



Board Report

September, 2025

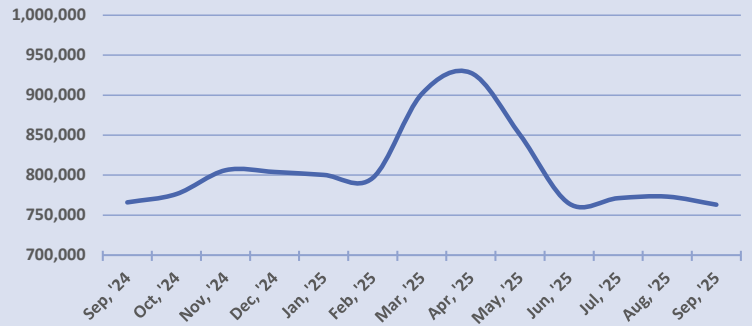
At a Glance:

PSTA Rounds out the fiscal year with a full 25% increase in UPASS rides when compared to FY2024.

On Time Performance



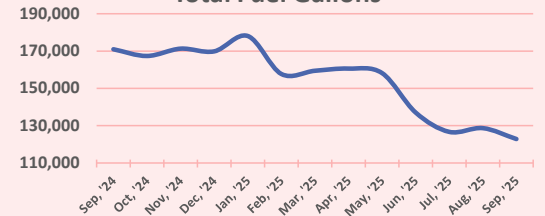
Fixed Route Ridership



Ridership	This month	Prior year month	% Change	YTD	Prior YTD	% Change
PSTA Local Bus	680,488	685,761	-1%	8,592,956	8,594,089	-0%
SunRunner	60,097	60,028	+0%	732,442	761,145	-4%
Jolley Trolley	17,567	15,788	+11%	322,285	343,446	-6%
Looper	3,713	4,395	-16%	70,982	78,391	-9%
Clearwater Ferry	1,210	N/A	N/A	16,805	N/A	N/A
Total Fixed Route	763,075	765,972	-0%	9,735,470	9,777,071	-0%
Vanpool	41,327	36,672	+13%	490,973	347,247	+41%
Grouper	394	N/A	N/A	5,094	N/A	N/A
PSTA Access	43,939	41,627	+6%	532,027	522,811	+2%
Direct Connect	7,211	5,666	+27%	72,360	58,981	+23%
1 Other Mobility	1,693	1,345	+26%	17,568	18,567	-5%
Total Passenger Trips	857,639	851,282	+1%	10,853,492	10,724,677	+1%

Monthly Metrics	This month	Prior year month	% Change
2 Flamingo Adoption	57%	47%	+21%
3 Avg. Weekday Trips	33,181	34,821	-5%
Avg. Saturday Trips	22,314	23,356	-4%
Avg. Sunday Trips	14,632	16,254	-10%
Fixed Route Complaints/100K trips	32.7	20.4	+60%
Access Complaints/100K trips	22.8	52.9	-57%
Security Incidents	82	58	+41%
4 Severe Incidents	13	7	+86%

Total Fuel Gallons



Types of Trips	This month	Prior year month	% Change	YTD	Prior YTD	% Change
Wheelchair	3,374	3,279	+3%	40,293	44,917	-10%
Bikes	19,245	18,432	+4%	237,815	248,826	-4%
TD Discount Pass	177,545	138,279	+28%	1,755,936	1,769,748	-1%
UPASS	100,542	88,879	+13%	1,088,557	874,186	+25%
Farebox Trips	223,526	238,833	-6%	3,150,479	3,225,366	-2%
Flamingo App Trips	41,758	43,324	-4%	503,112	591,022	-15%
Contactless Payment	72,047	44,788	+61%	713,669	509,326	+40%
Flamingo Card Trips	316,495	268,680	+18%	3,299,107	3,329,070	-1%
Total Flamingo Trips	430,300	356,792	+21%	4,515,888	4,429,418	+2%

PSTA Operating Statistics	This month	Prior year month	% Change	YTD	Prior YTD	% Change
On Time Performance	73%	73%	+1%	72%	72%	+0%
5 Total Miles	882,610	815,301	+8%	10,661,023	10,825,636	-2%
5 Total Hours	60,425	56,150	+8%	731,676	739,218	-1%
Miles per Roadcall	13,579	19,885	-32%	15,226	20,391	-25%
Total Fuel Gallons	122,843	170,958	-28%	1,837,739	2,229,352	-18%
E-Bus Kilowatt Hours	617,048	88,646	+596%	4,010,480	746,450	+437%
Accidents - Total/100K Miles	4.53	4.91	-8%	4.53	3.59	+26%
Accidents - Preventable/100K Miles	1.30	1.16	+13%	1.37	1.14	+21%

¹ Other Mobility includes Late Shift, Healthy Hop, Urgent Day, and Flex Safety Harbor (814).

