



PSTA PERFORMANCE MEASURES

Pursuant to Chapter 341.071 Florida Statutes, the Pinellas Suncoast Transit Authority (PSTA) is required to publish a report which provides quantitative data relative to productivity and performance measures established by the Florida Department of Transportation. This report is based upon National Transit Database (NTD) annual reports, which are comprised of operating and financial information.

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This information is also available in Spanish upon request.

EFFICIENCY CATEGORIES	PRODUCTIVITY INDICATORS	FISCAL YEAR 2023	FISCAL YEAR 2024
PASSENGER TRIPS	One-way passenger trips	106,722 - DR/PT 58,701 - DR/TX 8,534,142 - MB/DO 1,058,158 - RB/DO 44,920 - DR TN 407,481 - MB/PT - JT	128,363 - DR/PT 68,646 - DR/TX 8,594,145 - MB/DO 761,145 - RB/DO 47,207 - DR TN 421,837 - MB/PT - JT 347,339 - VP/PT
REVENUE MILES	Revenue miles	1,043,537 - DR/PT 426,793 - DR/TX 8,881,567 - MB/DO 466,384- RB/DO 286,249 - DR TN 452,887 - MB/PT - JT	1,168,441 - DR/PT 463,332 - DR/TX 8,630,717 - MB/DO 498,135 - RB/DO 290,732 - DR TN 464,198 - MB/PT - JT 3,038,562 - VP/PT
TOTAL OPERATING EXPENSE	Total operating expense	\$9,631,541 - DR/PT \$4,455,704 - RB/DO \$1,483,308 - DR/TX \$91,791,082 - MB/DO \$1,599,495 - DR TN \$4,847,295 - MB/PT - JT	\$9,938,456 - DR/PT \$5,071,320 - RB/DO \$1,383,015 - DR/TX \$83,306,423 - MB/DO \$1,544,648 - DR TN \$4,498,819 - MB/PT - JT \$3,608,416 - VP/PT
OPERATING REVENUE	Total operating revenue	\$490,849 - DR/PT \$ 225,183- DR/TX \$9,909,554 - MB/DO \$0 - RB/DO \$ 241,675 - DR TN \$179,960 - MB/PT - JT	\$447,889 - DR/PT \$236,968 - DR/TX \$10,388,481 - MB/DO \$373,259 - RB/DO \$210,655 - DR TN \$93,849 - MB/PT - JT \$1,806,611 - VP/PT
VEHICLES OPERATED IN MAXIMUM SERVICE	Peak period vehicles operated	42 - DR/PT 19 - DR/TX 179 - MB/DO 6 - RB/DO 18 - DR TN 9 - MB/PT - JT	45 - DR/PT 21 - DR/TX 164 - MB/DO 7 - RB/DO 20 - DR TN 10 - MB/PT - JT 237 - VP/PT
BASE FARE	Base price of one transit trip	\$4.50 - DR/PT Varies - DR/TX \$2.25-MB/DO \$2.25- RB/DO \$ 4.50 - DR TN \$2.25 - MB/PT - JT	\$4.50 - DR/PT Varies - DR/TX \$2.25-MB/DO \$2.25- RB/DO \$ 4.50 - DR TN \$2.25 - MB/PT - JT Varies - VP/PT
REVENUE MILES BETWEEN VEHICLE SYSTEM FAILURES	Revenue miles between system failures Motor Bus & Commuter Bus Directly Operated	19,520- MB/DO	18,094- MB/DO
SERVICE AVAILABILITY	Days/hours service is available	DR/PT Mon-Fri 4:15AM to 12:00AM Saturday 4:30AM to 1:15AM Sundays 4:45AM to 11:45PM DR/TX Not Reported MB/DO Mon-Fri 4:15AM to 12:00AM Saturday 4:00AM to 1:15AM Sundays 4:45AM to 11:45PM RB/DO Mon-Fri 5:15AM to 1:30AM Saturday 5:15AM to 1:30AM Sundays 5:15AM to 1:30AM DR/TN Not Reported MB/PT Mon-Fri 7:00AM to 1:00AM Saturday 8:00AM to 1:00AM Sundays 8:00AM to 1:02AM	DR/PT Mon-Fri 4:15AM to 12:00AM Saturday 4:30AM to 1:15AM Sundays 4:45AM to 11:45PM DR/TX Not Reported MB/DO Mon-Fri 4:15AM to 12:00AM Saturday 4:30AM to 1:15AM Sundays 4:45AM to 11:45PM RB/DO Mon-Fri 5:15AM to 1:30AM Saturday 5:15AM to 1:30AM Sundays 5:15AM to 1:30AM DR/TN Not Reported MB/PT Mon-Fri 7:00AM to 1:00AM Saturday 8:00AM to 1:00AM Sundays 8:00AM to 1:02AM VP/PT Mon-Fri 6:00AM to 7:00PM Saturday 6:00AM to 7:00PM Sundays 6:00AM to 7:00PM
EFFICIENCY MEASURES	Operating expenses per passenger trip	\$90.25- DR/PT \$25.27 - DR/TX \$10.76 - MB/DO \$4.21 - RB/DO \$35.61 - DR TN \$11.90- MB/PT - JT	\$77.42- DR/PT \$20.15 - DR/TX \$9.69 - MB/DO \$6.66 - RB/DO \$32.72 - DR TN \$10.66 - MB/PT - JT \$10.39 - VP/PT

* Central Avenue Trolley (CA1) and Suncoast Beach Trolley™ Extended Night Time hours Friday & Saturday Only.

- DR/PT - Demand Response Purchased Transportation (Access)
- DR/TX - Mobility on Demand Transportation (MOD)/Direct Connect/TD Late Shift
- MB/DO - Motor Bus Directly Operated
- RB/DO - Rapid Bus Transit Directly Operated
- DR/TN - Demand Response Purchase Transportation - Transportation Network Company (started in FY 2021)
- MB/PT - JT - Motor Bus Purchased Transportation - Jolley Trolley
- VP/PT - Vanpool Purchased Transportation

NOTE: Information reported is based on PSTA's NTD report for FY 2023 and FY 2024.