

Board Report July, 2025

At a Glance:

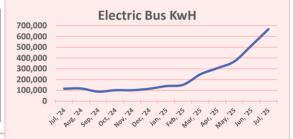
E-bus kilowatt-hours continue to skyrocket as the fleet becomes increasingly diversified.





Ridership	This month	Prior year month	% Change	YTD	Prior YTD	% Change
PSTA Local Bus	671,944	695,740	-3%	7,229,501	7,183,028	+1%
SunRunner	62,981	67,049	-6%	610,938	638,091	-4%
Jolley Trolley	29,213	32,584	-10%	281,124	302,156	-7%
Looper	5,098	5,832	-13%	63,103	69,473	-9%
Clearwater Ferry	2,002	N/A	N/A	14,564	N/A	N/A
Total Fixed Route	771,238	801,205	-4%	8,199,230	8,192,748	+0%
Vanpool	41,822	40,425	+3%	408,172	270,300	+51%
Grouper	765	N/A	N/A	4,188	N/A	N/A
PSTA Access	43,437	44,989	-3%	443,277	433,967	+2%
1 Other Mobility	1,440	1,713	-16%	14,105	15,557	-9%
Total Passenger Trips	858,702	888,332	-3%	9,068,972	8,912,572	+2%

Monthly Metrics	This month	Prior year month	% Change	
2 Flamingo Adoption	54%	51%	+6%	
3 Avg. Weekday Trips	31,714	32,770	-3%	
Avg. Saturday Trips	23,120	23,120 23,399		
Avg. Sunday Trips	15,180	16,215	-6%	
Fixed Route Complaints/100K trips	28.2	18.5	+53%	
Access Complaints/100K trips	25.3	60.0	-58%	
Security Incidents	72	70	+3%	
4 Severe Incidents	15	15	0%	



Types of Trips	This month	Prior year month	% Change	YTD	Prior YTD	% Change
Wheelchair	3,638	3,916	-7%	33,743	37,735	-11%
Bikes	20,496	21,148	-3%	199,575	209,801	-5%
TD Discount Pass	170,600	158,718	+7%	1,399,121	1,470,320	-5%
UPASS	80,434	68,130	+18%	895,294	694,502	+29%
Farebox Trips	239,940	248,304	-3%	2,704,291	2,719,333	-1%
Flamingo App Trips	40,832	51,476	-21%	420,421	496,845	-15%
Contactless Payment	65,868	49,273	+34%	573,180	412,942	+39%
Flamingo Card Trips	308,368	307,953	+0%	2,662,057	2,746,970	-3%
Total Flamingo Trips	415,068	408,702	+2%	3,655,658	3,656,757	-0%

PSTA Operating Statistics	This month	Prior year month	% Change	YTD	Prior YTD	% Change
On Time Performance	74%	75%	-2%	72%	72%	+0%
5 Total Miles	912,511	907,259	+1%	8,872,124	9,093,273	-2%
5 Total Hours	62,496	62,361	+0%	609,220	620,049	-2%
Miles per Roadcall	13,419	17,789	-25%	15,451	20,843	-26%
Total Fuel Gallons	126,683	200,336	-37%	1,586,217	1,861,832	-15%
E-Bus Kilowatt Hours	666,872	115,988	+475%	2,718,275	540,060	+403%
Accidents - Total/100K Miles	5.48	2.54	+116%	4.57	3.45	+32%
Accidents - Preventable/100K Miles	1.83	0.58	+218%	1.36	1.11	+22%

¹Other Mobility includes Late Shift, Healthy Hop, Urgent Day, and Flex Safety Harbor (814).

 $\ensuremath{\mathsf{APC}}$ data validated and approved by FTA for NTD reporting.

² Flamingo trips divided by total APC trips

³ Avg trips for each day type is for all modes (bus, contracted service, and PSTA Access)

⁴ Severe incident definition: Events involving physical + verbal + weapon present

⁵ Total Miles and Hours statistics include all reported directly operated and bus contracted services.

^{*}Data contained in this report is considered DRAFT until FTA validation and final acceptance of PSTA's annual National Transit Database Report.