² Flamingo trips divided by total APC trips

³ Avg trips for each day type is for all modes (bus, contracted service, and PSTA Access)

⁴ Severe incident definition: Events involving physical + verbal + weapon present

⁵ Total Miles and Hours statistics include all reported directly operated and bus contracted services.

APC data validated and approved by FTA for NTD reporting.

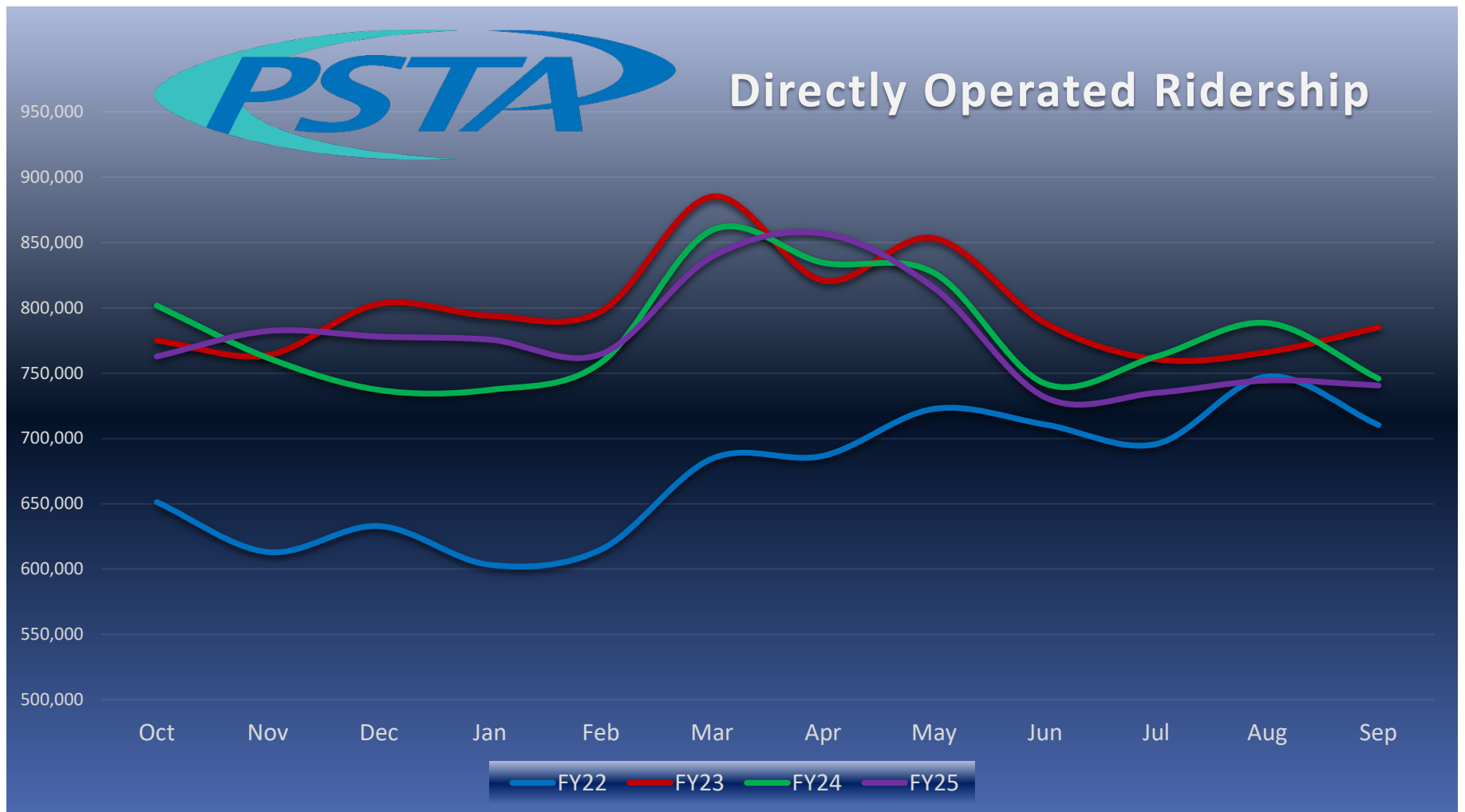
*Data contained in this report is considered DRAFT until FTA validation and final acceptance of PSTA's annual National Transit Database Report.



