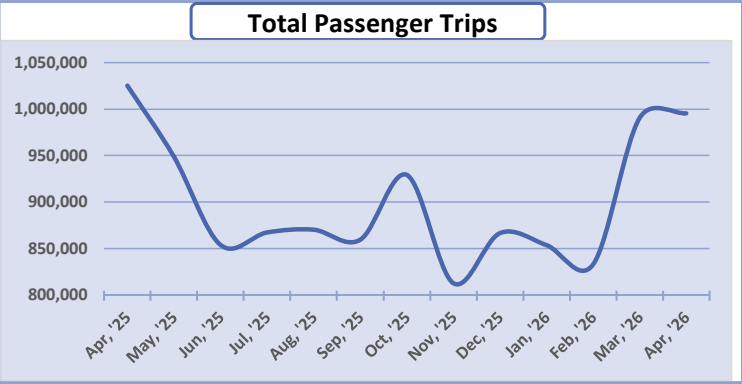
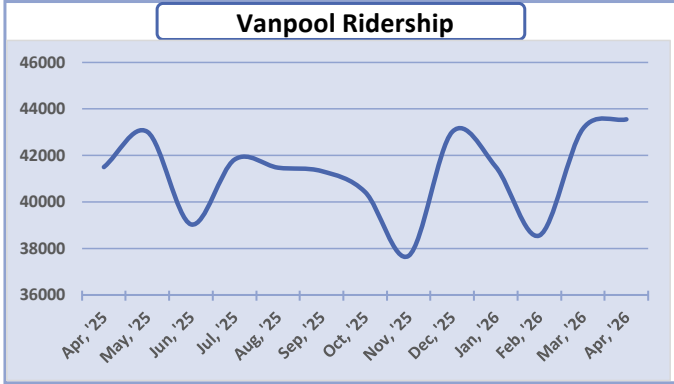




# Board Report

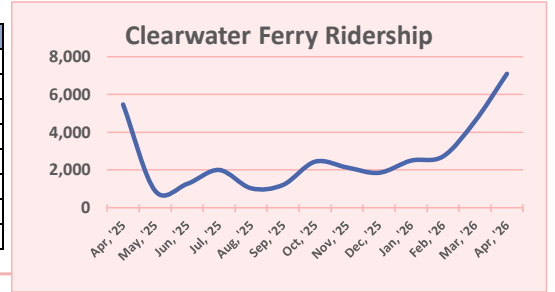
## April, 2026

**At a Glance:**  
 Clearwater Ferry and Vanpool ridership both reached 12-month highs, demonstrating continued demand for mobility options that provide targeted connections beyond PSTA's fixed-route bus network.



Ridership	This month	Prior year month	% Change	YTD	Prior YTD	% Change
PSTA Local Bus	758,994	788,834	-4%	4,876,345	5,141,114	-5%
SunRunner	77,064	68,076	+13%	490,129	419,457	+17%
Jolley Trolley	47,615	56,173	-15%	189,368	196,197	-3%
Looper	7,443	9,483	-22%	43,667	47,335	-8%
→ Clearwater Ferry	7,097	5,471	+30%	23,318	10,403	+124%
<b>Total Fixed Route</b>	<b>898,213</b>	<b>928,037</b>	<b>-3%</b>	<b>5,622,827</b>	<b>5,814,506</b>	<b>-3%</b>
Vanpool	43,553	41,500	+5%	287,892	284,300	+1%
Grouper / Snapper	1,150	914	+26%	5,696	1,726	+230%
PSTA Access	46,885	47,676	-2%	306,308	312,933	-2%
Direct Connect	3,579	5,519	-35%	44,849	38,939	+15%
1 Other Mobility	2,020	1,602	+26%	13,165	9,776	+35%
<b>Total Passenger Trips</b>	<b>995,400</b>	<b>1,025,248</b>	<b>-3%</b>	<b>6,280,737</b>	<b>6,462,180</b>	<b>-3%</b>

Monthly Metrics	This month	Prior year month	% Change
2 Flamingo Adoption	51%	44%	+15%
3 Avg. Weekday Trips	36,110	38,000	-5%
Avg. Saturday Trips	28,310	29,025	-2%
Avg. Sunday Trips	19,624	18,627	+5%
Fixed Route Complaints/100K trips	30.4	25.9	+17%
Access Complaints/100K trips	42.7	58.7	-27%
Security Incidents	57	51	+12%
4 Severe Incidents	6	8	-25%



Types of Trips	This month	Prior year month	% Change	YTD	Prior YTD	% Change
Wheelchair	5,307	3,420	+55%	27,582	23,573	+17%
Bikes	8,433	20,684	-59%	108,753	140,766	-23%
TD Discount Pass	174,283	153,105	+14%	1,186,680	916,813	+29%
UPASS	135,951	117,484	+16%	688,424	635,136	+8%
Farebox Trips	221,157	307,243	-28%	1,480,947	1,960,456	-24%
Flamingo App Trips	43,375	44,625	-3%	286,190	299,009	-4%
Contactless Payment	98,756	68,637	+44%	596,761	380,676	+57%
Flamingo Card Trips	307,971	292,296	+5%	2,098,494	1,773,534	+18%
<b>Total Flamingo Trips</b>	<b>450,102</b>	<b>405,558</b>	<b>+11%</b>	<b>2,981,445</b>	<b>2,453,219</b>	<b>+22%</b>

PSTA Operating Statistics	This month	Prior year month	% Change	YTD	Prior YTD	% Change
On Time Performance	63%	72%	-13%	63%	71%	-10%
5 Total Miles	899,787	906,804	-1%	6,199,858	6,172,506	+0%
5 Total Hours	61,836	62,066	-0%	422,050	424,024	-0%
Miles per Roadcall	21,946	17,780	+23%	22,840	16,084	+42%
Total Fuel Gallons	111,600	160,599	-31%	774,607	1,164,290	-33%
E-Bus Kilowatt Hours	584,020	305,968	+91%	4,074,035	1,167,247	+249%
Accidents - Total/100K Miles	3.89	3.64	+7%	4.58	4.57	+0%
Accidents - Preventable/100K Miles	1.06	1.40	-24%	1.32	1.36	-3%

1 Other Mobility includes Late Shift, Healthy Hop, and Urgent Day.  
 2 Flamingo trips divided by total APC trips  
 3 Avg trips for each day type is for all modes (bus, contracted service, and PSTA Access)  
 4 Severe incident definition: Events involving physical + verbal + weapon present  
 5 Total Miles and Hours statistics include all reported directly operated and bus contracted services.  
 APC data validated and approved by FTA for NTD reporting.  
 \*Data contained in this report is considered DRAFT until FTA validation and final acceptance of PSTA's annual National Transit Database Report.