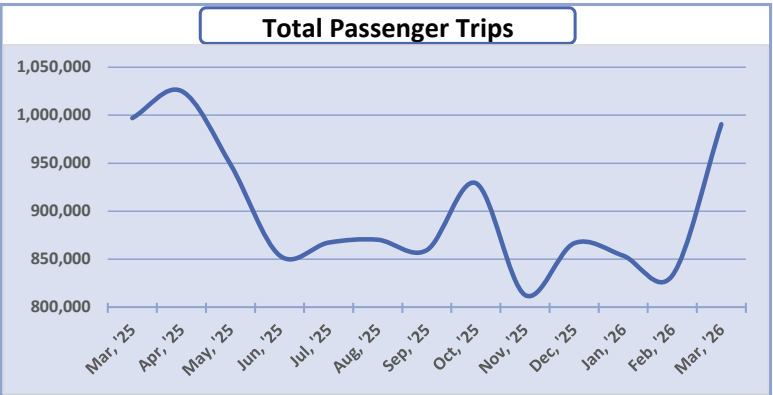
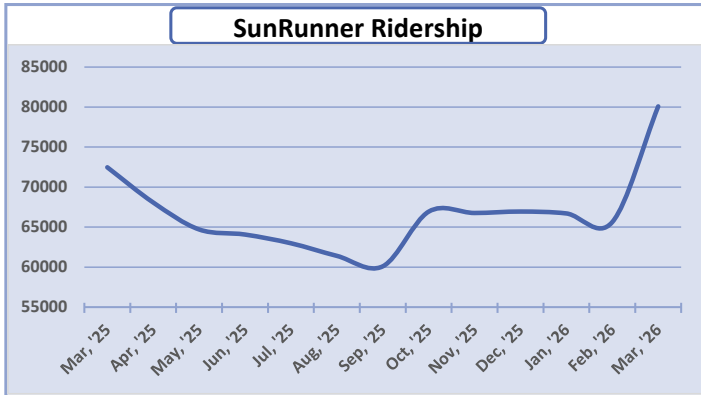




Board Report

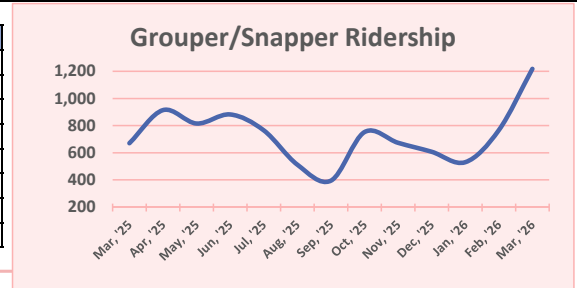
March, 2026

At a Glance:
SunRunner ridership surpassed 80,000 monthly rides for the first time since fare collection was implemented in October 2023.



Ridership	This month	Prior year month	% Change	YTD	Prior YTD	% Change
PSTA Local Bus	751,807	766,635	-2%	4,117,351	4,352,280	-5%
SunRunner	80,085	72,474	+11%	413,065	351,381	+18%
Jolley Trolley	48,295	50,022	-3%	141,753	140,024	+1%
Looper	8,205	9,477	-13%	36,224	37,852	-4%
Clearwater Ferry	4,585	3,063	+50%	16,221	4,932	+229%
Total Fixed Route	892,977	901,671	-1%	4,724,614	4,886,469	-3%
Vanpool	43,145	41,987	+3%	244,339	242,800	+1%
Grouper / Snapper	1,218	670	+82%	4,546	812	+460%
PSTA Access	45,542	45,606	-0%	259,423	265,257	-2%
Direct Connect	5,595	5,430	+3%	41,270	33,420	+23%
1 Other Mobility	2,093	1,619	+29%	11,145	8,174	+36%
Total Passenger Trips	990,570	996,983	-1%	5,285,337	5,436,932	-3%

Monthly Metrics	This month	Prior year month	% Change
2 Flamingo Adoption	53%	46%	+16%
3 Avg. Weekday Trips	35,554	37,023	-4%
Avg. Saturday Trips	28,034	26,499	+6%
Avg. Sunday Trips	19,550	17,659	+11%
Fixed Route Complaints/100K trips	21.0	17.1	+23%
Access Complaints/100K trips	39.5	52.6	-25%
Security Incidents	61	61	0%
4 Severe Incidents	8	9	-11%



Types of Trips	This month	Prior year month	% Change	YTD	Prior YTD	% Change
Wheelchair	4,962	3,480	+43%	22,275	20,153	+11%
Bikes	8,434	22,167	-62%	100,320	120,082	-16%
TD Discount Pass	176,190	149,824	+18%	1,012,397	763,708	+33%
UPASS	92,201	113,219	-19%	552,473	517,652	+7%
Farebox Trips	179,056	317,531	-44%	1,259,790	1,653,213	-24%
Flamingo App Trips	45,878	47,263	-3%	242,815	254,384	-5%
Contactless Payment	107,904	72,280	+49%	498,005	312,039	+60%
Flamingo Card Trips	314,896	287,166	+10%	1,790,523	1,481,238	+21%
Total Flamingo Trips	468,678	406,709	+15%	2,531,343	2,047,661	+24%

PSTA Operating Statistics	This month	Prior year month	% Change	YTD	Prior YTD	% Change
On Time Performance	61%	71%	-14%	64%	71%	-10%
5 Total Miles	921,613	910,809	+1%	5,300,071	5,265,702	+1%
5 Total Hours	63,555	62,653	+1%	360,214	361,958	-0%
Miles per Roadcall	26,332	17,516	+50%	23,111	15,801	+46%
Total Fuel Gallons	110,481	159,428	-31%	663,007	1,003,691	-34%
E-Bus Kilowatt Hours	607,207	249,003	+144%	3,490,015	861,279	+305%
Accidents - Total/100K Miles	4.56	4.94	-8%	4.69	4.72	-1%
Accidents - Preventable/100K Miles	0.69	0.93	-26%	1.36	1.35	+1%

¹ Other Mobility includes Late Shift, Healthy Hop, and Urgent Day.
² Flamingo trips divided by total APC trips
³ Avg trips for each day type is for all modes (bus, contracted service, and PSTA Access)
⁴ Severe incident definition: Events involving physical + verbal + weapon present
⁵ Total Miles and Hours statistics include all reported directly operated and bus contracted services.
 APC data validated and approved by FTA for NTD reporting.
 *Data contained in this report is considered DRAFT until FTA validation and final acceptance of PSTA's annual National Transit Database Report.