Directly Operated Ridership by Route - FY 2025

PSTA Route	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	YTD Total	Monthly Average	Average per Service Day
4	59,243	56,561	55,900	55,753	53,917	52,266	57,644	57,331	48,971	50,712	51,469	53,011	652,778	54,398	1,803
5	2,050	3,795	2,808	2,841	3,544	3,249	3,520	3,250	2,495	2,766	3,190	3,463	36,971	3,081	102
7	13,735	13,032	12,332	12,229	12,189	12,465	12,939	12,895	11,163	11,987	12,537	12,061	149,564	12,464	413
9	29,760	29,611	28,659	28,921	27,855	29,959	30,842	30,018	31,113	28,280	29,874	29,606	354,498	29,542	979
11	16,108	18,690	19,093	18,588	18,496	19,673	19,219	19,001	15,139	16,099	17,568	18,098	215,772	17,981	596
14	30,121	27,815	28,265	28,345	23,770	26,270	27,526	27,147	23,668	23,678	24,108	25,431	316,144	26,345	873
15	11,367	11,648	11,912	11,277	10,835	10,676	10,905	11,017	9,674	9,841	10,587	10,656	130,395	10,866	360
16	3,453	3,563	3,300	3,717	3,074	3,550	3,857	3,215	2,667	2,540	3,109	3,187	39,232	3,269	108
18	60,948	61,614	61,165	62,492	58,744	64,476	62,723	63,122	57,989	57,615	59,215	57,048	727,151	60,596	2,009
19	35,241	35,126	36,915	35,266	31,637	34,528	35,717	35,075	31,904	32,909	33,124	33,137	410,579	34,215	1,134
20	10,493	11,242	11,168	10,167	10,483	11,051	10,796	10,864	8,319	9,111	9,617	10,044	123,355	10,280	341
22	2,116	2,420	2,357	2,110	2,373	2,438	2,563	2,284	1,810	1,982	1,950	1,958	26,361	2,197	87
23	14,527	14,672	14,834	14,260	14,236	14,167	14,735	14,609	12,430	12,263	13,103	13,215	167,051	13,921	461
32	2,305	1,815	1,681	1,315	1,738	1,911	2,013	1,840	2,081	2,184	2,192	2,409	23,484	1,957	77
34	66,311	68,396	65,140	61,542	58,912	59,270	58,757	57,856	54,481	54,108	56,500	54,626	715,899	59,658	1,978
36 (CAT)	21,443	23,406	22,784	22,660	22,449	22,973	25,381	24,942	23,211	23,798	22,846	23,948	279,841	23,320	773
38	9,416	8,997	8,777	8,728	8,620	9,270	9,292	9,196	8,357	8,058	8,086	8,202	104,999	8,750	290
52	90,022	87,874	88,571	89,258	84,710	90,740	91,853	89,881	85,300	86,120	83,982	82,210	1,050,521	87,543	2,902
58	2,785	2,760	2,369	2,912	2,469	2,573	2,728	2,341	2,158	2,002	2,015	2,038	29,150	2,429	116
59	32,291	33,464	34,285	34,161	31,670	34,382	37,143	35,965	29,742	30,474	30,712	29,679	393,968	32,831	1,088
60	27,352	28,858	29,965	28,642	29,176	32,618	32,697	33,099	27,347	27,455	28,367	29,147	354,723	29,560	980
