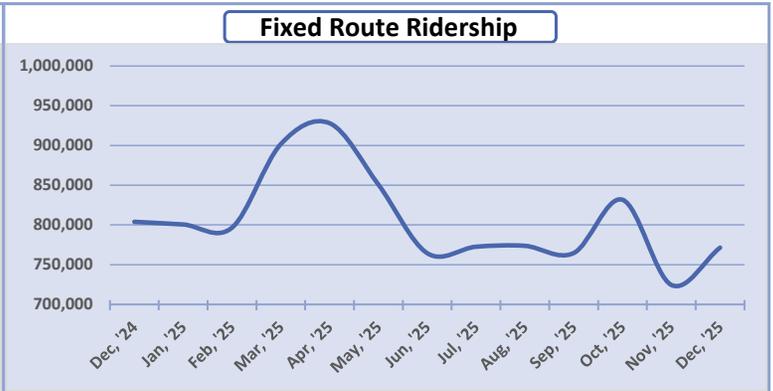




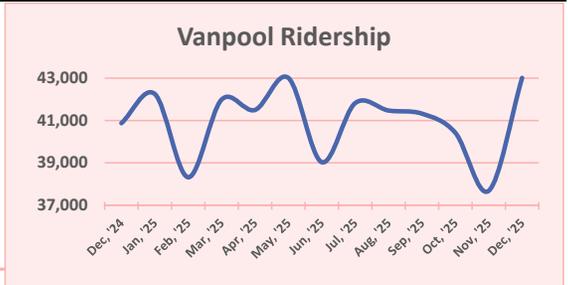
# Board Report December, 2025

**At a Glance:**  
Vanpool maintained its strong performance this month, matching its all-time high of 43,014 rides previously recorded in May 2025.



Ridership	This month	Prior year month	% Change	YTD	Prior YTD	% Change
PSTA Local Bus	678,992	722,334	-6%	2,051,689	2,160,166	-5%
SunRunner	66,944	55,617	+20%	200,641	163,809	+22%
Jolley Trolley	17,842	19,629	-9%	53,826	48,825	+10%
Looper	5,867	6,396	-8%	15,257	14,784	+3%
Clearwater Ferry	1,852	N/A	N/A	6,425	N/A	N/A
<b>Total Fixed Route</b>	<b>771,497</b>	<b>803,976</b>	<b>-4%</b>	<b>2,327,838</b>	<b>2,387,584</b>	<b>-3%</b>
<b>Vanpool</b>	<b>43,014</b>	<b>40,874</b>	<b>+5%</b>	<b>121,125</b>	<b>120,234</b>	<b>+1%</b>
Grouper / Snapper	917	N/A	N/A	917	N/A	N/A
PSTA Access	42,362	42,815	-1%	129,772	133,440	-3%
Direct Connect	7,155	5,462	+31%	22,195	16,189	+37%
1 Other Mobility	1,896	1,404	+35%	5,336	3,575	+49%
<b>Total Passenger Trips</b>	<b>866,531</b>	<b>894,531</b>	<b>-3%</b>	<b>2,608,535</b>	<b>2,661,022</b>	<b>-2%</b>

Monthly Metrics	This month	Prior year month	% Change
2 Flamingo Adoption	50%	48%	+2%
3 Avg. Weekday Trips	31,873	34,025	-6%
Avg. Saturday Trips	23,626	23,611	+0%
Avg. Sunday Trips	14,453	14,457	-0%
Fixed Route Complaints/100K trips	34.2	17.3	+98%
Access Complaints/100K trips	47.2	25.7	+84%
Security Incidents	54	55	-2%
4 Severe Incidents	7	13	-46%



Types of Trips	This month	Prior year month	% Change	YTD	Prior YTD	% Change
Wheelchair	3,188	3,309	-4%	10,177	10,395	-2%
Bikes	17,578	19,502	-10%	56,851	61,267	-7%
TD Discount Pass	151,447	147,482	+3%	508,266	327,150	+55%
UPASS	88,204	88,623	-0%	294,621	219,688	+34%
Farebox Trips	203,964	260,003	-22%	651,183	812,982	-20%
Flamingo App Trips	36,456	48,478	-25%	119,052	111,132	+7%
Contactless Payment	70,945	55,348	+28%	225,878	120,510	+87%
Flamingo Card Trips	270,719	282,204	-4%	900,351	639,791	+41%
<b>Total Flamingo Trips</b>	<b>378,120</b>	<b>386,030</b>	<b>-2%</b>	<b>1,245,281</b>	<b>871,433</b>	<b>+43%</b>

PSTA Operating Statistics	This month	Prior year month	% Change	YTD	Prior YTD	% Change
On Time Performance	63%	71%	-12%	65%	69%	-6%
5 Total Miles	892,168	895,297	-0%	2,674,957	2,608,076	+3%
5 Total Hours	60,430	61,230	-1%	181,068	179,504	+1%
Miles per Roadcall	23,478	15,175	+55%	18,234	15,431	+18%
Total Fuel Gallons	111,160	169,830	-35%	339,097	508,476	-33%
E-Bus Kilowatt Hours	554,608	115,437	+380%	1,708,002	319,226	+435%
Accidents - Total/100K Miles	5.49	4.80	+14%	4.83	5.45	-11%
Accidents - Preventable/100K Miles	1.76	1.64	+8%	1.21	1.60	-25%

<sup>1</sup> Other Mobility includes Late Shift, Healthy Hop, and Urgent Day.  
<sup>2</sup> Flamingo trips divided by total APC trips  
<sup>3</sup> Avg trips for each day type is for all modes (bus, contracted service, and PSTA Access)  
<sup>4</sup> Severe incident definition: Events involving physical + verbal + weapon present  
<sup>5</sup> Total Miles and Hours statistics include all reported directly operated and bus contracted services.  
 APC data validated and approved by FTA for NTD reporting.  
 \*Data contained in this report is considered DRAFT until FTA validation and final acceptance of PSTA's annual National Transit Database Report.