 | 22,838 | -8% |
| Bus Diesel Fuel Gallons | 189,347 | 202,230 | -6% | 1,979,899 | 2,064,170 | -4% |
| E-Bus Kilowatt Hours | 177,744 | 29,335 | 506% | 717,804 | 265,209 | 171% |
| Accidents - Total/100K Miles | 3.87 | 3.17 | 22% | 3.64 | 4.35 | -16% |
| Accidents -preventable/100K Miles | 1.37 | 1.24 | 10% | 1.14 | 1.52 | -25% |

¹ Other Mobility includes Late Shift, Direct Connect, Healthy Hop and Urgent Day

² Flamingo trips divided by total APC trips

³ Avg trips for each day type is for all modes (bus, contracted service, and PSTA Access)

⁴ Severe incident definition: Events involving physical + verbal + weapon present
APC data validated and approved by FTA for NTD reporting.

*Data contained in this report is considered DRAFT until FTA validation and final acceptance of PSTA's annual National Transit Database Report.