61	16,962	16,700	17,189	16,950	18,602	19,437	19,718	19,044	12,811	12,814	14,989	16,839	202,055	16,838	558
62	11,854	11,056	10,935	12,116	11,334	11,980	12,342	12,003	10,506	10,845	10,469	11,071	136,511	11,376	449
65	5,115	5,544	5,444	5,443	5,281	5,661	5,810	5,745	4,858	4,534	5,006	5,111	63,552	5,296	176
66	3,738	3,841	3,081	4,103	3,835	3,229	3,636	4,055	1,235	1,217	3,854	3,666	39,490	3,291	157
67	6,240	6,568	6,255	6,158	6,161	6,737	6,642	6,413	5,465	5,687	6,022	6,201	74,549	6,212	245
68	2,254	3,273	3,060	3,537	3,103	3,636	4,118	3,889	3,216	3,313	3,005	2,749	39,153	3,263	108
73	6,512	6,976	6,739	6,923	7,089	7,436	7,494	7,323	6,298	6,287	6,212	6,045	81,334	6,778	268
74	19,573	21,157	21,403	22,448	19,970	21,785	22,206	20,155	20,378	21,197	20,008	20,199	250,479	20,873	692
75	11,654	11,752	11,511	11,458	11,520	11,289	11,478	11,799	10,150	9,549	10,450	10,223	132,833	11,069	367
76	5,464	7,048	5,972	5,851	5,869	5,936	6,422	6,118	5,080	5,307	6,102	6,554	71,723	5,977	236
78	17,912	18,797	18,441	18,485	17,946	19,303	19,706	20,082	18,283	17,453	18,854	19,389	224,651	18,721	621
79	33,901	34,352	33,193	33,567	32,726	33,114	34,405	34,621	29,128	29,720	31,080	32,341	392,148	32,679	1,083
90	443	517	425	480	553	790	816	730	908	780	956	896	8,294	691	23
100X	5,339	4,838	4,292	4,869	5,021	5,151	6,006	5,780	5,382	5,715	5,545	5,375	63,313	5,276	251
300X	2,893	2,906	2,903	3,151	2,900	3,055	3,391	3,396	3,054	2,842	2,889	2,775	36,155	3,013	143
377 (SunRunner)	53,164	55,028	55,617	54,016	61,082	72,474	68,076	64,707	63,793	62,981	61,407	60,097	732,442	61,037	2,023
555 (Beach Trolley)	16,626	24,541	27,333	28,868	38,928	68,050	69,945	42,239	39,001	38,755	31,724	26,261	452,271	37,689	1,249
812	1,992	1,975	1,878	2,058	1,786	1,541	1,708	2,011	1,843	1,947	1,651	1,619	22,009	1,834	72
Total Bus	762,723	782,228	777,951	775,665	764,603	839,109	856,769	815,058	731,408	734,925	744,374	740,585	9,325,398	777,117	
FY 2024	801,655	761,681	737,130	737,236	758,098	859,480	834,493	826,610	741,947	762,789	788,326	745,789	9,355,234	779,603	
% change	-5%	+3%	+6%	+5%	+1%	-2%	+3%	-1%	-1%	-4%	-6%	-1%	-0%		
Less Sunrunner	709,559	727,200	722,334	721,649	703,521	766,635	788,693	750,351	667,615	671,944	682,967	680,488	8,592,956	716,080	

