



Board Report

September, 2025

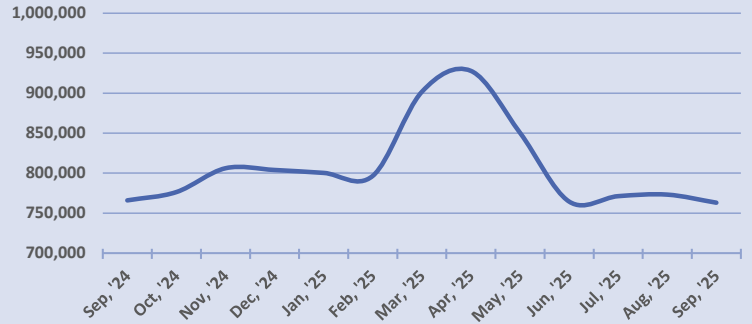
At a Glance:

PSTA Rounds out the fiscal year with a full 25% increase in UPASS rides when compared to FY2024.

On Time Performance



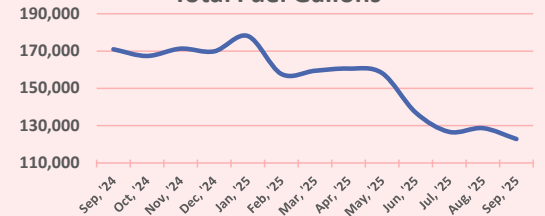
Fixed Route Ridership



Ridership	This month	Prior year month	% Change	YTD	Prior YTD	% Change
PSTA Local Bus	680,488	685,761	-1%	8,592,956	8,594,089	-0%
SunRunner	60,097	60,028	+0%	732,442	761,145	-4%
Jolley Trolley	17,567	15,788	+11%	322,285	343,446	-6%
Looper	3,713	4,395	-16%	70,982	78,391	-9%
Clearwater Ferry	1,210	N/A	N/A	16,805	N/A	N/A
Total Fixed Route	763,075	765,972	-0%	9,735,470	9,777,071	-0%
Vanpool	41,327	36,672	+13%	490,973	347,247	+41%
Grouper	394	N/A	N/A	5,094	N/A	N/A
PSTA Access	43,939	41,627	+6%	532,027	522,811	+2%
Direct Connect	7,211	5,666	+27%	72,360	58,981	+23%
1 Other Mobility	1,693	1,345	+26%	17,568	18,567	-5%
Total Passenger Trips	857,639	851,282	+1%	10,853,492	10,724,677	+1%

Monthly Metrics	This month	Prior year month	% Change
2 Flamingo Adoption	57%	47%	+21%
3 Avg. Weekday Trips	33,181	34,821	-5%
Avg. Saturday Trips	22,314	23,356	-4%
Avg. Sunday Trips	14,632	16,254	-10%
Fixed Route Complaints/100K trips	32.7	20.4	+60%
Access Complaints/100K trips	22.8	52.9	-57%
Security Incidents	82	58	+41%
4 Severe Incidents	13	7	+86%

Total Fuel Gallons



Types of Trips	This month	Prior year month	% Change	YTD	Prior YTD	% Change
Wheelchair	3,374	3,279	+3%	40,293	44,917	-10%
Bikes	19,245	18,432	+4%	237,815	248,826	-4%
TD Discount Pass	177,545	138,279	+28%	1,755,936	1,769,748	-1%
UPASS	100,542	88,879	+13%	1,088,557	874,186	+25%
Farebox Trips	223,526	238,833	-6%	3,150,479	3,225,366	-2%
Flamingo App Trips	41,758	43,324	-4%	503,112	591,022	-15%
Contactless Payment	72,047	44,788	+61%	713,669	509,326	+40%
Flamingo Card Trips	316,495	268,680	+18%	3,299,107	3,329,070	-1%
Total Flamingo Trips	430,300	356,792	+21%	4,515,888	4,429,418	+2%

PSTA Operating Statistics	This month	Prior year month	% Change	YTD	Prior YTD	% Change
On Time Performance	73%	73%	+1%	72%	72%	+0%
5 Total Miles	882,610	815,301	+8%	10,661,023	10,825,636	-2%
5 Total Hours	60,425	56,150	+8%	731,676	739,218	-1%
Miles per Roadcall	13,579	19,885	-32%	15,226	20,391	-25%
Total Fuel Gallons	122,843	170,958	-28%	1,837,739	2,229,352	-18%
E-Bus Kilowatt Hours	617,048	88,646	+596%	4,010,480	746,450	+437%
Accidents - Total/100K Miles	4.53	4.91	-8%	4.53	3.59	+26%
Accidents - Preventable/100K Miles	1.30	1.16	+13%	1.37	1.14	+21%

¹ Other Mobility includes Late Shift, Healthy Hop, Urgent Day, and Flex Safety Harbor (814).

² Flamingo trips divided by total APC trips

³ Avg trips for each day type is for all modes (bus, contracted service, and PSTA Access)

⁴ Severe incident definition: Events involving physical + verbal + weapon present

⁵ Total Miles and Hours statistics include all reported directly operated and bus contracted services.

APC data validated and approved by FTA for NTD reporting.

*Data contained in this report is considered DRAFT until FTA validation and final acceptance of PSTA's annual National Transit Database Report.