

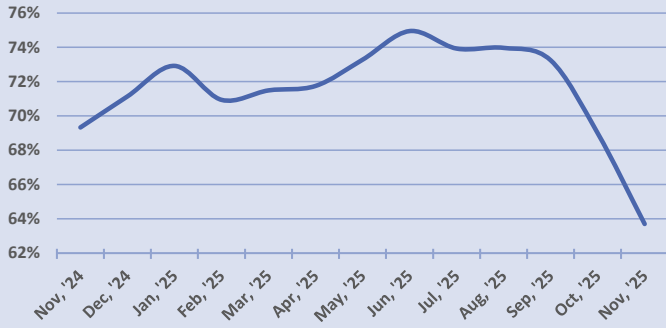


Board Report November, 2025

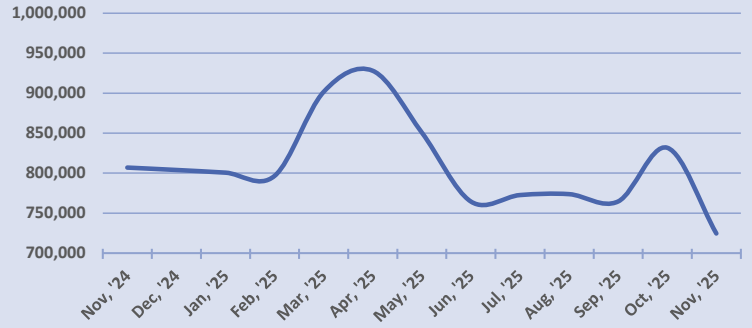
At a Glance:

Grouper and Snapper services combined to provide 910 rides in November, nearly equalling April, 2025's Spring Break total of 914.

On Time Performance



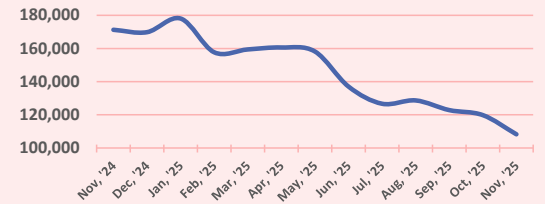
Fixed Route Ridership



Ridership	This month	Prior year month	% Change	YTD	Prior YTD	% Change
PSTA Local Bus	634,463	728,026	-13%	1,372,697	1,437,832	-5%
SunRunner	66,765	55,028	+21%	133,697	108,192	+24%
Jolley Trolley	16,218	18,502	-12%	35,984	29,196	+23%
Looper	4,999	5,431	-8%	9,390	8,388	+12%
Clearwater Ferry	2,133	N/A	N/A	4,573	N/A	N/A
Total Fixed Route	724,578	806,987	-10%	1,556,341	1,583,608	-2%
Vanpool	37,685	39,083	-4%	78,111	79,360	-2%
Grouper / Snapper	910	N/A	N/A	910	N/A	N/A
PSTA Access	40,608	45,056	-10%	87,410	90,625	-4%
Direct Connect	7,320	5,433	+35%	15,040	10,727	+40%
1 Other Mobility	1,737	1,276	+36%	3,440	2,171	+58%
Total Passenger Trips	812,838	897,835	-9%	1,741,767	1,766,491	-1%

Monthly Metrics	This month	Prior year month	% Change
2 Flamingo Adoption	57%	50%	+14%
3 Avg. Weekday Trips	32,090	35,287	-9%
Avg. Saturday Trips	23,340	23,830	-2%
Avg. Sunday Trips	14,615	14,800	-1%
Fixed Route Complaints/100K trips	34.7	26.6	+30%
Access Complaints/100K trips	29.6	42.2	-30%
Security Incidents	53	49	+8%
4 Severe Incidents	3	5	-40%

Total Fuel Gallons



Types of Trips	This month	Prior year month	% Change	YTD	Prior YTD	% Change
Wheelchair	3,322	5,379	-38%	6,989	7,086	-1%
Bikes	18,573	30,590	-39%	39,273	41,765	-6%
TD Discount Pass	166,173	149,016	+12%	356,819	179,668	+99%
UPASS	94,016	106,964	-12%	206,417	131,065	+57%
Farebox Trips	207,518	317,070	-35%	447,219	552,979	-19%
Flamingo App Trips	39,181	50,852	-23%	82,596	62,654	+32%
Contactless Payment	73,917	53,325	+39%	154,933	65,162	+138%
Flamingo Card Trips	292,401	292,645	-0%	629,632	357,587	+76%
Total Flamingo Trips	405,499	396,822	+2%	867,161	485,403	+79%

PSTA Operating Statistics	This month	Prior year month	% Change	YTD	Prior YTD	% Change
On Time Performance	64%	69%	-8%	66%	68%	-3%
5 Total Miles	845,480	907,397	-7%	1,782,790	1,712,779	+4%
5 Total Hours	57,404	62,870	-9%	120,638	118,274	+2%
Miles per Roadcall	16,578	16,204	+2%	15,612	15,559	+0%
Total Fuel Gallons	108,255	171,284	-37%	228,079	338,646	-33%
E-Bus Kilowatt Hours	532,873	101,895	+423%	1,153,395	203,789	+466%
Accidents - Total/100K Miles	4.85	5.84	-17%	4.51	5.78	-22%
Accidents - Preventable/100K Miles	0.74	1.61	-54%	0.93	1.59	-41%

¹ Other Mobility includes Late Shift, Healthy Hop, and Urgent Day.

² Flamingo trips divided by total APC trips

³ Avg trips for each day type is for all modes (bus, contracted service, and PSTA Access)

⁴ Severe incident definition: Events involving physical + verbal + weapon present

⁵ Total Miles and Hours statistics include all reported directly operated and bus contracted services.

APC data validated and approved by FTA for NTD reporting.

*Data contained in this report is considered DRAFT until FTA validation and final acceptance of PSTA's annual National Transit Database Report.