	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
FY22	651,316	613,093	632,961	603,305	615,079	684,592	686,721	722,692	710,642	695,827	747,446	710,294
FY23	774,991	763,819	802,963	793,905	797,306	885,087	820,892	853,230	788,316	760,574	766,150	785,067
FY24	801,655	761,681	737,130	737,236	758,098	859,480	834,493	826,610	741,947	762,789	788,326	745,789
FY25	762,723	782,228	777,951	775,665	764,603	839,109	856,769	815,058	731,408	734,925	744,374	740,585





Purchased Transportation Ridership - FY 2025

Service	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Total	Monthly Average
Access Paratransit														
Billed (ADA Clients)	12,238	14,807	14,604	15,081	14,242	15,007	15,606	15,539	13,734	14,292	14,437	14,364	173,951	14,496
East Lake	133	195	242	297	265	179	174	165	152	203	144	157	2,306	192
TD	739	937	828	858	926	924	1,007	993	1,027	1,112	1,008	982	11,341	945
School Board	0	0	0	0	0	0	1	0	0	0	0	0	1	0
No Charge (PCAs)	6,403	3,746	3,474	3,153	2,975	3,262	3,471	3,448	3,290	3,298	3,360	3,289	43,169	3,597
Total	19,513	19,685	19,148	19,389	18,408	19,372	20,259	20,145	18,203	18,905	18,949	18,792	230,768	19,231
FY24	19,503	18,268	17,560	18,706	18,711	19,311	19,850	20,150	18,002	18,577	18,369	16,894	223,901	18,658
% change FY25	+0%	+8%	+9%	+4%	-2%	+0%	+2%	-0%	+1%	+2%	+3%	+11%		+3%
Jolley Trolley														
North Beach	692	1,237	1,854	1,848	2,648	7,406	8,491	3,621	3,388	3,584	2,578	1,829	39,176	3,265
South Beach	4,481	9,648	9,649	9,314	10,276	28,561	34,990	13,634	15,586	18,160	14,485	9,826	178,610	14,884
Coastal	5,521	7,617	8,126	7,261	9,830	14,055	12,692	11,795	7,690	7,469	6,531	5,912	104,499	8,708
Total	10,694	18,502	19,629	18,423	22,754	50,022	56,173	29,050	26,664	29,213	23,594	17,567	322,285	26,857
FY24	23,665	20,561	21,940	20,546	27,629	50,460	45,913	26,747	32,111	32,584	25,502	15,788	343,446	28,621
% change FY25	-55%	-10%	-11%	-10%	-18%	-1%	+22%	+9%	-17%	-10%	-7%	+11%		-6%
Looper Trolley														
	2,957	5,431	6,396	6,029	7,562	9,477	9,483	5,492	5,178	5,098	4,166	3,713	70,982	5,915
FY24	5,085	4,981	5,692	6,451	9,200	10,086	8,285	7,318	6,543	5,832	4,523	4,395	78,391	6,533
% change FY25	-42%	+9%	+12%	-7%	-18%	-6%	+14%	-25%	-21%	-13%	-8%	-16%		-9%
Mobility														
	31,207	31,020	29,200	30,189	30,151	31,227	32,214	31,753	29,091	30,997	33,563	32,546	373,158	31,097
FY24	29,427	28,532	28,011	28,923	29,351	31,120	32,232	33,850	30,758	33,271	35,916	30,718	372,109	31,009
% change FY25	+6%	+9%	+4%	+4%	+3%	+0%	-0%	-6%	-5%	-7%	-7%	+6%		+0%
Flex Safety Harbor														
	80	63	58	89	71	66	71	54	52	54	73	63	794	66
FY24	N/A	N/A	N/A	99	98	95	120	150	101	90	89	59	901	100
% change FY25	N/A	N/A	N/A	-10%	-28%	-31%	-41%	-64%	-49%	-40%	-18%	+7%		-12%
Vanpool														
	40,277	39,083	40,874	42,256	38,323	41,987	41,500	43,014	39,036	41,822	41,474	41,327	490,973	40,914
FY24	N/A	N/A	N/A	39,000	36,961	37,085	39,512	40,091	37,226	40,425	40,275	36,672	347,247	38,583
% change FY25	N/A	N/A	N/A	+8%	+4%	+13%	+5%	+7%	+5%	+3%	+3%	+13%		+41%
Grouper														
	N/A	N/A	N/A	N/A	142	670	914	815	882	765	512	394	5,094	637
FY24	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
% change FY25	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A
Clearwater Ferry														
Marina	N/A	N/A	N/A	209	1,660	3,063	5,471	898	1,261	2,002	1,031	1,210	16,805	1,867
Dunedin	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	N/A
Total	N/A	N/A	N/A	209	1,660	3,063	5,471	898	1,261	2,002	1,031	1,210	16,805	1,867
FY24	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
% change FY25	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		N/A
Total PT Ridership														
	104,728	113,784	115,305	116,584	119,071	155,884	166,085	131,221	120,367	128,856	123,362	115,612	1,510,859	125,905
FY24	77,680	72,342	73,203	113,725	121,950	148,157	145,912	128,306	124,741	130,779	124,674	104,526	1,365,995	113,833
% change FY25	+35%	+57%	+58%	+3%	-2%	+5%	+14%	+2%	-4%	-1%	-1%	+11%		+11%



