



## Board Report October 2024

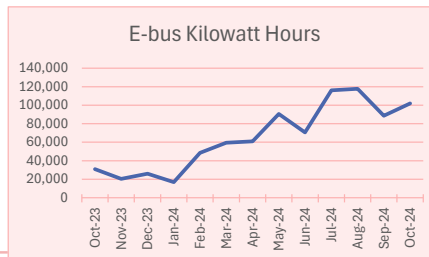
### At a Glance

Between October 7th and 27th, during the evacuation and recovery response to Hurricane Milton, PSTA provided **471,024** rides across Pinellas County.



Ridership	This month	Prior year month	% Change	YTD	Prior YTD	% Change
PSTA Local Bus	709,799	745,942	-5%	709,799	745,942	-5%
SunRunner	53,164	55,713	-5%	53,164	55,713	-5%
Jolley Trolley	10,694	23,664	-55%	10,694	23,664	-55%
Looper	2,957	5,085	-42%	2,957	5,085	-42%
Total Fixed Route	776,614	830,404	-6%	776,614	830,404	-6%
Vanpool	40,277	0	N/A	40,277	0	N/A
PSTA Access	43,722	42,603	3%	43,722	42,603	3%
1 Other Mobility	6,109	6,327	-3%	6,109	6,327	-3%
Total Passenger Trips	866,722	879,334	-1%	866,722	879,334	-1%

Monthly Metrics	This month	Prior year month	% Change
2 Flamingo Adoption	N/A*	34.1%	N/A*
3 Avg. Weekday Trips	35,484	32,463	9%
Avg. Saturday Trips	23,953	22,943	4%
Avg. Sunday Trips	16,293	14,676	11%
5 Complaints/100k Trips	21.6	23.8	-9%
Access Complaints/100k trips	43.5	68.1	-36%
Security Incidents	52	60	-13%
4 Severe Incidents	4	7	-43%



Types of Trips	This month	Prior year month	% Change	YTD	Prior YTD	% Change
Wheelchair	N/A*	3,725	N/A*	N/A*	3,725	N/A*
Bikes	N/A*	22,694	N/A*	N/A*	22,694	N/A*
TD Discount Pass	N/A*	145,964	N/A*	N/A*	145,964	N/A*
UPASS	N/A*	35,173	N/A*	N/A*	35,173	N/A*
Farebox Trips	N/A*	313,454	N/A*	N/A*	313,454	N/A*
Flamingo App Trips	N/A*	46,190	N/A*	N/A*	46,190	N/A*
Contactless Payment	N/A*	20,076	N/A*	N/A*	20,076	N/A*
Flamingo Card Trips	N/A*	215,228	N/A*	N/A*	215,228	N/A*
Total Flamingo Trips	N/A*	281,494	N/A*	N/A*	281,494	N/A*

Operating Statistics	This month	Prior year month	% Change	YTD	Prior YTD	% Change
6 On Time Performance	67.4	72.2	-7%	67.4	72.2	-7%
5 Total Miles	805,370	946,738	-15%	805,370	946,738	-15%
5 Total Hours	55,404	63,734	-13%	55,404	63,734	-13%
5 Miles per Roadcall	14,914	26,298	-43%	15,571	19,847	-22%
5 Fuel Gallons	167,362	202,131	-17%	167,362	202,131	-17%
5 E-Bus Kilowatt Hours	101,894	30,862	230%	101,894	30,862	230%
5 Accidents - Total/100K Miles	5.71	3.06	86%	5.71	3.06	86%
5 Accidents - preventable/100K Miles	1.49	0.85	76%	1.49	0.85	76%

\*PSTA was fare-free for 17 days in October, and fareboxes inactive. N/A\* numbers are not applicable.

<sup>1</sup> Other Mobility includes Late Shift, Direct Connect, Healthy Hop and Urgent Day

<sup>2</sup> Flamingo trips divided by total APC trips

<sup>3</sup> Avg trips for each day type is for all modes (bus, contracted service, and PSTA Access)

<sup>4</sup> Severe incident definition: Events involving physical + verbal + weapon present

<sup>5</sup> Includes all fixed route service: PSTA, Jolly Trolley, and Looper

<sup>6</sup> Includes only directly operated PSTA service

#APC data validated and approved by FTA for NTD reporting