



Board Report

August, 2025

At a Glance:

Direct Connect ridership surpassed 7,000 trips for the first time, achieving an all time high of 7,638.

On Time Performance



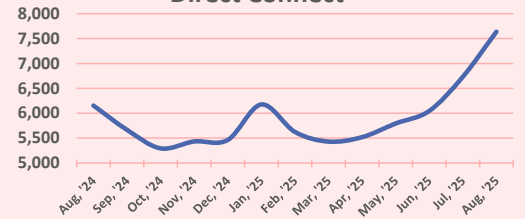
Fixed Route Ridership



Ridership	This month	Prior year month	% Change	YTD	Prior YTD	% Change
PSTA Local Bus	682,967	725,300	-6%	7,912,468	7,908,328	+0%
SunRunner	61,407	63,026	-3%	672,345	701,117	-4%
Jolley Trolley	23,594	25,502	-7%	304,718	327,658	-7%
Looper	4,166	4,523	-8%	67,269	73,996	-9%
Clearwater Ferry	1,031	N/A	N/A	15,595	N/A	N/A
Total Fixed Route	773,165	818,351	-6%	8,972,395	9,011,099	-0%
Vanpool	41,474	40,275	+3%	449,646	310,575	+45%
Grouper	512	N/A	N/A	4,700	N/A	N/A
PSTA Access	44,811	47,217	-5%	488,088	481,184	+1%
Direct Connect	7,638	6,155	+24%	65,149	53,315	+22%
1 Other Mobility	1,770	1,665	+6%	15,875	17,222	-8%
Total Passenger Trips	869,370	913,663	-5%	9,995,853	9,873,395	+1%

Monthly Metrics	This month	Prior year month	% Change
2 Flamingo Adoption	56%	51%	+10%
3 Avg. Weekday Trips	32,857	33,464	-2%
Avg. Saturday Trips	21,751	24,200	-10%
Avg. Sunday Trips	14,318	14,526	-1%
Fixed Route Complaints/100K trips	22.0	18.1	+22%
Access Complaints/100K trips	53.6	29.7	+81%
Security Incidents	96	71	+35%
4 Severe Incidents	16	7	+129%

Direct Connect



Types of Trips	This month	Prior year month	% Change	YTD	Prior YTD	% Change
Wheelchair	3,176	3,903	-19%	36,919	41,638	-11%
Bikes	18,995	20,593	-8%	218,570	230,394	-5%
TD Discount Pass	179,270	161,149	+11%	1,578,391	1,631,469	-3%
UPASS	92,721	90,805	+2%	988,015	785,307	+26%
Farebox Trips	222,662	267,200	-17%	2,926,953	2,986,533	-2%
Flamingo App Trips	40,933	50,853	-20%	461,354	547,698	-16%
Contactless Payment	68,442	51,596	+33%	641,622	464,538	+38%
Flamingo Card Trips	320,555	313,420	+2%	2,982,612	3,060,390	-3%
Total Flamingo Trips	429,930	415,869	+3%	4,085,588	4,072,626	+0%

PSTA Operating Statistics	This month	Prior year month	% Change	YTD	Prior YTD	% Change
On Time Performance	74%	74%	+0%	72%	72%	+0%
5 Total Miles	906,290	917,062	-1%	9,778,413	10,010,335	-2%
5 Total Hours	62,032	63,019	-2%	671,252	683,068	-2%
Miles per Roadcall	14,618	16,376	-11%	15,375	20,437	-25%
Total Fuel Gallons	128,679	196,562	-35%	1,714,896	2,058,394	-17%
E-Bus Kilowatt Hours	675,156	117,744	+473%	3,393,432	657,804	+416%
Accidents - Total/100K Miles	4.19	3.71	+13%	4.53	3.47	+31%
Accidents - Preventable/100K Miles	1.62	1.37	+18%	1.38	1.14	+21%

¹ Other Mobility includes Late Shift, Healthy Hop, Urgent Day, and Flex Safety Harbor (814).

² Flamingo trips divided by total APC trips

³ Avg trips for each day type is for all modes (bus, contracted service, and PSTA Access)

⁴ Severe incident definition: Events involving physical + verbal + weapon present

⁵ Total Miles and Hours statistics include all reported directly operated and bus contracted services.

APC data validated and approved by FTA for NTD reporting.

*Data contained in this report is considered DRAFT until FTA validation and final acceptance of PSTA's annual National Transit Database Report.