

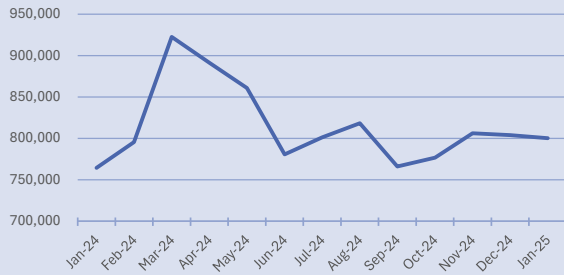


Board Report January 2025

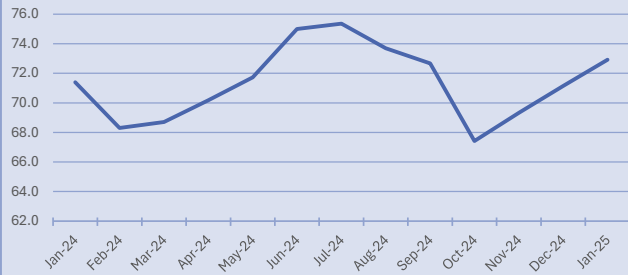
At a Glance

Vanpool ridership achieved an all-time high since PSTA took over the program, increasing by 8.1% when compared to its first month of operation in January 2024.

PSTA Fixed Route Ridership



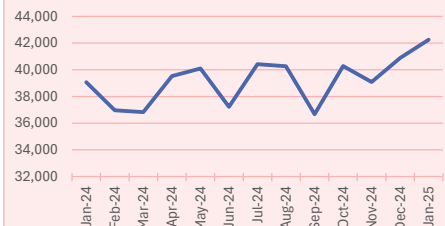
On Time Performance



Ridership	This month	Prior year month	% Change	YTD	Prior YTD	% Change
PSTA Local Bus	721,649	682,281	6%	2,880,982	2,821,215	2%
SunRunner	54,016	55,054	-2%	217,825	216,642	1%
Jolley Trolley	18,423	20,546	-10%	67,248	86,711	-22%
Looper	6,029	6,451	-7%	20,813	22,209	-6%
Clearwater Ferry	209	N/A	N/A	209	N/A	N/A
Direct Connect	6,176	4,567	35%	22,346	18,871	18%
814 On Demand	89	99	-10%	290	1,464	-80%
Vanpool	42,256	39,074	8%	162,490	39,074	316%
Total Public Services	848,847	808,072	5%	3,372,203	3,206,186	5%
PSTA Access	44,340	41,709	6%	177,491	164,334	8%
1 Other Mobility	1,155	1,452	-20%	4,529	5,824	-22%
Total Passenger Trips	894,342	851,233	5%	3,554,223	3,376,344	5%

Monthly Metrics	This month	Prior year month	% Change
2 Flamingo Adoption	49%	51%	-3%
3 Avg. Weekday Trips	33,066	30,104	10%
Avg. Saturday Trips	22,300	20,891	7%
Avg. Sunday Trips	14,125	13,221	7%
Fixed Route Complaints/100K trips	20.1	27.7	-27%
Access Complaints/100K trips	45.1	50.3	-10%
Security Incidents	54	77	-30%
4 Severe Incidents	10	9	11%

Vanpool Ridership



Types of Trips	This month	Prior year month	% Change	YTD	Prior YTD	% Change
Wheelchair	3,419	3,629	-6%	13,814	15,021	-8%
Bikes	19,335	19,644	-2%	80,602	84,524	-5%
TD Discount Pass	146,575	141,083	4%	473,281	559,605	-15%
UPASS	87,780	65,586	34%	289,270	216,876	33%
Farebox Trips	273,754	235,102	16%	1,086,736	1,104,658	-2%
Flamingo App Trips	49,396	53,766	-8%	160,528	184,317	-13%
Contactless Payment	58,055	39,967	45%	178,565	105,743	N/A
Flamingo Card Trips	283,672	289,531	-2%	923,463	936,022	-1%
Total Flamingo Trips	391,123	383,264	2%	1,262,556	1,226,082	3%

PSTA Operating Statistics	This month	Prior year month	% Change	YTD	Prior YTD	% Change
On Time Performance	72.9	71.4	2%	70.2	71.8	-2%
5 Total Miles	914,623	911,338	0%	3,522,686	3,656,010	-4%
5 Total Hours	62,529	61,767	1%	242,032	246,949	-2%
Miles per Roadcall	14,994	18,227	-18%	15,316	19,847	-23%
Bus Diesel Fuel Gallons	178,068	171,311	4%	686,544	726,219	-5%
E-Bus Kilowatt Hours	140,256	16,858	732%	459,482	94,058	389%
Accidents - Total/100K Miles	4.05	3.07	32%	5.07	3.51	45%
Accidents - preventable/100K Miles	1.42	1.32	8%	1.50	1.12	34%

¹ Other Mobility includes Late Shift, Healthy Hop and Urgent Day

² Flamingo trips divided by total APC trips

³ Avg trips for each day type is for all modes (bus, contracted service, and PSTA Access)

⁴ Severe incident definition: Events involving physical + verbal + weapon present

⁵ Total Miles and Hours statistics include all reported directly operated and bus contracted services.

APC data validated and approved by FTA for NTD reporting.

*Data contained in this report is considered DRAFT until FTA validation and final acceptance of PSTA's annual National Transit Database Report.