

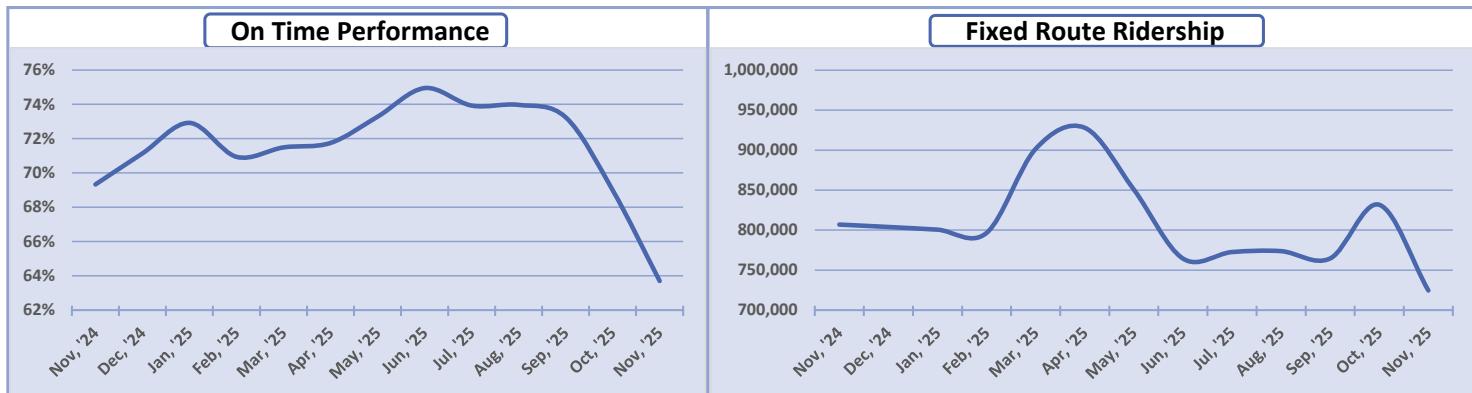


Board Report

November, 2025

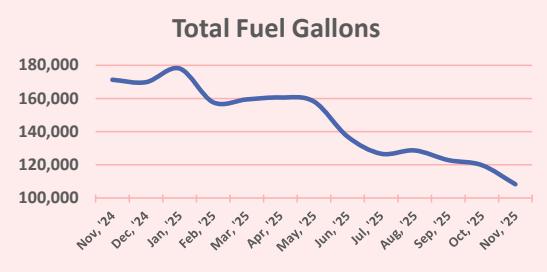
At a Glance:

Grouper and Snapper services combined to provide 910 rides in November, nearly equalling April, 2025's Spring Break total of 914.



Ridership	This month	Prior year month	% Change	YTD	Prior YTD	% Change
PSTA Local Bus	634,463	728,026	-13%	1,372,697	1,437,832	-5%
SunRunner	66,765	55,028	+21%	133,697	108,192	+24%
Jolley Trolley	16,218	18,502	-12%	35,984	29,196	+23%
Looper	4,999	5,431	-8%	9,390	8,388	+12%
Clearwater Ferry	2,133	N/A	N/A	4,573	N/A	N/A
Total Fixed Route	724,578	806,987	-10%	1,556,341	1,583,608	-2%
Vanpool	37,685	39,083	-4%	78,111	79,360	-2%
Grouper / Snapper	910	N/A	N/A	910	N/A	N/A
PSTA Access	40,608	45,056	-10%	87,410	90,625	-4%
Direct Connect	7,320	5,433	+35%	15,040	10,727	+40%
1 Other Mobility	1,737	1,276	+36%	3,440	2,171	+58%
Total Passenger Trips	812,838	897,835	-9%	1,741,767	1,766,491	-1%

Monthly Metrics	This month	Prior year month	% Change
2 Flamingo Adoption	57%	50%	+14%
3 Avg. Weekday Trips	32,090	35,287	-9%
Avg. Saturday Trips	23,340	23,830	-2%
Avg. Sunday Trips	14,615	14,800	-1%
Fixed Route Complaints/100K trips	34.7	26.6	+30%
Access Complaints/100K trips	29.6	42.2	-30%
Security Incidents	53	49	+8%
4 Severe Incidents	3	5	-40%



Types of Trips	This month	Prior year month	% Change	YTD	Prior YTD	% Change
Wheelchair	3,322	5,379	-38%	6,989	7,086	-1%
Bikes	18,573	30,590	-39%	39,273	41,765	-6%
TD Discount Pass	166,173	149,016	+12%	356,819	179,668	+99%
UPASS	94,016	106,964	-12%	206,417	131,065	+57%
Farebox Trips	207,518	317,070	-35%	447,219	552,979	-19%
Flamingo App Trips	39,181	50,852	-23%	82,596	62,654	+32%
Contactless Payment	73,917	53,325	+39%	154,933	65,162	+138%
Flamingo Card Trips	292,401	292,645	-0%	629,632	357,587	+76%
Total Flamingo Trips	405,499	396,822	+2%	867,161	485,403	+79%

PSTA Operating Statistics	This month	Prior year month	% Change	YTD	Prior YTD	% Change
On Time Performance	64%	69%	-8%	66%	68%	-3%
5 Total Miles	845,480	907,397	-7%	1,782,790	1,712,779	+4%
5 Total Hours	57,404	62,870	-9%	120,638	118,274	+2%
Miles per Roadcall	16,578	16,204	+2%	15,612	15,559	+0%
Total Fuel Gallons	108,255	171,284	-37%	228,079	338,646	-33%
E-Bus Kilowatt Hours	532,873	101,895	+423%	1,153,395	203,789	+466%
Accidents - Total/100K Miles	4.85	5.84	-17%	4.51	5.78	-22%
Accidents - Preventable/100K Miles	0.74	1.61	-54%	0.93	1.59	-41%

¹ Other Mobility includes Late Shift, Healthy Hop, and Urgent Day.

² Flamingo trips divided by total APC trips

³ Avg trips for each day type is for all modes (bus, contracted service, and PSTA Access)

⁴ Severe incident definition: Events involving physical + verbal + weapon present

⁵ Total Miles and Hours statistics include all reported directly operated and bus contracted services.

APC data validated and approved by FTA for NTD reporting.

*Data contained in this report is considered DRAFT until FTA validation and final acceptance

of PSTA's annual National Transit Database Report.