



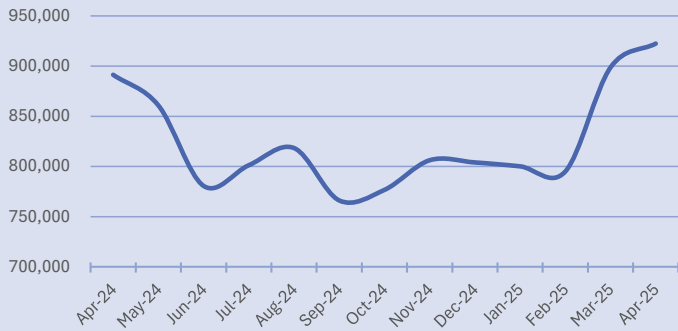
Board Report

April, 2025

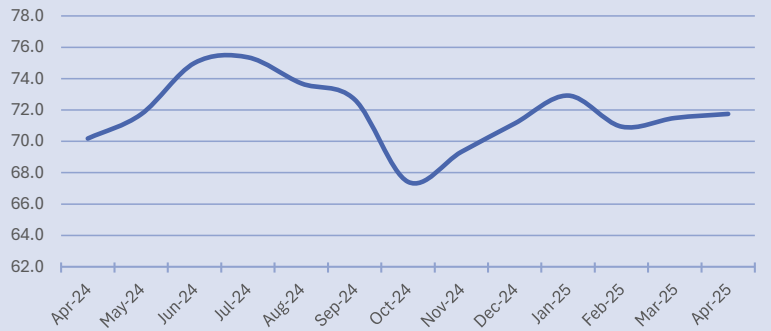
At a Glance

Total Passenger Trips by all modes topped 1,000,000 for the first time since March of last year

PSTA Fixed Route Ridership



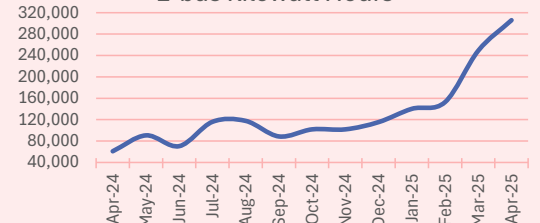
On Time Performance



Ridership	This month	Prior year month	% Change	YTD	Prior YTD	% Change
PSTA Local Bus	788,693	763,412	3%	5,139,831	5,063,331	2%
SunRunner	68,076	71,201	-4%	419,457	426,910	-2%
Jolley Trolley	56,173	48,443	16%	196,197	216,224	-9%
Looper	9,483	8,285	14%	47,335	49,780	-5%
Clearwater Ferry	5,471	N/A	N/A	10,403	N/A	N/A
Total Fixed Route	927,896	891,341	4%	5,813,223	5,756,245	1%
Vanpool	41,500	39,530	5%	284,300	152,390	87%
Grouper	914	N/A	N/A	1,726	N/A	N/A
PSTA Access	47,164	46,390	2%	312,690	298,127	5%
1 Other Mobility	1,602	1,470	9%	9,517	10,082	-6%
Total Passenger Trips	1,019,076	978,731	4%	6,421,456	6,216,844	3%

Monthly Metrics	This month	Prior year month	% Change
2 Flamingo Adoption	44%	45%	-2%
3 Avg. Weekday Trips	37,869	34,499	10%
Avg. Saturday Trips	28,332	27,218	4%
Avg. Sunday Trips	18,249	18,523	-1%
Fixed Route Complaints/100K trips	25.9	25.5	2%
Access Complaints/100K trips	59.4	56.0	6%
Security Incidents	51	46	11%
4 Severe Incidents	8	7	14%

E-bus Kilowatt Hours



Types of Trips	This month	Prior year month	% Change	YTD	Prior YTD	% Change
Wheelchair	3,420	3,874	-12%	23,573	26,009	-9%
Bikes	20,684	20,615	0%	140,766	144,442	-3%
TD Discount Pass	153,010	150,045	2%	915,690	1,002,904	-9%
UPASS	113,665	83,764	36%	606,089	453,878	34%
Farebox Trips	307,243	290,316	6%	1,960,456	1,941,200	1%
Flamingo App Trips	44,625	52,081	-14%	299,009	340,423	-12%
Contactless Payment	68,637	52,101	32%	380,676	260,713	46%
Flamingo Card Trips	292,296	295,759	-1%	1,773,534	1,830,169	-3%
Total Flamingo Trips	405,558	399,941	1%	2,453,219	2,431,305	1%

PSTA Operating Statistics	This month	Prior year month	% Change	YTD	Prior YTD	% Change
On Time Performance	71.8	70.2	2%	70.7	70.6	0%
5 Total Miles	906,804	936,721	-3%	6,172,494	6,399,831	-4%
5 Total Hours	62,066	64,291	-3%	424,024	435,591	-3%
Miles per Roadcall	17,780	25,317	-30%	16,032	19,847	-19%
Bus Diesel Fuel Gallons	160,599	190,738	-16%	1,164,290	1,268,525	-8%
E-Bus Kilowatt Hours	305,968	60,946	402%	1,167,247	262,934	344%
Accidents - Total/100K Miles	3.64	3.10	18%	4.57	3.44	33%
Accidents - preventable/100K Miles	1.32	1.17	13%	1.29	1.14	14%

¹ Other Mobility includes Late Shift, Healthy Hop, Urgent Day, and Flex Safety Harbor (814).

² Flamingo trips divided by total APC trips

³ Avg trips for each day type is for all modes (bus, contracted service, and PSTA Access)

⁴ Severe incident definition: Events involving physical + verbal + weapon present

⁵ Total Miles and Hours statistics include all reported directly operated and bus contracted services.

APC data validated and approved by FTA for NTD reporting.

*Data contained in this report is considered DRAFT until FTA validation and final acceptance of PSTA's annual National Transit Database Report.