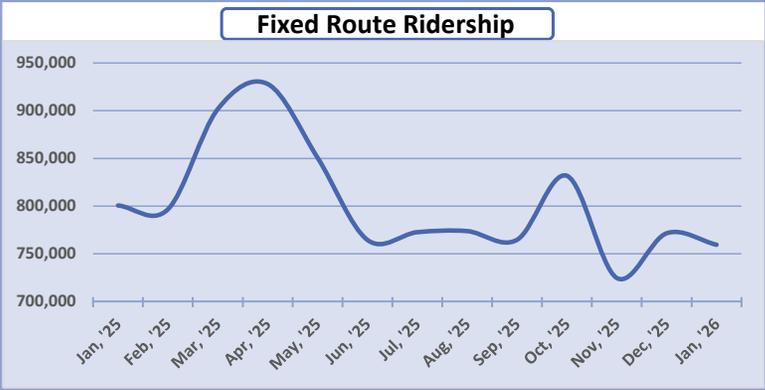




Board Report

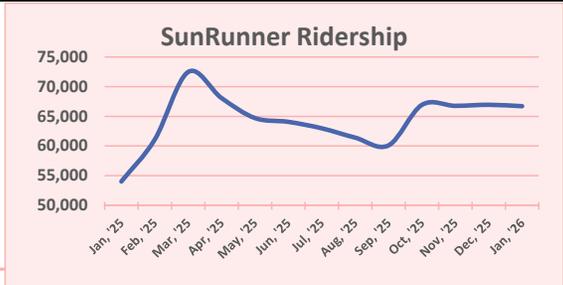
January, 2026

At a Glance:
 Since implementation of the Connected Community Bus Network, SunRunner ridership has increased by 23%.



Ridership	This month	Prior year month	% Change	YTD	Prior YTD	% Change
PSTA Local Bus	668,087	721,958	-7%	2,719,776	2,882,124	-6%
SunRunner	66,708	54,016	+23%	267,349	217,825	+23%
Jolley Trolley	15,792	18,423	-14%	69,618	67,248	+4%
Looper	6,353	6,029	+5%	21,610	20,813	+4%
Clearwater Ferry	2,495	209	+1094%	8,920	209	+4168%
Total Fixed Route	759,435	800,635	-5%	3,087,273	3,188,219	-3%
Vanpool	41,513	42,256	-2%	162,638	162,490	+0%
Grouper / Snapper	819	N/A	N/A	819	N/A	N/A
PSTA Access	42,948	43,327	-1%	172,720	176,767	-2%
Direct Connect	11,884	6,176	+92%	34,079	22,365	+52%
1 Other Mobility	1,832	1,503	+22%	7,168	5,078	+41%
Total Passenger Trips	858,142	893,897	-4%	3,466,677	3,554,919	-2%

Monthly Metrics	This month	Prior year month	% Change
2 Flamingo Adoption	56%	49%	+13%
3 Avg. Weekday Trips	32,142	33,355	-4%
Avg. Saturday Trips	22,145	22,499	-2%
Avg. Sunday Trips	14,809	14,248	+4%
Fixed Route Complaints/100K trips	55.4	20.1	+175%
Access Complaints/100K trips	23.3	46.2	-50%
Security Incidents	50	54	-7%
4 Severe Incidents	9	10	-10%



Types of Trips	This month	Prior year month	% Change	YTD	Prior YTD	% Change
Wheelchair	3,112	3,419	-9%	13,289	13,814	-4%
Bikes	19,479	19,335	+1%	76,330	80,602	-5%
TD Discount Pass	170,741	146,756	+16%	679,007	473,906	+43%
UPASS	104,837	90,691	+16%	399,458	310,379	+29%
Farebox Trips	231,698	273,754	-15%	882,881	1,086,736	-19%
Flamingo App Trips	39,875	49,396	-19%	158,927	160,528	-1%
Contactless Payment	81,609	58,055	+41%	307,487	178,565	+72%
Flamingo Card Trips	297,768	283,672	+5%	1,198,119	923,463	+30%
Total Flamingo Trips	419,252	391,123	+7%	1,664,533	1,262,556	+32%

PSTA Operating Statistics	This month	Prior year month	% Change	YTD	Prior YTD	% Change
On Time Performance	62%	73%	-15%	64%	70%	-8%
5 Total Miles	889,433	914,623	-3%	3,564,391	3,522,699	+1%
5 Total Hours	60,300	62,529	-4%	241,368	242,032	-0%
Miles per Roadcall	22,236	14,994	+48%	19,234	15,322	+26%
Total Fuel Gallons	110,156	178,068	-38%	449,314	686,544	-35%
E-Bus Kilowatt Hours	601,900	140,256	+329%	2,309,902	459,482	+403%
Accidents - Total/100K Miles	4.05	4.15	-3%	4.64	5.13	-10%
Accidents - Preventable/100K Miles	1.41	1.49	-5%	1.26	1.57	-20%

¹ Other Mobility includes Late Shift, Healthy Hop, and Urgent Day.
² Flamingo trips divided by total APC trips
³ Avg trips for each day type is for all modes (bus, contracted service, and PSTA Access)
⁴ Severe incident definition: Events involving physical + verbal + weapon present
⁵ Total Miles and Hours statistics include all reported directly operated and bus contracted services.
 APC data validated and approved by FTA for NTD reporting.
 *Data contained in this report is considered DRAFT until FTA validation and final acceptance of PSTA's annual National Transit Database Report.