General Public Ridership - September, 2025

	Route	2025	←	2024	←	2023	←	2022
4	4th Street	53,011	-1%	53,805	-2%	54,844	+11%	49,317
5	5th Ave N	3,463	+27%	2,734	-7%	2,952	+5%	2,818
7	7th/9th Ave S	12,061	-4%	12,511	+16%	10,751	+2%	10,493
9	MLK Street St Pete to Gateway/Goodwill	29,606	+2%	28,907	+10%	26,257	-2%	26,679
11	25 Way S & Pinellas Point to PSTA	18,098	+17%	15,455	+2%	15,088	+3%	14,611
14	St Pete to Palms of Pasadena via 18th Ave S	25,431	-2%	26,036	+2%	25,479	+2%	24,999
15	St Pete to Gulfport via 15th Ave S	10,656	-9%	11,747	+17%	10,022	-9%	11,040
16	16th Street St Pete to Gateway	3,187	-11%	3,600	+16%	3,098	-2%	3,149
18	St Pete to Clearwater via Seminole Blvd	57,048	-2%	58,238	-4%	60,967	-3%	62,553
19	Tarpon Springs to St Petersburg	33,137	-1%	33,617	-2%	34,247	-8%	37,295
20	Tyrone to Pinellas Point via 25th Ave S	10,044	-3%	10,400	+11%	9,334	-3%	9,618
22	22nd Ave N 4th to Tyrone	1,958	-6%	2,092	-8%	2,284	-7%	2,456
23	St Pete to Gulfport via 22nd Ave S Tyrone	13,215	-5%	13,981	+6%	13,201	+0%	13,152
32	Downtown St Pete Circulator	2,409	+14%	2,111	+34%	1,578	-25%	2,097
34	US 19 Largo to St Petersburg	54,626	-1%	55,446	-9%	60,673	+2%	59,434
38	38th from Coffee Pot to Tyrone	8,202	-8%	8,949	-3%	9,206	+10%	8,364
52	St Pete to Clearwater via E Bay/W Bay	82,210	-3%	84,380	-5%	88,511	+5%	84,565
58	Seminole to Gateway via Bryan Dairy Rd	2,038	-22%	2,627	+8%	2,424	-11%	2,716
59	St Pete to Indian Rocks Beach via Ulmerton/MLK	29,679	-5%	31,144	-7%	33,523	+9%	30,712
60	Clearwater to McMullan via Gulf to Bay	29,147	+2%	28,674	+4%	27,672	-9%	30,292
61	Indian Rocks to Dunedin	16,839	+2%	16,563	-1%	16,681	+11%	14,973
62	East Lake to Tyrone	11,071	+8%	10,272	-3%	10,642	+12%	9,540
65	Cleawater to Indian Rocks Shopping Center	5,111	-0%	5,128	+23%	4,184	-28%	5,775
66L	Tarpon Springs to Clearwater LTD	3,666	+5%	3,475	-21%	4,388	+22%	3,600
67	Downtown Clearwater to Oldsmar	6,201	+7%	5,784	-1%	5,832	+3%	5,654
68	Tyrone Blvd Mall to Johns Pass	2,749	-25%	3,668	-1%	3,696	+5%	3,530
73	Clearwater to Tyrone Starkey Ave	6,045	+1%	6,014	-6%	6,424	-4%	6,690
74	St Pete to Indian Rocks via Park Blvd	20,199	+11%	18,207	-3%	18,722	-4%	19,544
75	Tyrone to Gateway via 54th Ave N & 62nd Ave N	10,223	-12%	11,631	+11%	10,478	+7%	9,763
76	Clearwater North to Countryside Mall via Belcher	6,554	+21%	5,403	-19%	6,667	+5%	6,341
78	Clearwater to Dunedin to Countryside Mall via Main	19,389	+16%	16,771	-2%	17,074	-1%	17,198
79	St Pete to Palms of Pasadena to US 19 via 66th St	32,341	+3%	31,484	-3%	32,358	+9%	29,792
90	Commuter to Don Cesar	896	+8%	827	-48%	1,594	+8%	1,474
100X	Commuter Gateway to Tampa via Gandy Bridge	5,375	+8%	4,979	+11%	4,476	-12%	5,078
300X	Commuter Ulmerton P&R to Tampa via 275	2,775	+8%	2,568	+4%	2,466	+10%	2,251
812	Countryside/Oldsmar/Tampa	1,619	-3%	1,675	-8%	1,822	+3%	1,765
SUN	SunRunner	60,097	+0%	60,028	-34%	91,326	N/A	N/A
CAT	Central Avenue Trolley	23,948	-1%	24,307	+14%	21,272	-57%	49,012
SCBT	Suncoast Beach Trolley	26,261	-14%	30,551	-3%	31,541	+4%	30,251
LOOP	Looper Trolley	3,713	-16%	4,395	+25%	3,520	+21%	2,899
JTNB	Jolley Trolley- North Beach	1,829	+12%	1,629	-36%	2,550	+19%	2,144
JTSB	Jolley Trolley - South Beach	9,826	+11%	8,852	-16%	10,518	+4%	10,076
JTC	Jolley Trolley - Coastal	5,912	+11%	5,307	-26%	7,124	+21%	5,903
CWFM	Clearwater Ferry - Marina	1,210	N/A	N/A	N/A	N/A	N/A	N/A
FSH	Flex Safety Harbor	63	+7%	59	N/A	N/A	N/A	N/A
GRP	Grouper	394	N/A	N/A	N/A	N/A	N/A	N/A
DC	Direct Connect	7,211	+27%	5,666	+27%	4,444	+152%	1,761
Total General Public Ridership		770,743	-0%	771,697	-5%	813,223	+11%	733,077